



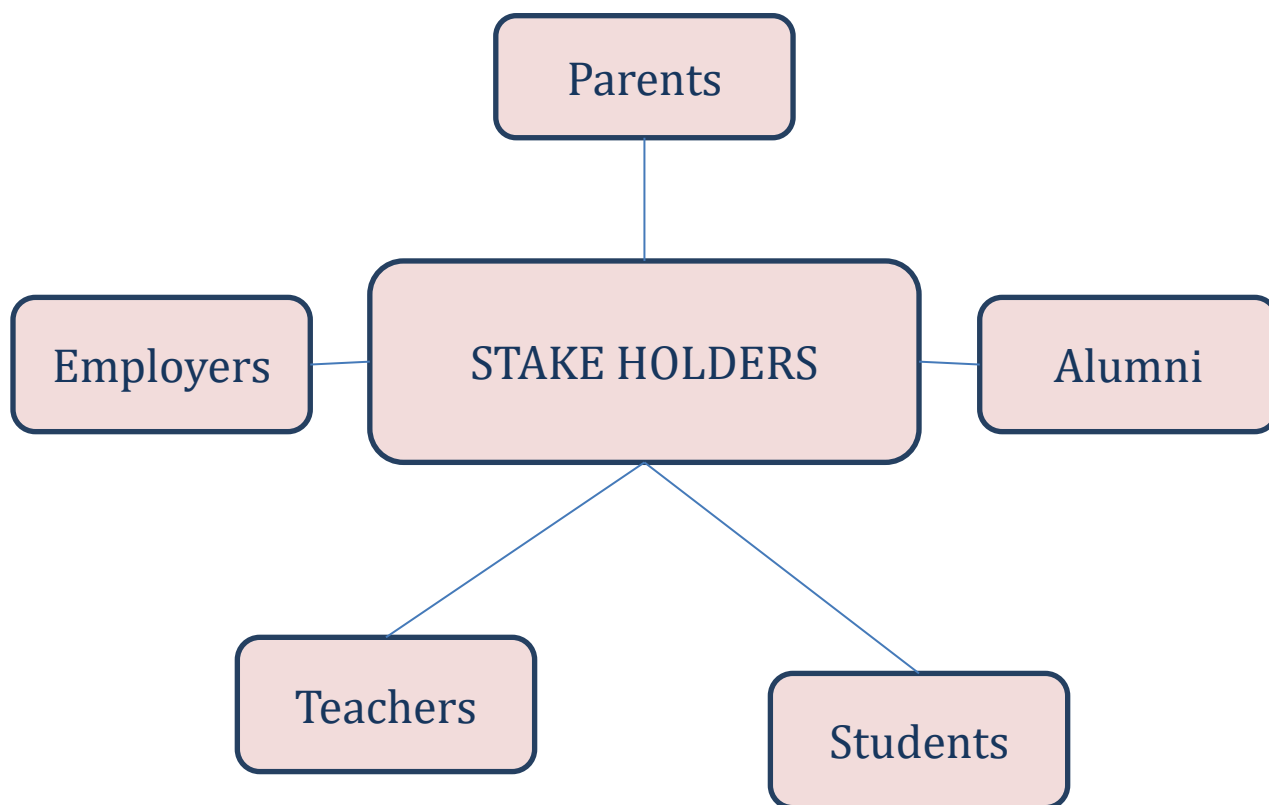
General Shivdev Singh Diwan Gurbachan Singh

KHALSA COLLEGE, PATIALA

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FEEDBACK (2020-21) ANALYSIS

The feedback analysis is a mechanism to check the effectiveness of teaching learning process along with administrative activities taking place in the institute. From analysis, the strengths and weaknesses can be traced and remedial measures can be taken to improve the working of institute. There is a great importance of feedback in improving learning experience for the students. This has also significant effect in professionalizing teaching in the higher education level. It also enables a teacher to see how teaching practice can be improved, and which teaching and learning strategies are more likely to be effective. The Feedback is obtained from all Stake Holders including students, parents, teachers, alumni and employers.



Feedback is taken once a year from outgoing students of both PG and UG classes. Feedback is obtained in structured Manner in Online and offline mode. To enhance the productivity of college, teachers motivate the students to fill feedback Performa's.



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FEEDBACK FROM STUDENTS (2020-21)

The feedback activity is undertaken online by giving a link of Google form on college website. The Feedback Performa's are designed based on the four key parameters on which the students evaluate the institution. The four parameters are:

- Teaching
- Curriculum and Examination
- Library and Administration

During the survey a total of 6179 students participated for the purpose of first two parameters and 2380 students participated in the survey for the purpose of third parameter. The data collected through the feedback form was analysed and interpreted. The diagrammatic representation made through pie charts shows the students feedback with respect to teachers, hostel, library and Administration respectively.

Data Analysis: The data obtained was analysed using Google form.

The first parameter examined student's perceptions of their teacher's performance. For this purpose the students were asked to rate their feedback of 20 items on a five point Likert scale. A consensus agreement has been used to describe the total numbers of students who have rated "good or excellent" with a statement. The results shows that the majority of students reported teachers evaluation as "good or excellent" with respect to teachers methodology, efficiency, motivation and competence in teaching.

The second parameter examined views of students on curriculum and examination. For this purpose the students were asked to rate their feedback of 10 items on a five point Likert scale. A consensus agreement has been used to describe the total numbers of students who have rated "good or excellent" with a statement. The results shows that the majority of students reported that curriculum is time relevant and examination process is fair

The third parameter describes the student's feedback response with respect to library facilities. For this purpose the students were asked to rate their feedback of 6 items on a five point Likert scale. The results reported that most of the students were satisfied with availability of books, cataloguing and arrangements of books availability of reading space, lab staff cooperativeness, and usage of Xerox facility in the library. Another parameter examiners student's perception related to college administration. For this purpose they were asked to rate the perception of 13 items. The result show that most of the students are satisfied with the quality level of college administration in the form of cooperation, cleanliness, drinking water, refreshments, social services, redressal of grievances, functioning of placement cell, infrastructural facilities, scholarships and campus environment.



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FEEDBACK FROM STUDENTS ON TEACHERS (2020-21)

The Feedback Performa's are designed based on the 10 items on which the students evaluate the teachers on a five-point Likert scale. Total 6179 students responded to feedback. The results show that the majority of students reported that they are satisfied with quality of teaching.

S. No.	Parameters	Excellent (5)	Good (4)	Average (3)	Poor (2)	Very Poor (1)	Average Score
1.	Conceptual clarity and promotion of thinking ability	3412 (55.2%)	2316 (37.5%)	369 (6%)	30 (0.5%)	52 (0.8%)	4.45
2.	Motivation Provided	3546 (57.4%)	2114 (34.2%)	420 (6.8%)	50 (0.8%)	49 (0.8%)	4.46
3.	Communication skill	3849 (62.3%)	1949 (31.5%)	297 (4.9%)	39 (0.6%)	45 (0.7%)	4.54
4.	Regularity and Punctuality	3676 (59.5%)	2077 (33.6%)	338 (5.5%)	37 (0.6%)	51 (0.8%)	4.16
5.	Subject knowledge	4214 (68.2%)	1706 (27.6%)	203 (3.3%)	19 (0.3%)	37 (0.6%)	4.62
6.	Competence and Completion of Course	3243 (52.5%)	2501 (40.5%)	351 (5.7%)	36 (0.6%)	48 (0.8%)	4.43
7.	Complements theory with practical examples	3386 (54.8%)	2299 (37.2%)	395 (6.4%)	51 (0.8%)	48 (0.8%)	4.44
8.	Interaction and guidance	3416 (55.3%)	2238 (36.2%)	401 (6.5%)	72 (1.2%)	52 (0.8%)	4.43

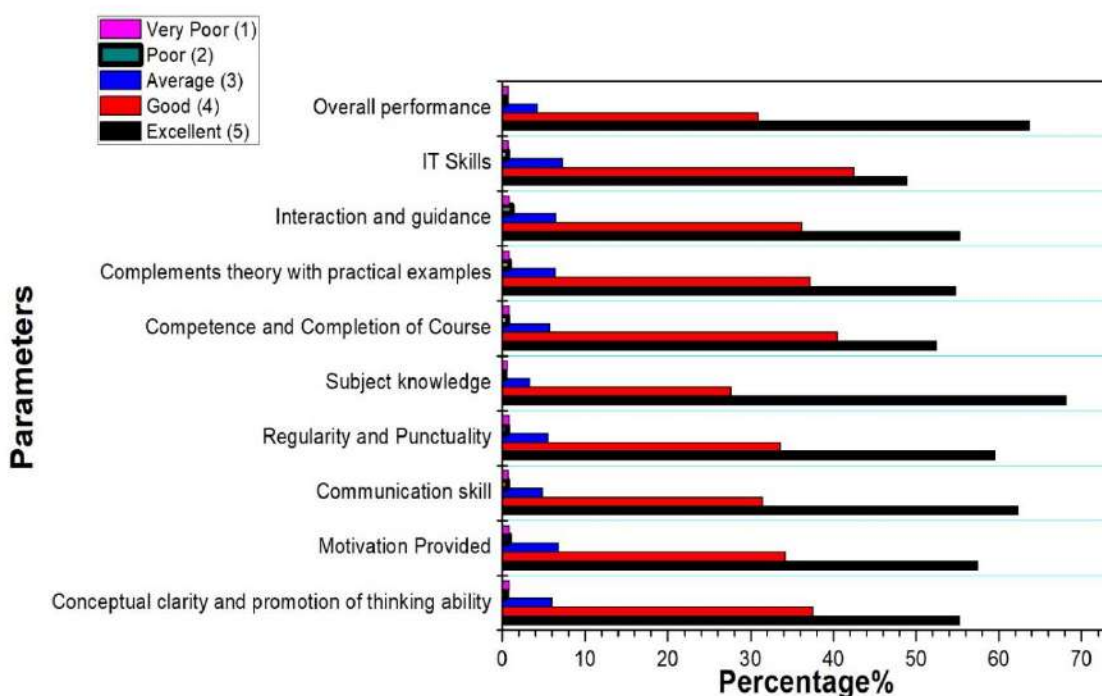


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9.	IT Skills	3023 (48.9%)	2623 (42.5%)	448 (7.3%)	40 (0.6%)	45 (0.7%)	4.38
10.	Overall performance	3934 (63.7%)	1908 (30.9%)	268 (4.3%)	27 (0.4%)	42 (0.7%)	4.56



The obtained feedback indicates that a good percentage of responses have received excellent/very good/or good rating on all the parameters i.e., the rating of 3 and more.

- For parameter 1 (Conceptual clarity and promotion of thinking ability) 98.7% of responses are in scale of 3 and more.
- For parameter 2 (Motivation provided) 98.4% of responses are in scale of 3 and more.
- For parameter 3 (Communication Skill) 98.7% of responses are in scale of 3 and more.
- For parameter 4 (Regularity and Punctuality) 98.6% of responses are in scale of 3 and more.
- For parameter 5 (Subject Knowledge) 99.1% of responses are in scale of 3 and more.
- For parameter 6 (Competence and competition of course) 98.7% of responses are in scale of 3 and more.



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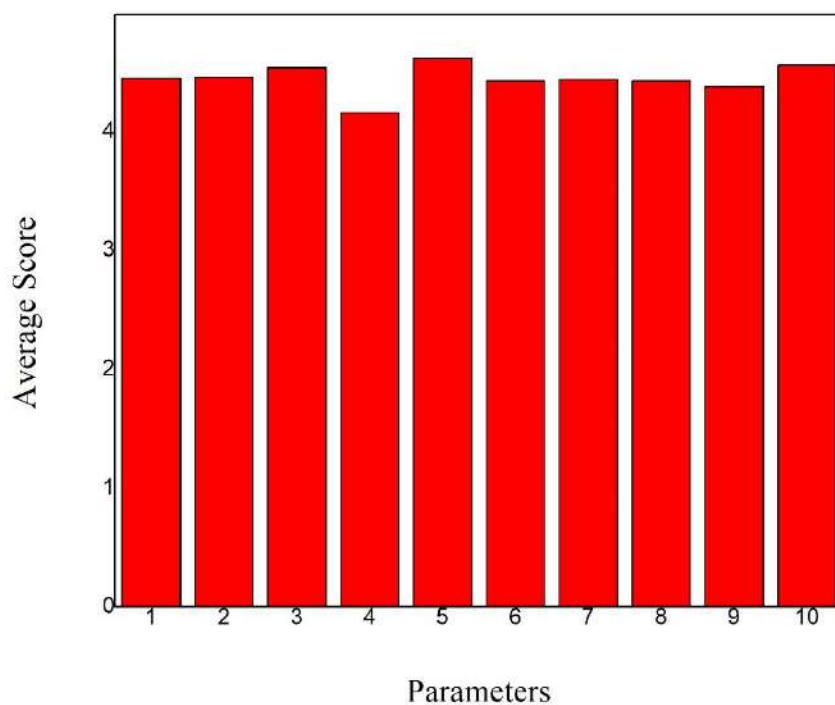
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- For parameter 7 (Complements with theory and practical examples) 98.4% of responses are in scale of 3 and more.
- For parameter 8 (Interaction and Guidance) 98.0% of responses are in scale of 3 and more.
- For parameter 9 (IT Skills) 98.7% of responses are in scale of 3 and more.
- For parameter 10 (Overall performance) 98.9% of responses are in scale of 3 and more.





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Section-B

The feedback Performa's is designed based on the 10 items on which the students evaluate the teachers on a two-point Likert scale. Total 6179 students responded to feedback. The results show that the majority of students reported that they are satisfied with teachers.

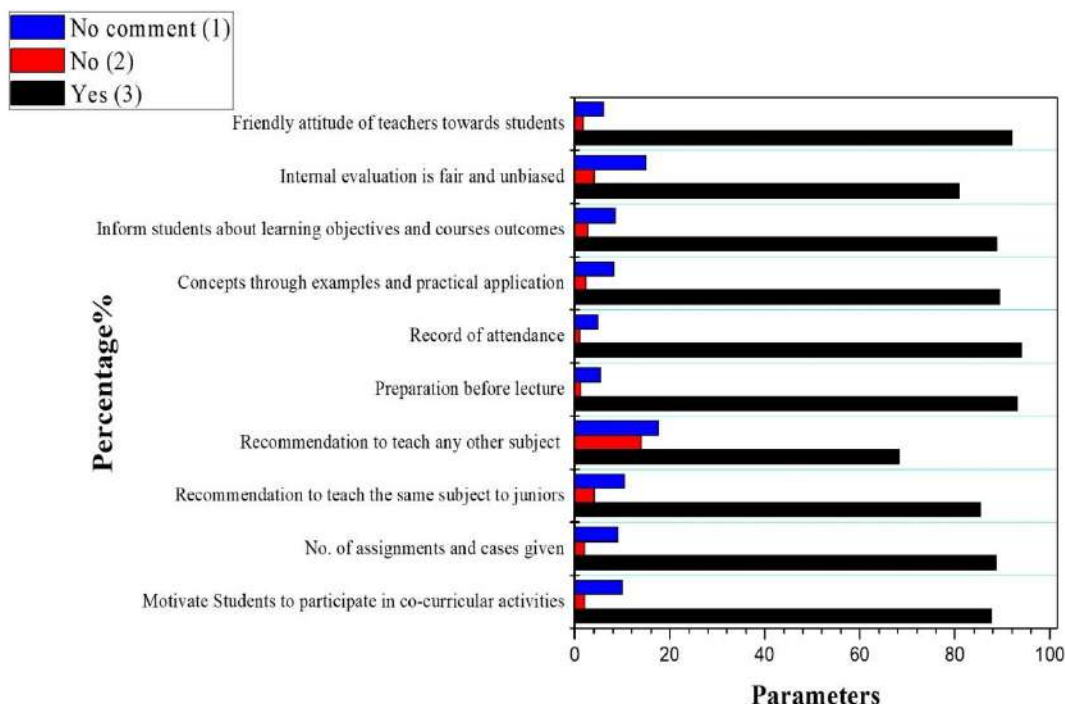
S. No.	Parameters	Yes (3)	No (2)	No comment (1)	Average Score
1.	Motivate Students to participate in co-curricular activities	5420 (87.75%)	137 (2.2%)	622 (10.1%)	2.77
2.	No. of assignments and cases given	5475 (88.6%)	139 (2.2%)	565 (9.1%)	2.79
3.	Recommendation to teach the same subject to juniors	5271 (85.3%)	258 (4.2%)	650 (10.5%)	2.74
4.	Recommendation to teach any other subject	4219 (68.3%)	867 (14%)	1093 (17.7%)	2.50
5.	Preparation before lecture	5760 (93.2%)	82 (1.3%)	337 (5.5%)	2.87
6.	Record of attendance	5808 (94%)	70 (1.1%)	301 (4.9%)	2.89
7.	Concepts through examples and practical application	5522 (89.4%)	148 (2.4%)	509 (8.2%)	2.73
8.	Inform students about learning objectives and courses outcomes	5478 (88.7%)	172 (2.8%)	529 (8.6%)	2.80
9.	Internal evaluation is fair and unbiased	4998 (80.9%)	255 (4.1%)	926 (15%)	2.65
10.	Friendly attitude of teachers towards students	5685 (92%)	119 (1.9%)	375 (6.1%)	2.85



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The obtained feedback indicates that a good percentage of responses have received excellent/very good/or good rating on all the parameters i.e., the rating of 3 and more.

- For parameter 1 (Motivate Students to participate in co-curricular activities) 87.75% of responses are in scale of 3.
- For parameter 2 (No. of assignments and cases given) 88.6% of responses are in scale of 3.
- For parameter 3 (Recommendation to teach the same subject to juniors) 85.3% of responses are in scale of 3.
- For parameter 4 (Recommendation to teach any other subject to juniors) 68.3% of responses are in scale of 3.
- For parameter 5 (Preparation before lecture) 93.2% of responses are in scale of 3.
- For parameter 6 (Record of attendance) 94.0% of responses are in scale of 3.
- For parameter 7 (Concepts through examples and practical applications) 89.4% of responses are in scale of 3.
- For parameter 8 (Inform students about learning objectives and courses outcomes) 88.7% of responses are in scale of 3.
- For parameter 9 (Internal evaluation is fair and unbiased) 80.9% of responses are in scale of 3.
- For parameter 10 (Friendly attitude of teachers towards students) 92.0% of responses are in scale of 3.



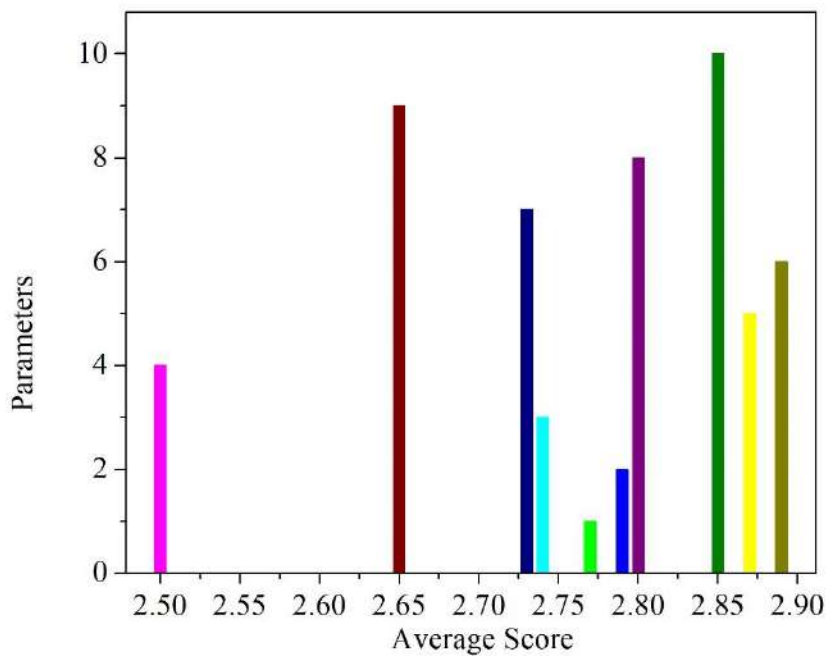
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STUDENTS FEEDBACK ON CURRICULUM AND EXAMINATION (2020-21)

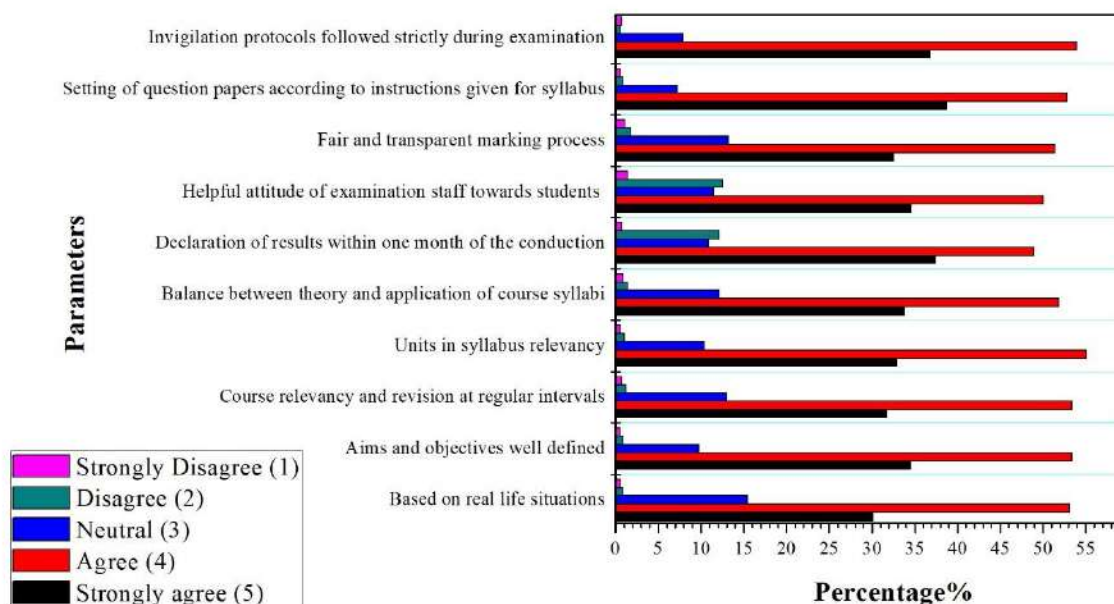
S. No.	Parameters	Strongly agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)	Average Score
1.	Based on real life situations	1859 (30.1%)	3281 (53.1%)	952 (15.4%)	47 (0.8%)	40 (0.6%)	4.11
2.	Aims and objectives well defined	2130 (34.5%)	3364 (53.4%)	599 (9.7%)	58 (0.9%)	28 (0.5%)	4.21
3.	Course relevancy and revision at regular intervals	1960 (31.7%)	3300 (53.4%)	803 (13%)	75 (1.2%)	41 (0.7%)	4.14
4.	Units in syllabus relevancy	2032 (32.9%)	3407 (55.1%)	642 (10.4%)	60 (1%)	38 (0.6%)	4.18
5.	Balance between theory and application of course syllabi	2087 (33.8%)	3203 (51.8%)	745 (12.1%)	88 (1.4%)	56 (0.9%)	4.16
6	Declaration of results within one month of the conduction	2312 (37.4%)	3023 (48.9%)	671 (10.9%)	127 (2.1%)	44 (0.7%)	4.20
7	Helpful attitude of examination staff towards students	2135 (34.6%)	3088 (50%)	710 (11.5%)	156 (2.5%)	88 (1.4%)	4.13
8	Fair and transparent marking process	2006 (32.5%)	3174 (51.4%)	818 (13.2%)	110 (1.8%)	69 (1.1%)	4.12
9	Setting of question papers according to instructions given for syllabus	2389 (38.7%)	3259 (52.8%)	444 (7.2%)	50 (0.8%)	35 (0.6%)	4.28
10	Invigilation protocols followed strictly during examination	2276 (36.8%)	3328 (53.9%)	490 (7.9%)	40 (0.6%)	43 (0.7%)	4.25



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As can be seen from the responses and average scores obtained for each point, students were satisfied with curriculum and examination, the obtained feedback indicates a good percentage of responses have received strongly agree/ agree/ neutral rating on all the parameters i.e., a rating of 3 and more.

- For parameter 1 (Based on real life situations) 98.6% of responses are in scale of 3 and more.
- For parameter 2 (Aims and objectives well defined) 97.6% of responses are in scale of 3 and more.
- For parameter 3 (Course relevancy and revision at regular intervals) 98.1% of responses are in scale of 3 and more.
- For parameter 4 (Units and syllabus relevancy) 98.4% of responses are in scale of 3 and more.
- For parameter 5 (Balance between theory and application of course syllabi) 97.7% of responses are in scale of 3 and more.

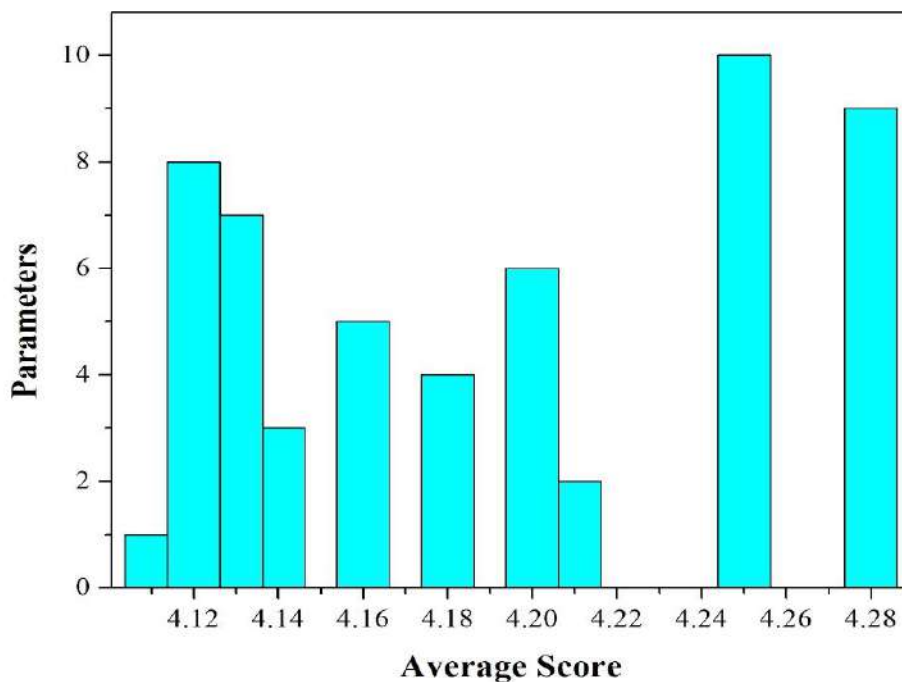


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- For parameter 6 (Declaration of results within one month of the conduction) 97.2% of responses are in scale of 3 and more.
- For parameter 7 (Helpful attitude of examination staff towards students) 96.1% of responses are in scale of 3 and more.
- For parameter 8(Fair and transparent marking process) 97 .1% of responses are in scale of 3 and more.
- For parameter 9(Setting of question papers according to instructions given for syllabus) 98.7% of responses are in scale of 3 and more.
- For parameter 10(Invigilation protocols followed strictly during examination) 98.6% of responses are in scale of 3 and more.





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STUDENT'S FEEDBACK FORM ON LIBRARY, ADMINISTRATION (2020-2021)

The Feedback Performa's are designed based on the 19 items on which the students evaluate the teachers on a two-point Likert scale. Total 6179 students responded to feedback. The results show that the majority of students reported that they are satisfied with library and admiration of the college.

S. No.	Parameters	Yes (2)	No (1)	Average Score
1.	Number of titles in your subject available in the library	2036 (85.5%)	344 (14.5%)	1.85
2.	Cataloguing and arrangement of books in the library	2196 (92.3%)	184 (7.7%)	1.92
3.	Satisfied with the available reading space in the library	2225 (93.5%)	155 (6.5%)	1.93
4.	library staff co-operative and helpful	2283 (95.9%)	97 (4.1%)	1.95
5.	Able to make use of Xerox facility in the library	1635 (68.7%)	745 (31.3%)	1.68
6.	Departmental office helpful in administrative matters	2267 (95.3%)	113 (4.7%)	1.95
7.	Enough clean class rooms available in the department	2310 (97.1%)	70 (2.9%)	1.97
8.	Are the toilets cleaned properly	2005 (84.2%)	375 (15.8%)	1.84
9.	Are you provided with enough and pure drinking water	2125 (89.3%)	255 (10.7%)	1.89



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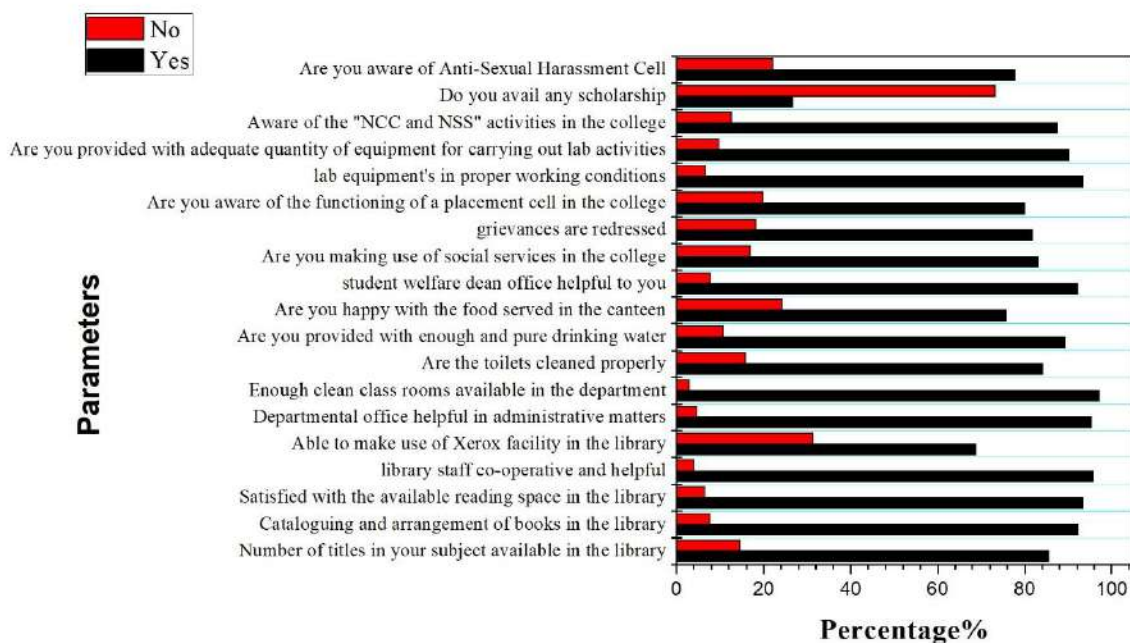
10.	Are you happy with the food served in the canteen	1804 (75.8%)	576 (24.2%)	1.75
11	student welfare dean office helpful to you	2195 (92.2%)	185 (7.8%)	1.92
12	Are you making use of social services in the college	1976 (83%)	404 (17%)	1.83
13	grievances are redressed	1947 (81.8%)	433 (18.2%)	1.81
14	Are you aware of the functioning of a placement cell in the college	1907 (80.1%)	473 (19.9%)	1.80
15	lab equipment's in proper working conditions	2224 (93.4%)	156 (6.6%)	1.93
16	Are you provided with adequate quantity of equipment for carrying out lab activities	2148 (90.3%)	232 (9.7%)	1.90
17	Aware of the "NCC and NSS" activities in the college	2080 (87.4%)	300 (12.6%)	1.87
18	Do you avail any scholarship	639 (26.8%)	1741 (73.2%)	1.26
19	Are you aware of Anti-Sexual Harassment Cell	1852 (77.8%)	528 (22.2%)	1.77



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The obtained feedback indicates that a good percentage of responses have received excellent/very good/or good rating on all the parameters i.e., the rating of 2.

- For parameter 1 (Number of titles in your subject available in the library) 85.5% of responses are in scale of 2.
- For parameter 2 (Cataloguing and arrangement of books in the library) 92.3% of responses are in scale of 2.
- For parameter 3 (Satisfied with the available reading space in the library) 93.5% of responses are in scale of 2.
- For parameter 4 (Library staff co-operative and helpful) 95.9% of responses are in scale of 2.
- For parameter 5 (Able to make use of Xerox facility in the library) 68.7% of responses are in scale of 2.
- For parameter 6 (Departmental office helpful in administrative matters) 95.3% of responses are in scale of 2.



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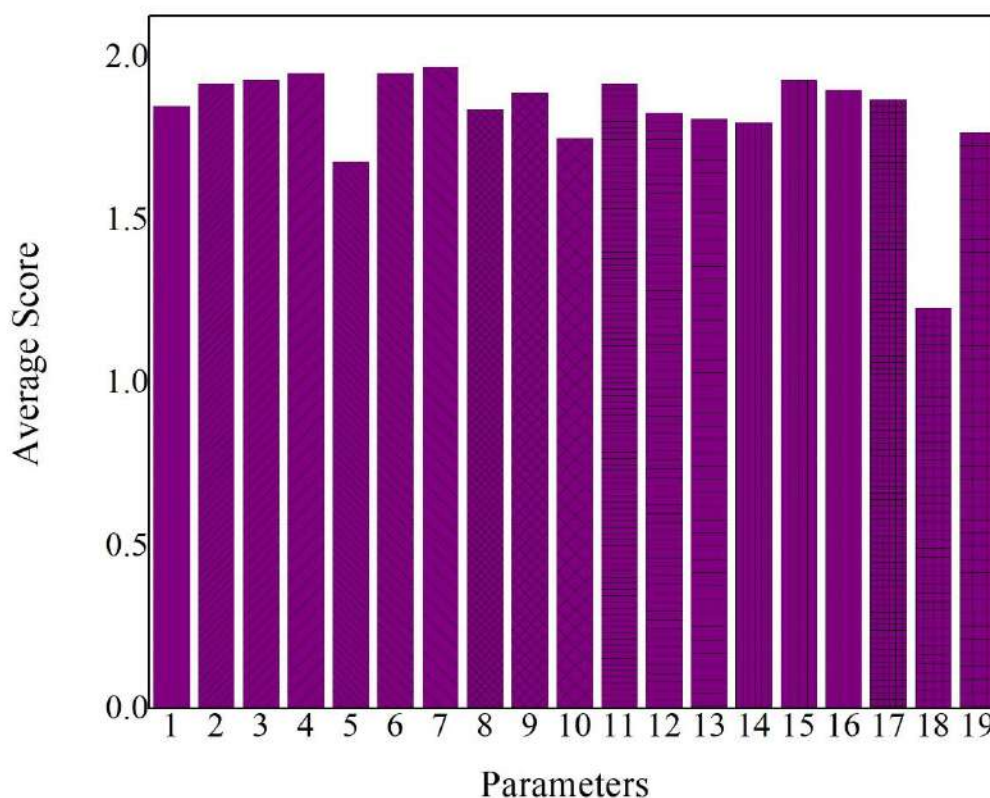
- For parameter 7 (Enough clean class rooms available in the department) 97.1% of responses are in scale of 2.
- For parameter 8 (Are the toilets cleaned properly) 84.2% of responses are in scale of 2.
- For parameter 9 (Are you provided with enough and pure drinking water) 89.3% of responses are in scale of 2.
- For parameter 10 (Are you happy with the food served in the canteen) 75.8% of responses are in scale of 2.
- For parameter 11 (student welfare dean office helpful to you) 92.2% of responses are in scale of 2.
- For parameter 12 (Are you making use of social services in the college) 83.0% of responses are in scale of 2.
- For parameter 13 (grievances are redressed) 81.8% of responses are in scale of 2.
- For parameter 14 (Are you aware of the functioning of a placement cell in the college) 80.1% of responses are in scale of 2.
- For parameter 15 (Lab equipment's in proper working conditions) 93.4% of responses are in scale of 2.
- For parameter 16 (Are you provided with adequate quantity of equipment for carrying out lab activities) 90.3% of responses are in scale of 2.
- For parameter 17 (Aware of the "NCC and NSS" activities in the college) 87.4% of responses are in scale of 2.
- For parameter 18 (Do you avail any scholarship) 26.8% of responses are in scale of 2.
- For parameter 19 (Are you aware of Anti-Sexual Harassment Cell) 77.8% of responses are in scale of 2.



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Students' feedback is collected in structured form and Performa consists of different points which include checking the relevance of curriculum, teacher's subject knowledge and motivation provided. They suggested that students of Agricultural department must visit Dhablan farm for trails. Moreover, more counselling sessions for students must be carried out. Appropriate actions were taken regarding this.



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FEEDBACK FROM TEACHERS (2020-21)

Teacher's feedback is collected in structured form and Performa consists of 8 points which includes checking the relevance of curriculum, verifying course outcomes and to check their view on cooperation of institute in their personal growth. Total 39 teachers responded to feedback

S. No.	Parameters	Excellent (5)	Very Good (4)	Good (3)	Satisfactory (2)	Not- Satisfactory (1)	Average Score
1.	Course content is relevant and needed	32 (82.05%)	7 (17.95%)	0	0	0	4.82
2.	Course Outcomes are well defined and clear to staff and students	35 (89.74%)	3 (7.69%)	1 (2.56%)	0	0	4.87
3.	The curriculum contains wide range of courses under choice- based credit system	27 (69.23%)	12 (30.77%)	0	0	0	4.69
4.	The assessment and evaluation system objectively measures course	30 (76.92%)	8 (21.51%)	1 (2.56%)	0	0	4.74



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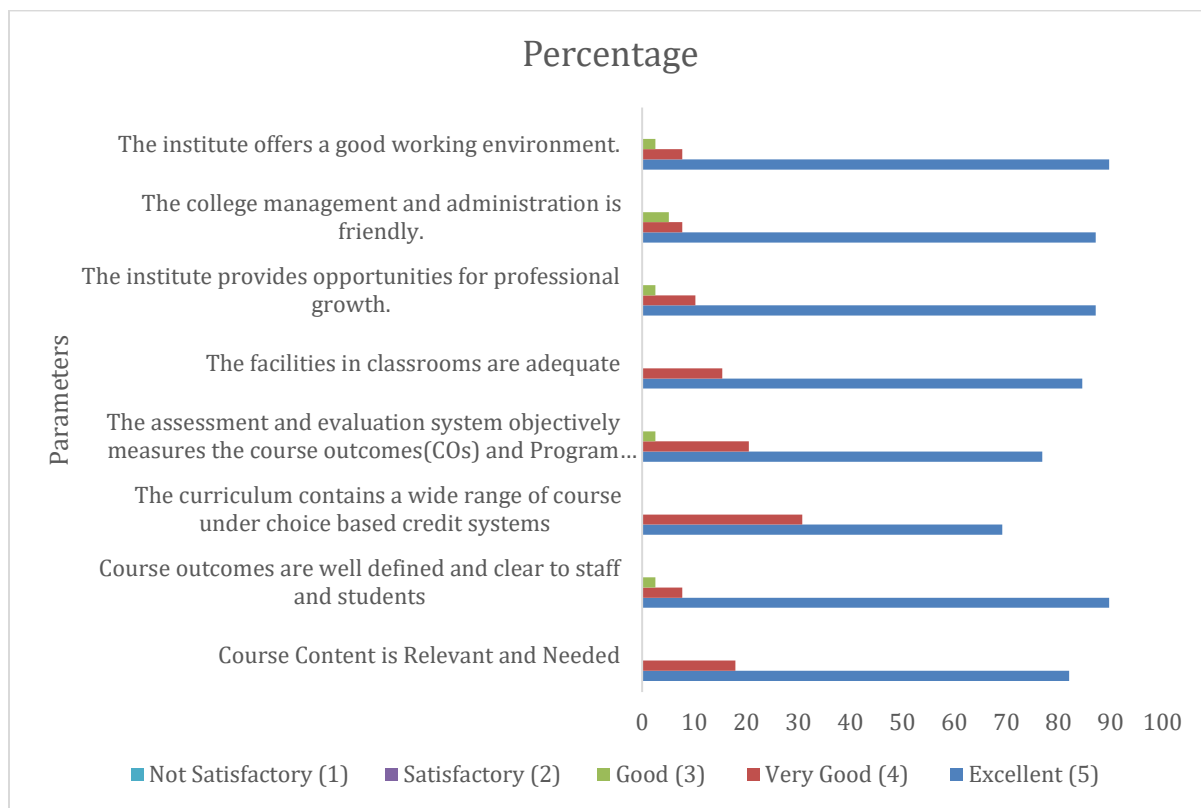
	outcomes (COs) and programme specific outcomes (PSOs)						
5.	The facilities in classrooms are adequate	33 (84.62%)	6 (15.38%)	0	0	0	4.84
6.	The institute provides opportunities for professional growth	34 (87.18%)	4 (10.26%)	1 (2.56%)	0	0	4.84
7.	The college management and administration is friendly	34 (87.18%)	3 (7.69%)	2 (5.13%)	0	0	4.82
8.	The institute offers good working environment	35 (89.74%)	3 (7.69%)	1 (2.56%)	0	0	4.87



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The obtained feedback indicates that a good percentage of responses have received excellent/very good/or good rating on all the parameters i.e., the rating of 3 and more.

- For parameter 1 (Course content is relevant and needed) 100% of responses are in scale of 3 and more.
- For parameter 2 (Course Outcomes are well defined and clear to staff and students) 100% of responses are in scale of 3 and more.
- For parameter 3 (The curriculum contains wide range of courses under choice-based credit system) 100% of responses are in scale of 3 and more.
- For parameter 4 (The assessment and evaluation system objectively measure course outcomes (COs) and programme specific outcomes (PSOs)) 100% of responses are in scale of 3 and more.
- For parameter 5 (The facilities in classrooms are adequate) 100% of responses are in scale of 3 and more.

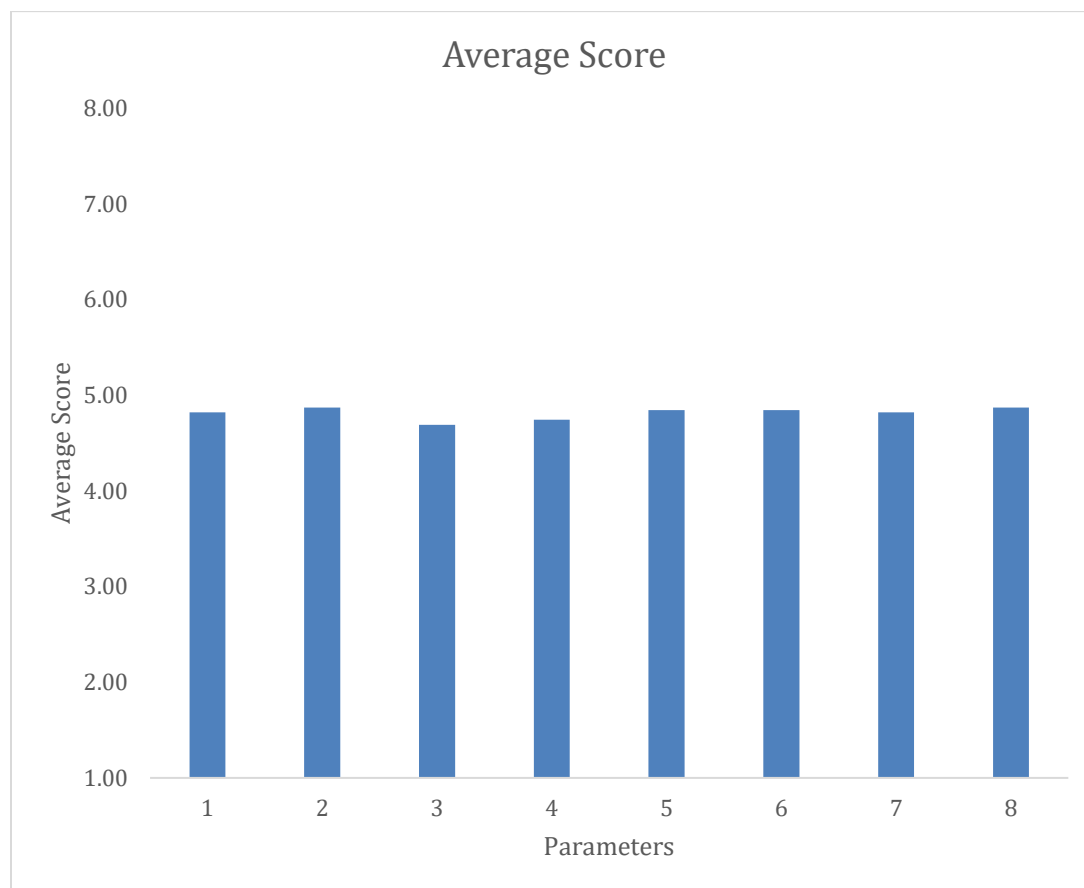


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- For parameter 6 (The institute provides opportunities for professional growth) 100% of responses are in scale of 3 and more.
- For parameter 7 (The college management and administration is friendly) 100% of responses are in scale of 3 and more.
- For parameter 8 (The institute offers good working environment) 100% of responses are in scale of 3 and more.



Teachers' feedback is collected in structured form and Performa consists of 8 points which includes checking the relevance of curriculum, class facilities and co-operation of management and administration. They suggested that transport facilities must be available and beautification of the college must be carried out. Appropriate actions were taken regarding this.



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FEEDBACK FROM PARENTS (2020-21)

The PTA feedback activity is undertaken through Google form in online mode. The feedbacks Performa's are designed based on the 10 items on which the parents evaluate the institution on a five-point Likert scale. Total 1571 parents responded to feedback. The results show that the majority of parents reported that they are satisfied with quality of teaching, examination system, extracurricular activities, library facilities, canteen and overall academic progress.

FEEDBACK FORM-2021 PTA Cell

S. No.	Parameters	Excellent (5)	Good (4)	Average (3)	Poor (2)	Very Poor (1)	Average Score
1.	The quality of teaching provided by the college	744 (47.4%)	492 (31.3%)	280 (17.8%)	49 (3.1%)	6 (0.4%)	4.22
2.	The examination system adopted by the college	712 (45.3%)	508 (32.3%)	307 (19.5%)	35 (2.2%)	9 (0.6%)	4.19
3.	Extra-curricular programs provided by the college	598 (38.1%)	498 (31.7%)	361 (23%)	94 (6%)	20 (1.3%)	3.99
4.	The overall atmosphere of the college	767 (48.8%)	494 (31.4%)	258 (16.4%)	48 (3.1%)	4 (0.3%)	4.25
5.	The service provided by the College Library	631 (40.2%)	534 (34%)	331 (21.1%)	66 (4.2%)	9 (0.6%)	4.08
6.	The Academic progress of the College	664 (42.3%)	550 (35%)	311 (19.8%)	42 (2.7%)	4 (0.3%)	4.16
7.	Canteen facility provided by the College	423 (26.9%)	423 (26.9%)	444 (28.3%)	211 (13.4%)	70 (4.5%)	3.58
8.	Methods adopted by	588	526	370	64	23	4.01

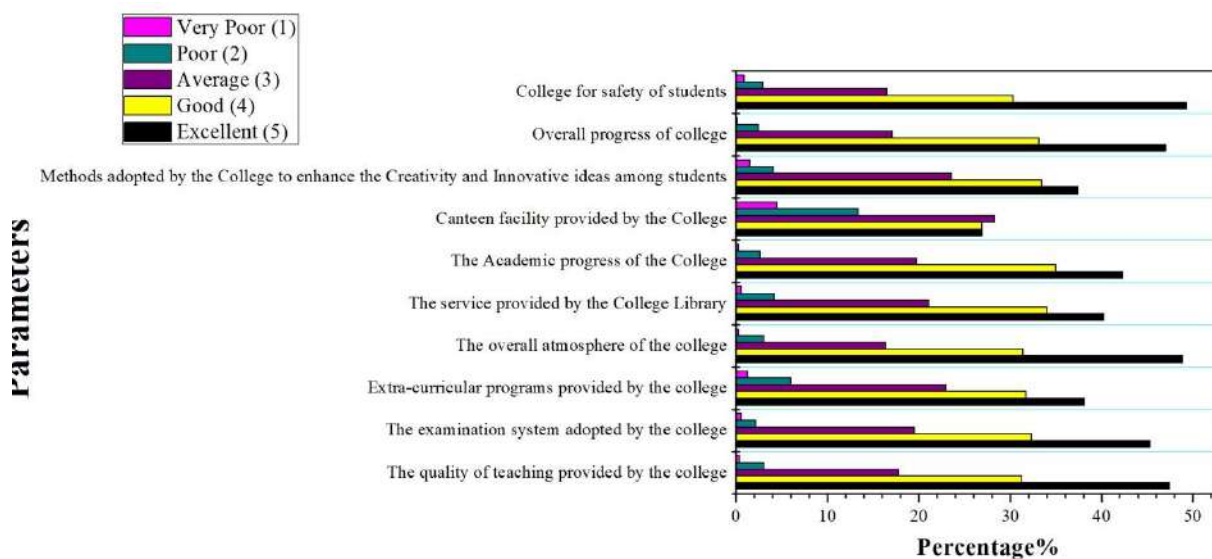


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	the College to enhance the Creativity and Innovative ideas among students	(37.4%)	(33.5%)	(23.6%)	(4.1%)	(1.5%)	
9.	Overall progress of college	738 (47%)	521 (33.2%)	269 (17.1%)	40 (2.5%)	3 (0.2%)	4.24
10.	College for safety of students	774 (49.3%)	476 (30.3%)	260 (16.5%)	47 (3%)	14 (0.9%)	4.24



The obtained feedback indicates that a good percentage of responses have received excellent/very good/or good rating on all the parameters i.e., the rating of 3 and more.

- For parameter 1 (The quality of teaching provided by the college) 96.5% of responses are in scale of 3 and more.
- For parameter 2 (The examination system adopted by the college) 97.1% of responses are in scale of 3 and more.



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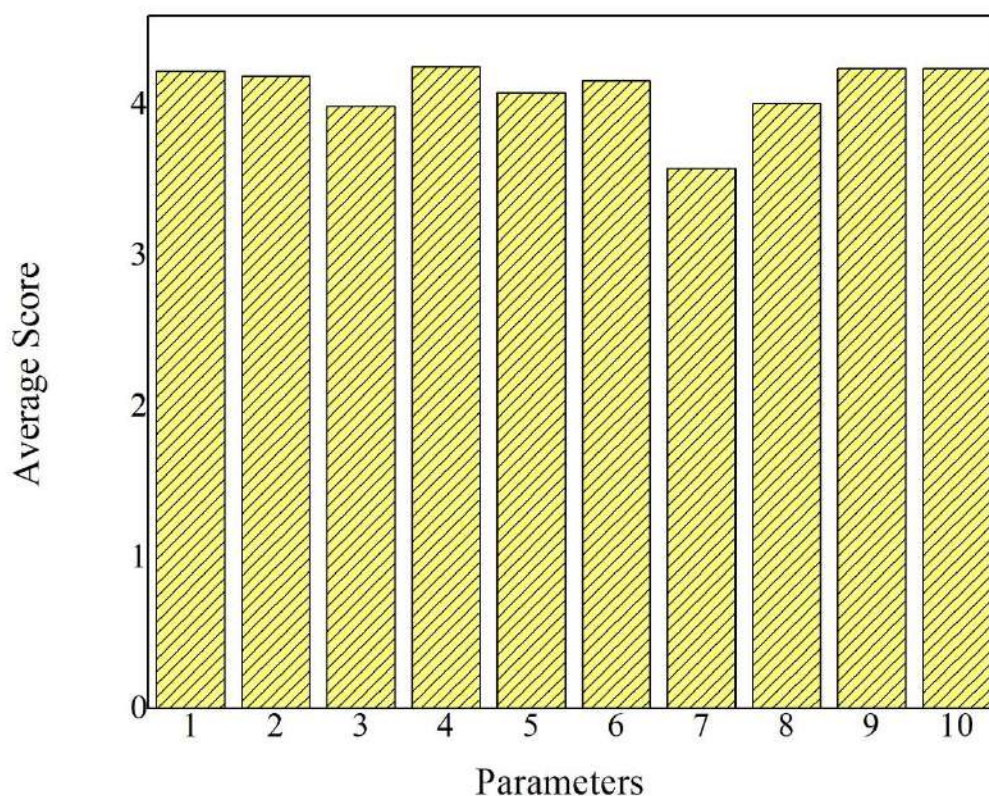
- For parameter 3 (Extra-curricular programs provided by the college) 92.8% of responses are in scale of 3 and more.
- For parameter 4(The overall atmosphere of the college) 96.6% of responses are in scale of 3 and more.
- For parameter 5 (The service provided by the College Library) 95.3% of responses are in scale of 3 and more.
- For parameter 6 (The Academic progress of the College) 97.4% of responses are in scale of 3 and more.
- For parameter 7 (Canteen facility provided by the College) 82.1% of responses are in scale of 3 and more.
- For parameter 8(Methods adopted by the College to enhance the Creativity and Innovative ideas among students) 94.5% of responses are in scale of 3 and more.
- For parameter 9(Overall progress of college) 97.3% of responses are in scale of 3 and more.
- For parameter 10(College for safety of students) 96.1% of responses are in scale of 3 and more.



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Parent's feedback is collected in structured form on PTMs and Performa consists of 10 points which includes quality of teaching and extracurricular activities. They suggested that students must be given guidance regarding placements. Furthermore, there must be practical training for the students of computer department. Appropriate actions were taken regarding this.



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FEEDBACK FROM ALUMNI (2020-21)

The Feedback Performa's are designed based on the four items on which the Alumni evaluate the institution on a five-point Likert scale. Total 1873 Alumni responded to feedback. The results show that the majority of alumni reported that they feel proud to be part of Khalsa family and the education imparted in college is time relevant.

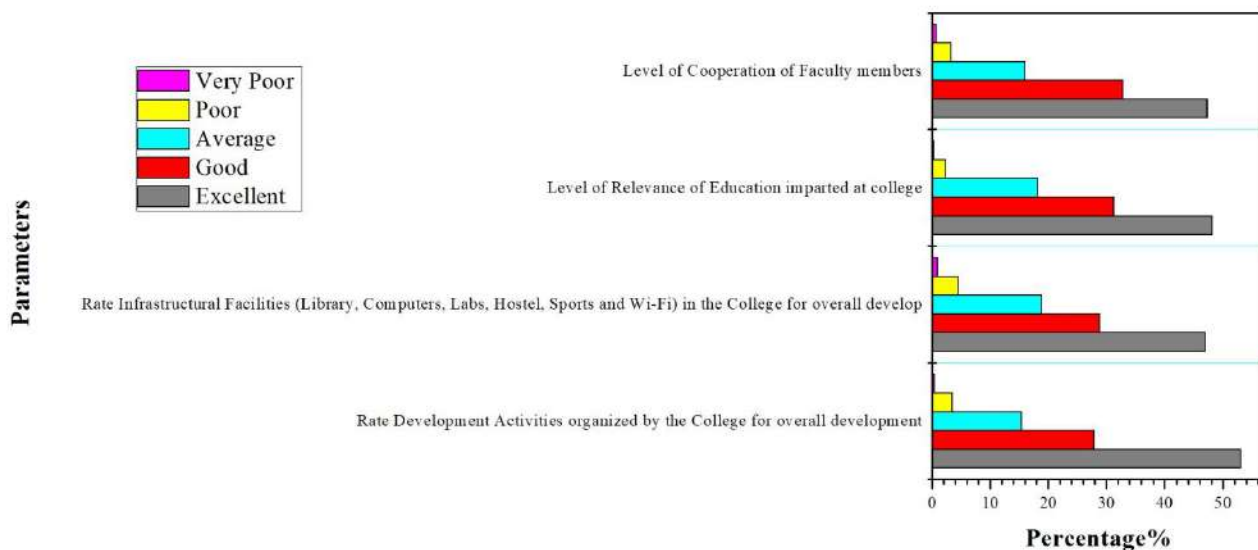
S. No.	Parameters	Excellent (5)	Good (4)	Average (3)	Poor (2)	Very Poor (1)	Average Score
1.	Rate Development Activities organized by the College for overall development	994 (53.1%)	521 (27.8%)	286 (15.3%)	65 (3.5%)	7 (0.4%)	4.29
2.	Rate Infrastructural Facilities (Library, Computers, Labs, Hostel, Sports and Wi-Fi) in the College for overall development	880 (47.0%)	539 (28.8%)	352 (18.8%)	85 (4.5%)	17 (0.9%)	4.16
3.	Level of Relevance of Education imparted at college	900 (48.1%)	585 (31.2%)	340 (18.2%)	43 (2.3%)	5 (0.3%)	4.24
4.	Level of Cooperation of Faculty members	885 (47.3%)	615 (32.8%)	299 (16%)	60 (3.2%)	14 (0.7%)	4.22



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The obtained feedback indicates that a good percentage of responses have received excellent/very good/or good rating on all the parameters i.e., the rating of 3 and more.

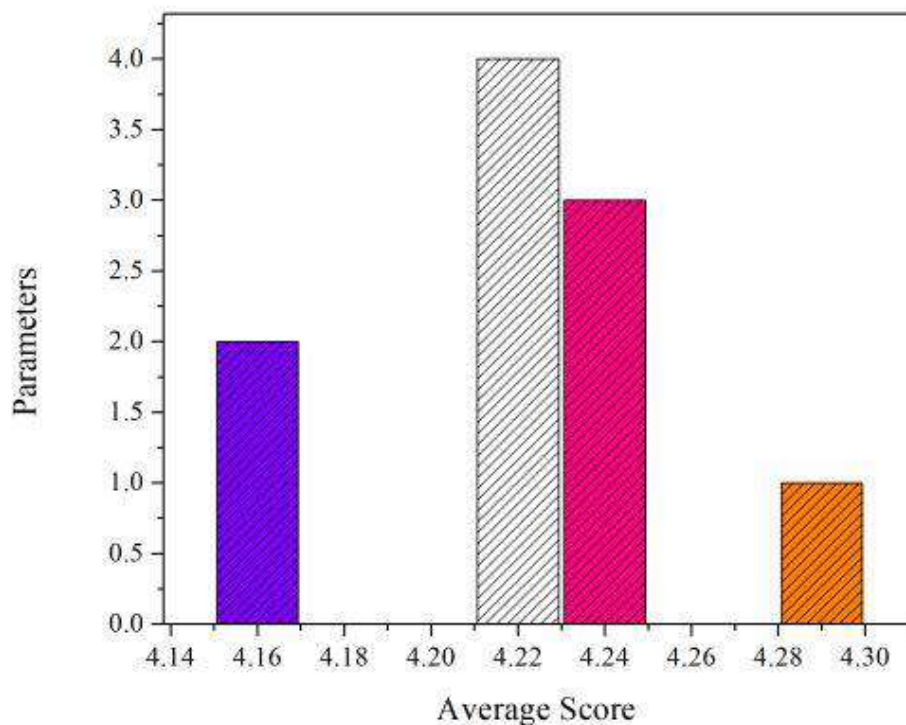
- For parameter 1 (Rate Development Activities organized by the College for overall development) 96.2% of responses are in scale of 3 and more.
- For parameter 2 (Rate Infrastructural Facilities (Library, Computers, Labs, Hostel, Sports and Wi-Fi) in the College for overall development) 94.6% of responses are in scale of 3 and more.
- For parameter 3 (Level of Relevance of Education imparted at college) 97.5% of responses are in scale of 3 and more.
- For parameter 4 (Level of Cooperation of Faculty members) 96.1% of responses are in scale of 3 and more.



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Alumni feedback is collected in structured form and Performa consists of 4 points which includes level of relevance of education, infrastructural facilities and extracurricular activities. They suggested that induction program must be required for new students and more internship programs must be organised for students. Appropriate actions were taken regarding this.



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FEEDBACK FROM EMPLOYER (2020-21)

Employers are requested to fill the feedback form placement drives. Feedback is collected from 11 employers regarding presentation, aptitude, communication skills. The qualities such as self-motivation, leadership qualities, relevance of course content etc. are also analysed on 5-point scale.

S. No.	Parameters	Excellent (5)	Very Good (4)	Good (3)	Satisfactory (2)	Not-Satisfactory (1)	Average Score
1.	Presentation and aptitude skills	4 (36.36%)	6 (54.55%)	1 (9.09%)	0	0	4.27
2.	Professional attitude and conduct	7 (63.64%)	3 (27.27%)	0	1 (9.09%)	0	4.45
3.	General communication skills	3 (27.27%)	6 (54.55%)	2 (18.18%)	0	0	4.09
4.	Developing practical solutions to work place problems	3 (27.27%)	5 (45.45%)	3 (27.27%)	0	0	4.00
5.	Self-motivated and taking on appropriate level of responsibility	3 (27.27%)	5 (45.45%)	3 (27.27%)	0	0	4.00



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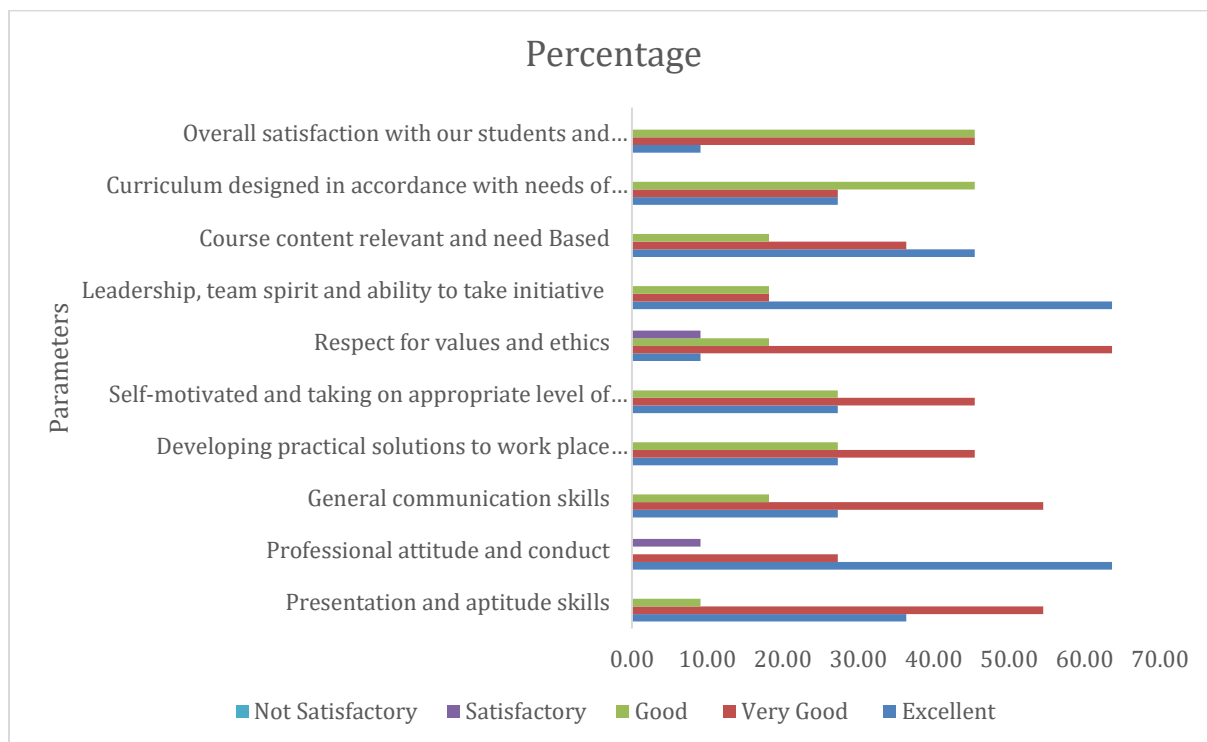
6.	Respect for values and ethics	1 (9.09%)	7 (63.64%)	2 (18.18%)	1 (9.09%)	0	3.73
7.	Leadership, team spirit and ability to take initiative	7 (63.64%)	2 (18.18%)	2 (18.18%)	0	0	4.45
8.	Course content relevant and need Based	5 (45.45%)	4 (36.36%)	2 (18.18%)	0	0	4.27
9.	Curriculum designed in accordance with needs of industry and market	3 (27.27%)	3 (27.27%)	5 (45.45%)	0	0	3.82
10	Overall satisfaction with our students and curriculum	1 (9.09%)	5 (45.45%)	5 (45.45%)	0	0	3.64



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The obtained feedback indicates that a good percentage of responses have received excellent/very good/or good rating on all the parameters i.e., the rating of 3 and more.

- For parameter 1 (Presentation and aptitude skills) 100% of responses are in scale of 3 and more.
- For parameter 2 (Professional attitude and conduct) 90.91% of responses are in scale of 3 and more.
- For parameter 3 (General communication skills) 100% of responses are in scale of 3 and more.
- For parameter 4 (Developing practical solutions to work place problems) 100% of responses are in scale of 3 and more.
- For parameter 5 (Self-motivated and taking on appropriate level of responsibility) 100% of responses are in scale of 3 and more.

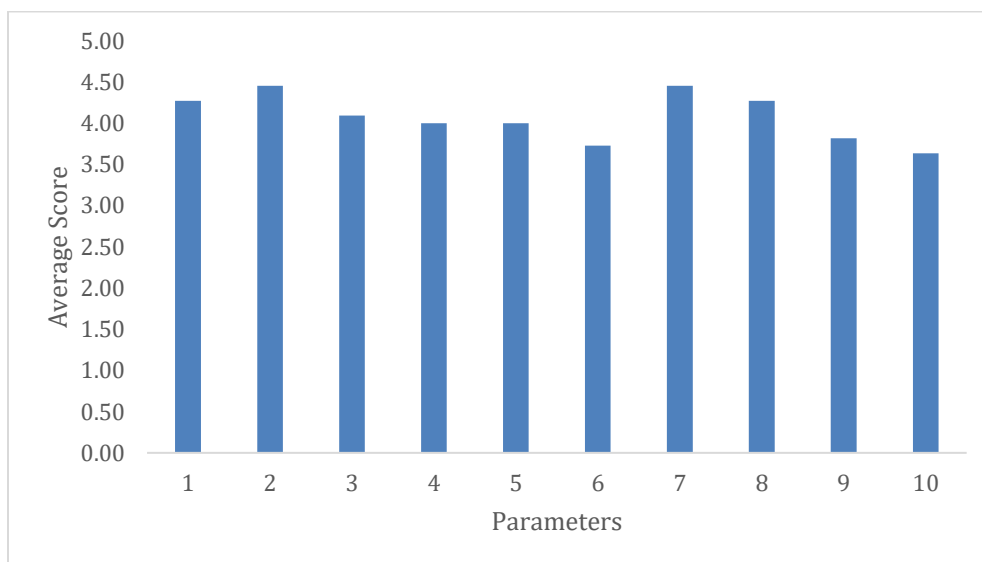


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- For parameter 6 (Respect for values and ethics) 90.91% of responses are in scale of 3 and more.
- For parameter 7 (Leadership, team spirit and ability to take initiative) 100% of responses are in scale of 3 and more.
- For parameter 8 (Course content relevant and need Based) 100% of responses are in scale of 3 and more.
- For parameter 9 (Curriculum designed in accordance with needs of industry and market) 100% of responses are in scale of 3 and more.
- For parameter 10 (Overall satisfaction with our students and curriculum) 100% of responses are in scale of 3 and more.



Employer's feedback is collected in structured form and Performa consists of 10 points which includes level of relevance of education, communication skills of students and their leadership qualities. They suggested that soft skill and personality development workshops for students must be organised. Appropriate actions were taken regarding this.



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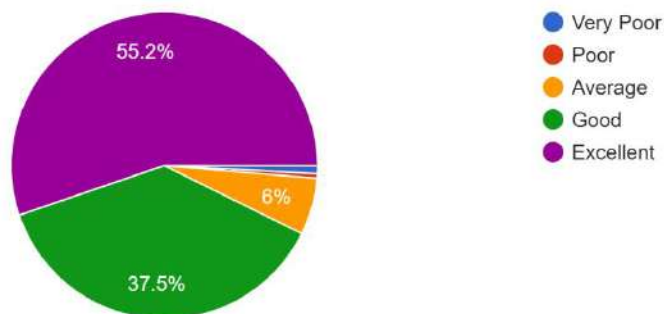
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STUDENT FEEDBACK ANALYSIS REPORT ON TEACHERS (2020-21)

1. Teacher's ability to bring conceptual clarity and promotion of thinking ability

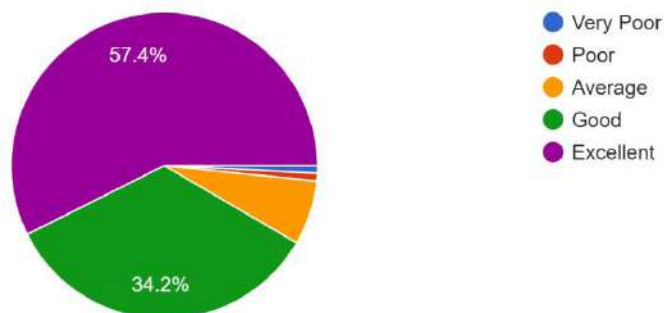
6,179 responses



Interpretation: -It is observed that 92.7% students are satisfied with the conceptual clarity given by teacher.

2. Motivation provided

6,179 responses



Interpretation: -Above chart shows that 91.6% of students strongly feels that they are highly motivated by the guidance provided by the teachers.



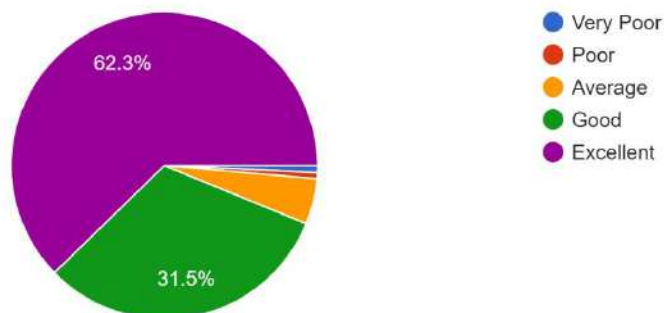
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3. Teacher's Communication Skill

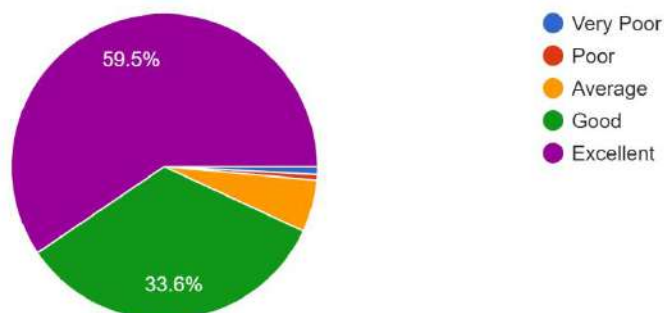
6,179 responses



Interpretation: -The above chart states that 93.8% students are satisfied with the teachers' communication skills.

4 Teacher's Regularity and Punctuality

6,179 responses



Interpretation: -Above chart shows that 93.1% of students are strongly feels that the teachers are regular and punctual.



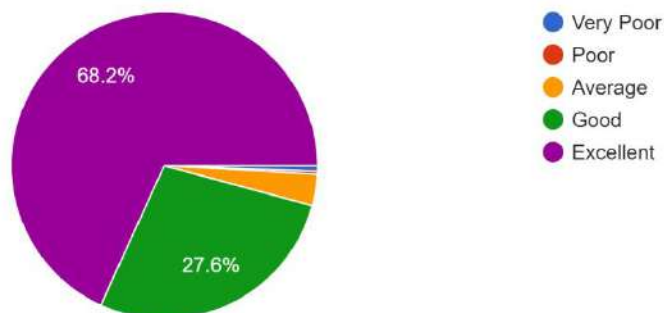
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5 Teacher's Subject Knowledge

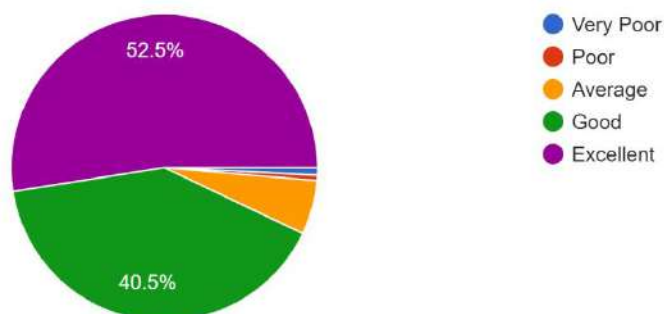
6,179 responses



Interpretation: -Most of the students approx. 95.8% are highly satisfied with the knowledge about subject and concept clarity.

6 Competence and Completion of Course

6,179 responses



Interpretation: - The above chart shows that 93% students feel that the syllabus completed on time.



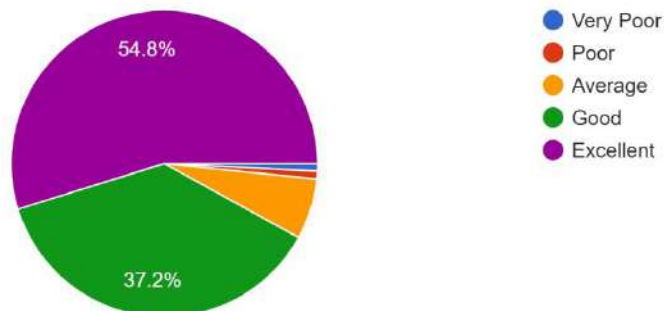
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7 Complements theory with practical examples

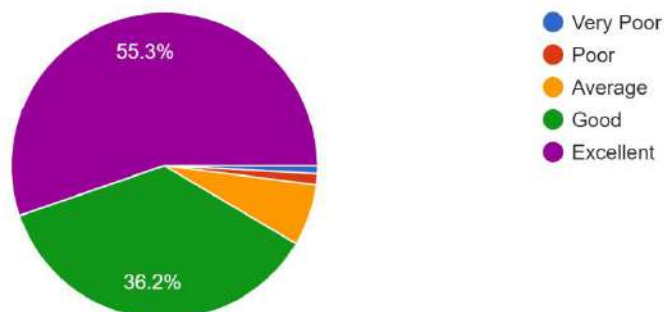
6,179 responses



Interpretation: - Above chart shows that 92% of students are happy with the practical examples given in the class which provide clarity about the subject matter.

8 Teacher's interaction and guidance outside of the class

6,179 responses



Interpretation: - It is analyzed from above chart that 91.5% respondents agree that teachers interact as well as guide outside class environment. Such type of interaction is highly relevant for their grooming.



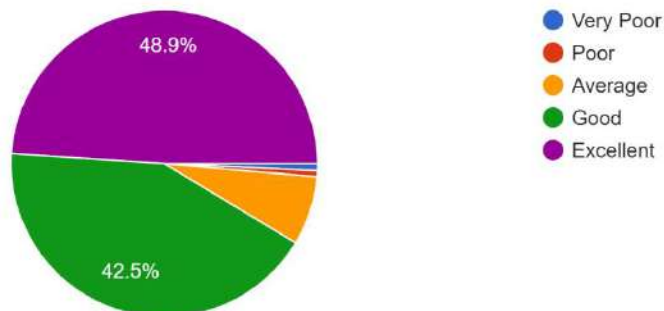
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9 Teacher's computer / IT skills, if applicable.

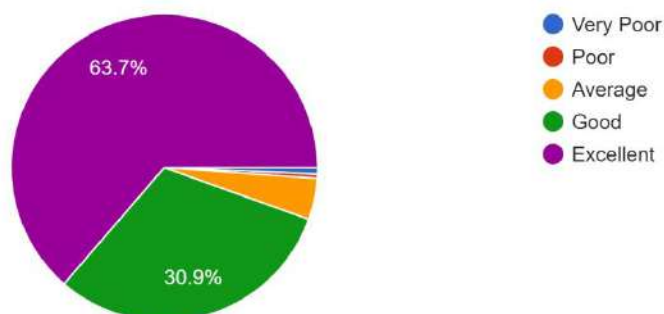
6,179 responses



Interpretation: - The above chart reveals that 91.4% students have rated teacher's computer /IT Skills as good or excellent.

10 Teacher's overall performance

6,179 responses



Interpretation: - 94.6% students perceive that the overall performance of teachers is good or excellent.



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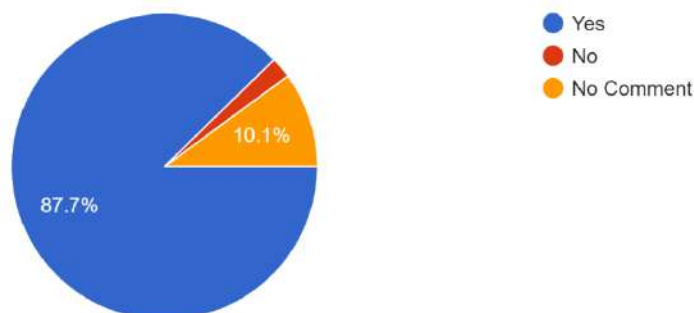
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SECTION B

1. Teacher motivates students to participate in co-curricular activities

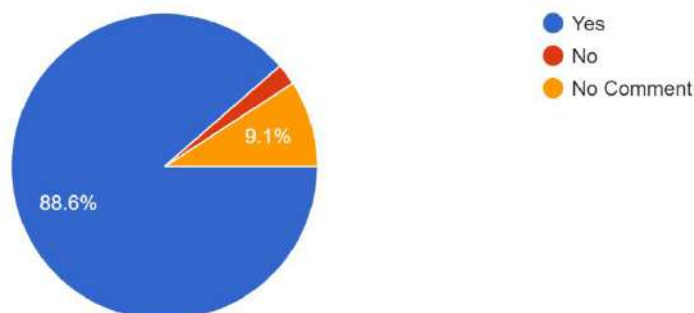
6,179 responses



Interpretation: - It is analyzed from the above chart that 87.7% students agrees that teacher motivates to participate in co-curricular activities.

2. Adequate number of assignments and cases given

6,179 responses



Interpretation: - The chart above shows that 88.6% students are satisfied with number of assignments and cases are given.



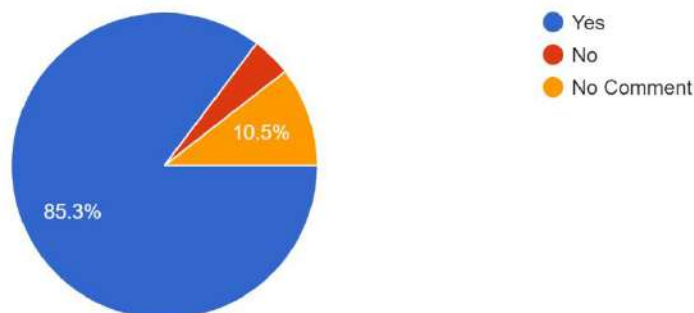
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3. Would you recommend him/her to teach the same subject to your juniors

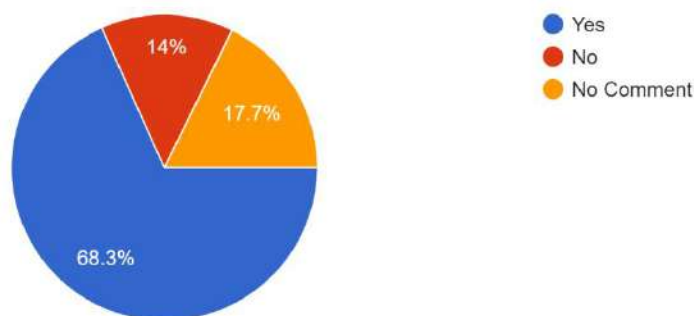
6,179 responses



Interpretation: - It is depicted from the above chart that 85.3% students recommend teachers to teach the same subject to their juniors.

4. Would you recommend him/her to teach you any other subject

6,179 responses



Interpretation: - Only 68.3% students recommend teachers to teach them any other subject.



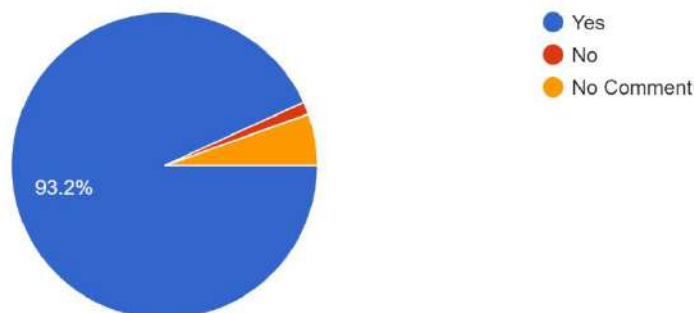
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5. Is teacher comes well prepared for class

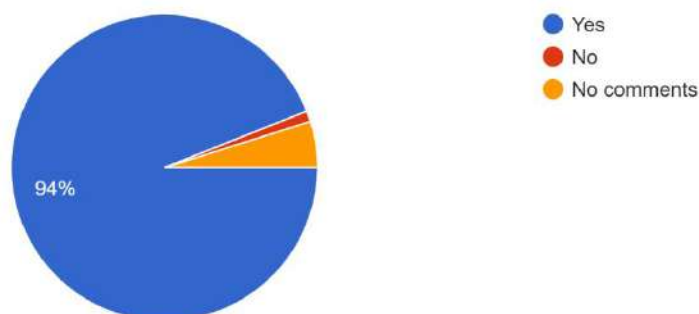
6,179 responses



Interpretation: - It is analyzed from the above chart that 93.2 % students agrees that teacher comes well prepared for class.

6. Attendance record of students is maintained by the teachers

6,179 responses



Interpretation: - It is depicted from the above chart that 94% students agrees that attendance record is maintained by teacher.



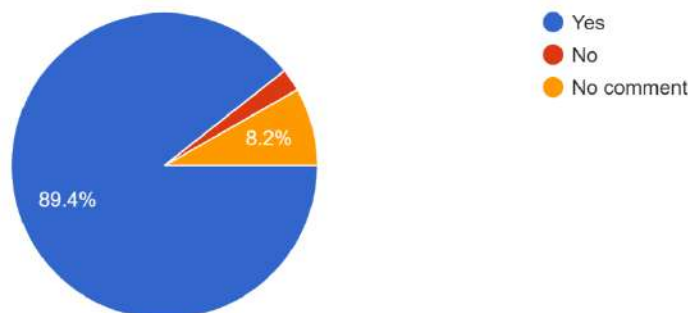
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7. The teacher illustrates concepts through examples and practical application

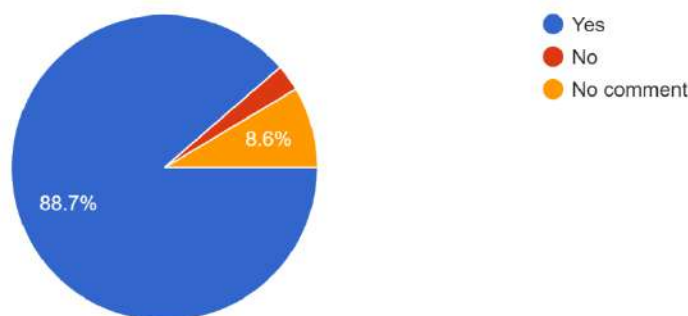
6,179 responses



Interpretation: - It is depicted from the above chart that 89.4% students agrees that teacher illustrates through examples and practical application.

8. The teacher informs the students about learning objectives and course outcomes

6,179 responses



Interpretation: - It is depicted from the above chart that 88.7% students agrees that teacher informs about learning objectives and course outcomes.



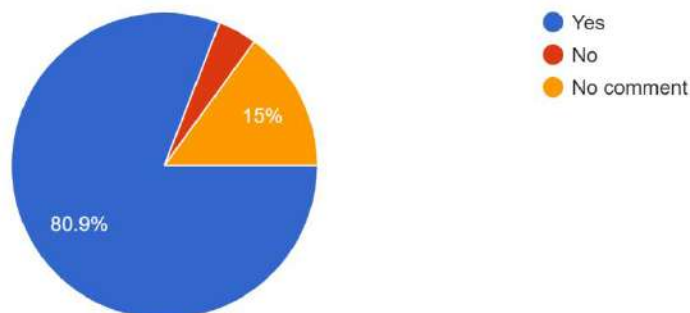
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9. The internal evaluation process adopted by teacher is fair and unbiased.

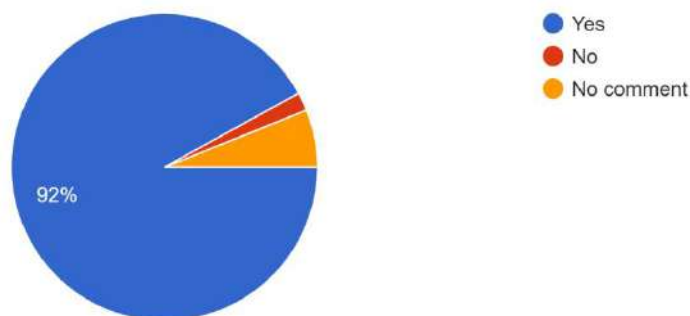
6,179 responses



Interpretation: - It is analyzed from the above chart that 80.9 % students agrees that internal evaluation process is fair and unbiased.

The teacher's Attitude towards the students is friendly and helpful.

6,179 responses



Interpretation: - It is analyzed from the above chart that 92 % students agrees that teacher's attitude is friendly and helpful.



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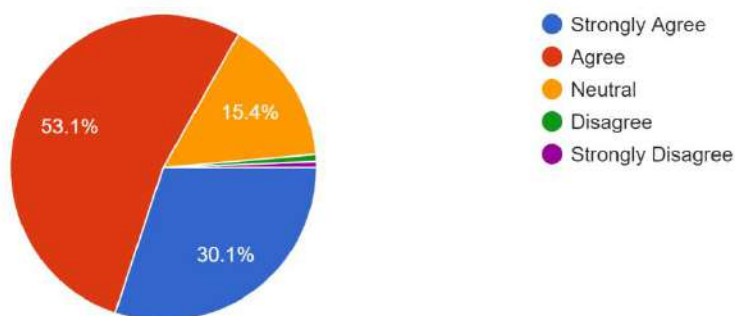
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STUDENT FEEDBACK ON CURRICULUM AND EXAMINATION (2020-21)

1. Curriculum is need based and relevant to real life situations.

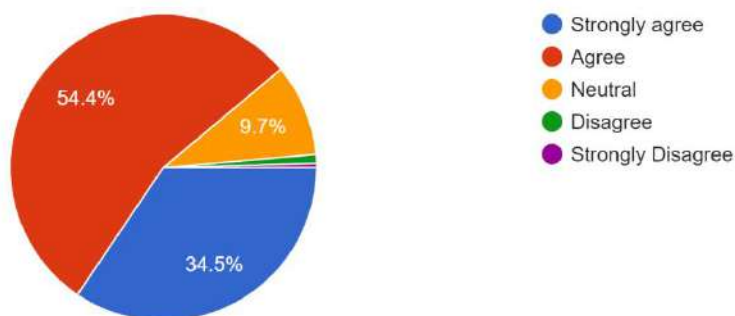
6,179 responses



Interpretation: - It is analyzed from the above chart that 83.2 % students agrees that curriculum is need based and relevant to real life situations.

2. Aims and objectives of the syllabi are well defined and clear to teachers and students.

6,179 responses



Interpretation: - It is analyzed from the above chart that 88.9 % students agrees that aims and objectives of the syllabi are well and clear to teachers and students.



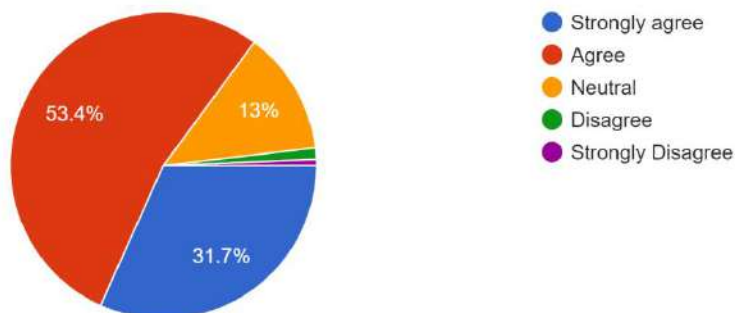
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3. Courses are relevant and revised at reasonable intervals

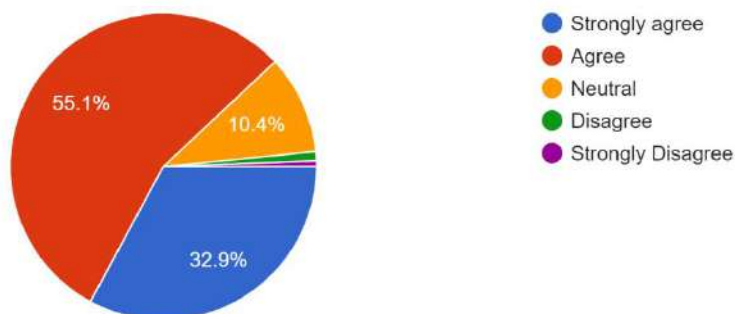
6,179 responses



Interpretation: - It is analyzed from the above chart that 85.1 % students agrees that courses are relevant and revised at reasonable intervals.

4. Units in the syllabus are relevant to the course

6,179 responses



Interpretation: - It is analyzed from the above chart that 88 % students agrees that units in syllabus are relevant to the course.



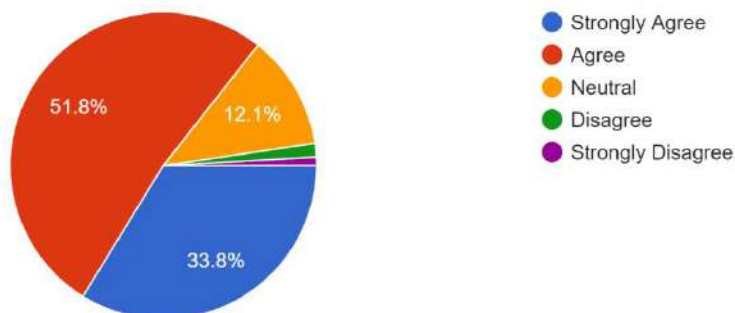
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5. The Course/Syllabus has good balance between theory and application.

6,179 responses

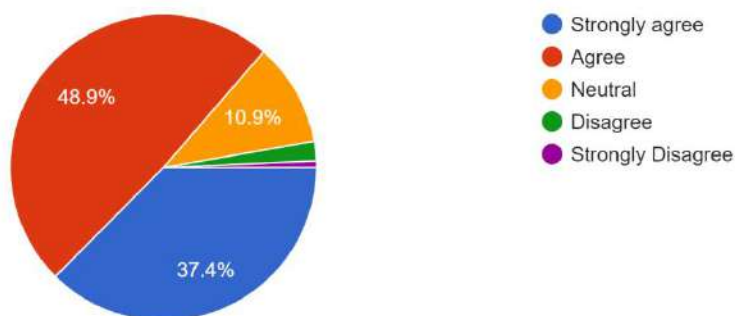


Interpretation: - It is analyzed from the above chart that 85.6 % students agrees that course has good balance between theory and application.

STUDENT FEEDBACK ON EXAMINATION (2020-21)

1. Results of Examination will be declared within one month of its conduction

6,177 responses



Interpretation: - It is analyzed from the above chart that 86.3 % students agrees that results of examination will be declared within one month of its conduction.



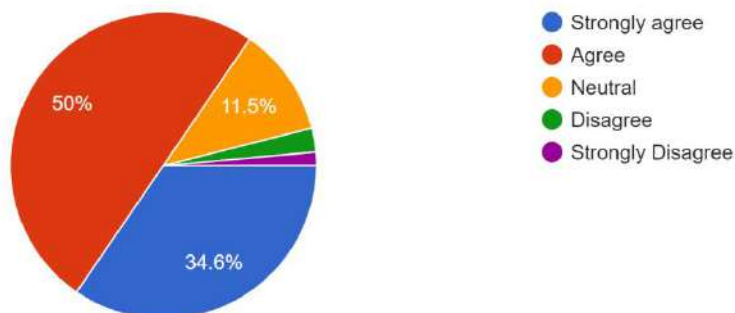
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2. The Attitude of examination staff towards the students is helpful.

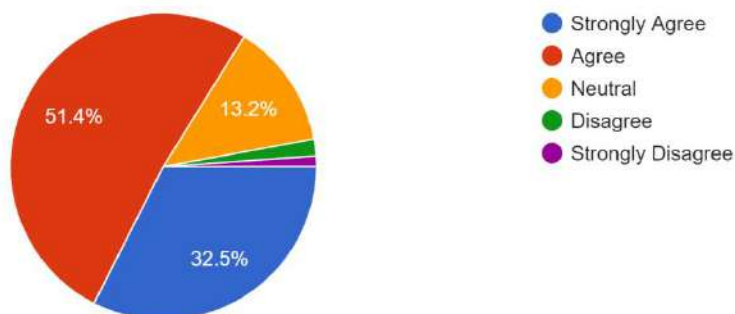
6,177 responses



Interpretation: - It is analyzed from the above chart that 84.6 % students agrees that examination staff is helpful.

3. Paper Evaluation/Marking Process is fair and transparent

6,177 responses



Interpretation: - It is analyzed from the above chart that 83.9 % students agrees that paper marking process is fair.



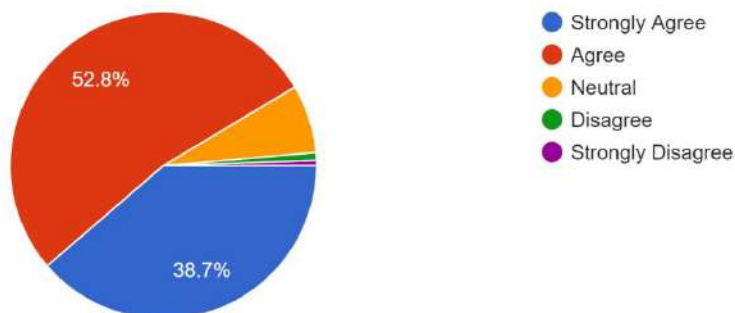
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4. Question Papers are set according to instructions given for Syllabus

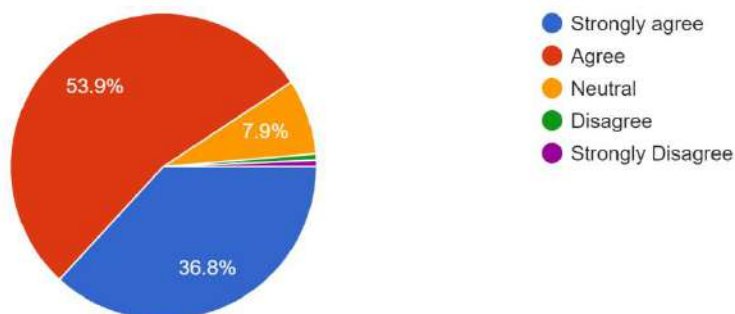
6,177 responses



Interpretation: - It is analyzed from the above chart that 91.5 % students agrees that question papers are set according to syllabus.

5. Invigilation protocols during examination are strictly followed.

6,177 responses



Interpretation: -It is observed that 90.7% students are satisfied with invigilation process.



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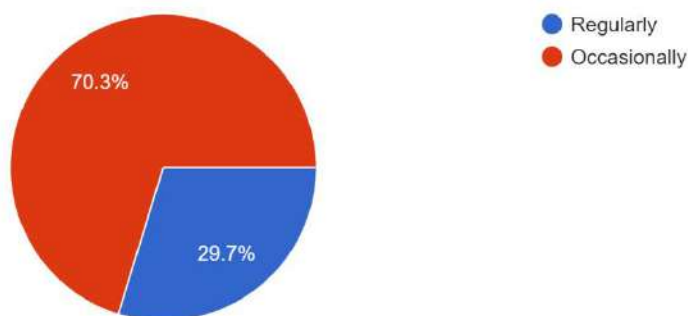
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STUDENT FEEDBACK ON LIBRARY AND ADMINISTRATION (2020-21)

1. How often do you visit the library

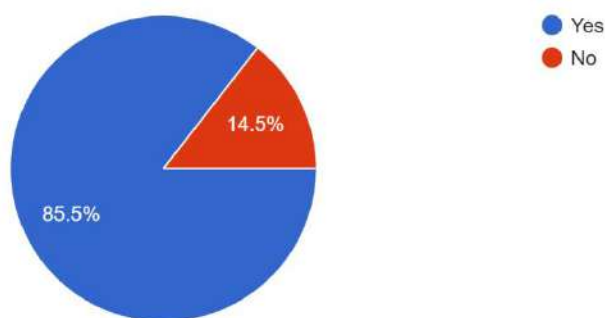
2,380 responses



Interpretation: - The above chart depicts those 70.3% students' visits occasionally and 29.7% student's visits library regularly.

2. Are the required number of titles in your subject available in the library

2,380 responses



Interpretation: - The above chart states that 85.5% students agree that required number of titles of their subject is available in library.



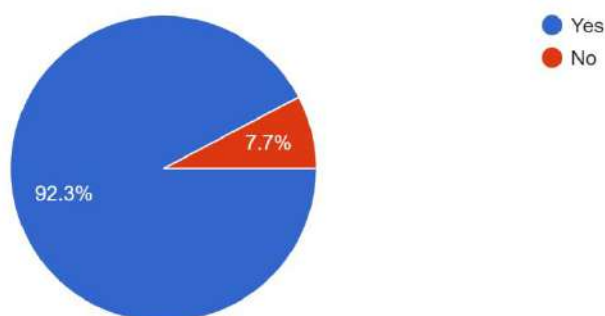
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3. Are you satisfied with the cataloguing and arrangement of books in the library

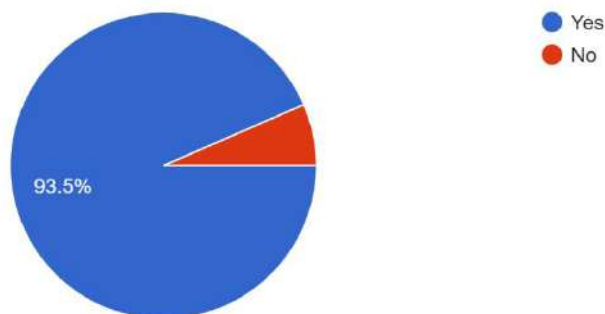
2,380 responses



Interpretation: - The above pie chart shows that 92.3% of students are satisfied with the cataloguing and arrangement of books in the library.

4. Are you satisfied with the available reading space in the library

2,380 responses



Interpretation: - In this pie chart 93.5% of students are satisfied with reading space in library.



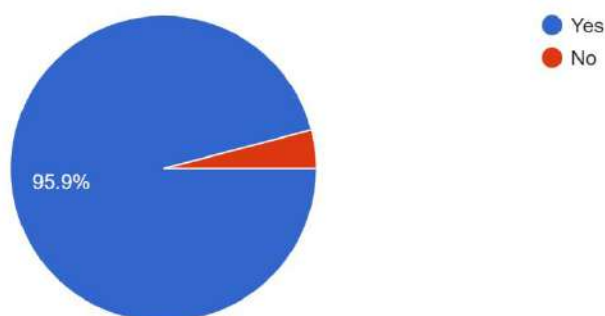
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5. Are the library staff co-operative and helpful

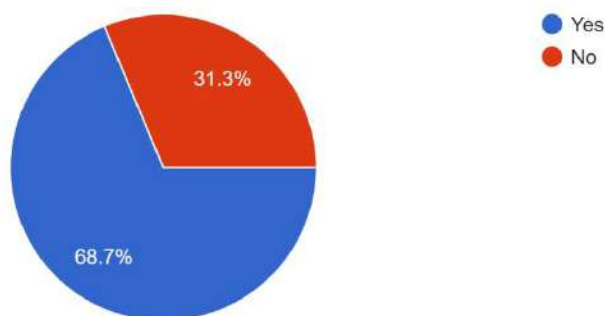
2,380 responses



Interpretation: - In this chart 95.9% of student's states that the library staff is co-operative and helpful.

6. Are you able to make use of Xerox facility in the library

2,380 responses



Interpretation: - This chart depicts that 68.7% of students make use of Xerox facility.



General Shivdev Singh Diwan Gurbachan Singh

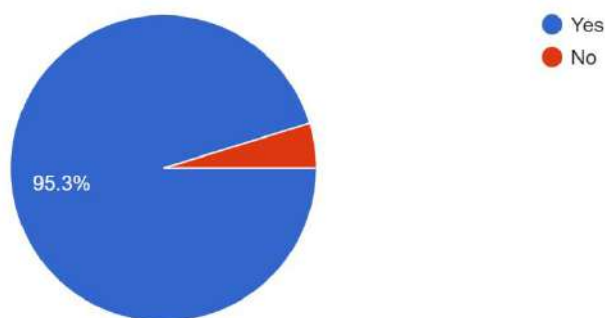
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STUDENT FEEDBACK ON ADMINISTRATION (2020-21)

7. Is the departmental office helpful in administrative matters

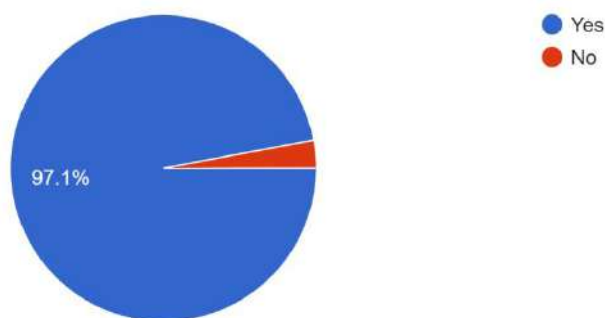
2,380 responses



Interpretation: - The above chart states that 95.3% of students agree that departmental office is helpful in administrative matters.

8. Are there enough clean class rooms available in the department

2,380 responses



Interpretation: - 97.1% of students in the above pie chart states that cleanliness is excellent.



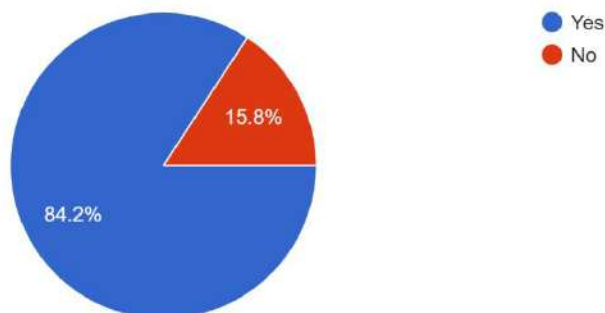
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9. Are the toilets cleaned properly

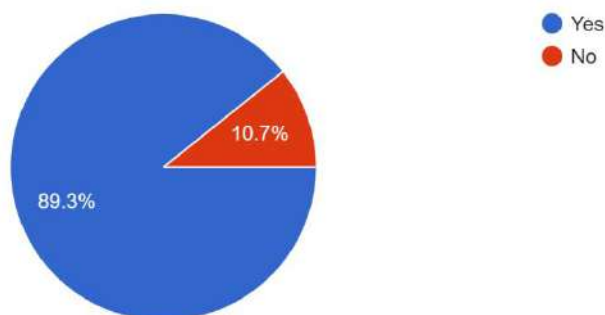
2,380 responses



Interpretation: - From the above chart it is depicted that 84.2% of students are satisfied with cleanliness of toilets.

10. Are you provided with enough and pure drinking water

2,380 responses



Interpretation: - From the above figure it is concluded that 89.3% of students states that there is enough and pure drinking water.



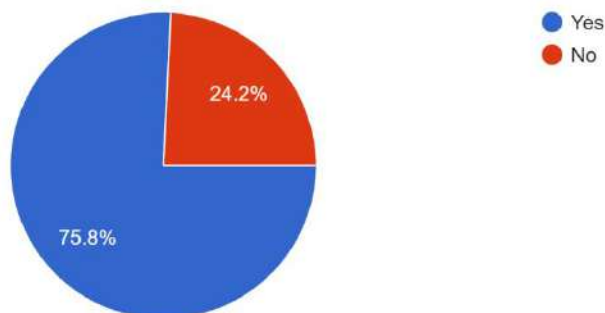
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11. Are you happy with the food served in the canteen

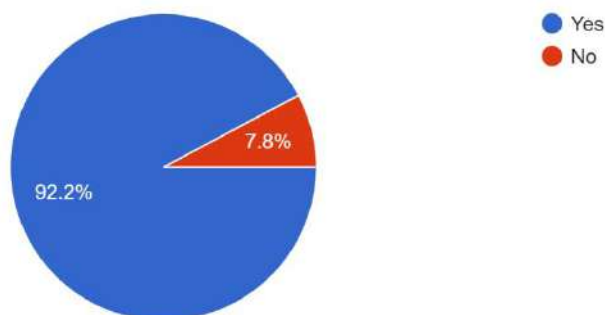
2,380 responses



Interpretation: - The given pie chart states that 75.8 % of students are happy with food served in canteen.

12. How far is the student welfare dean office helpful to you

2,380 responses



Interpretation: - From the given chart it is concluded that 92.2 % of students agrees that student welfare dean office is helpful to them.



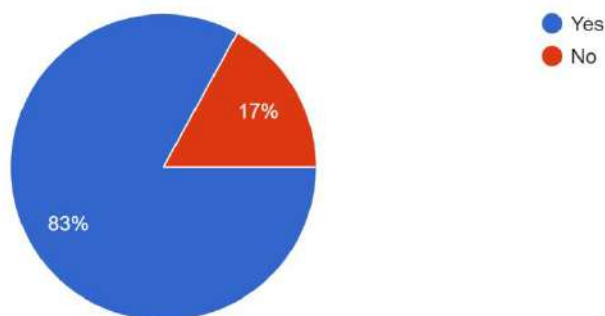
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13. Are you making use of social services in the college

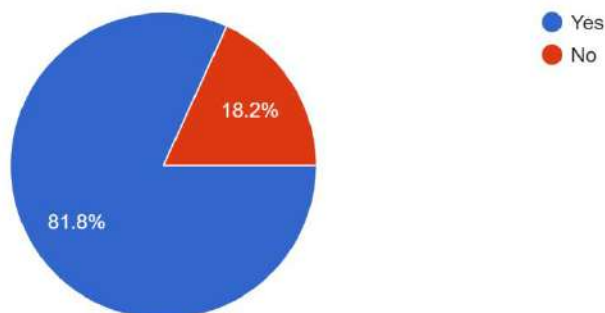
2,380 responses



Interpretation: - The above shows that 83% of students use social services in the college.

14. Do you think that your grievances are redressed

2,380 responses



Interpretation: - The chart depicts that 81.8 % of students think that their grievances are redressed.



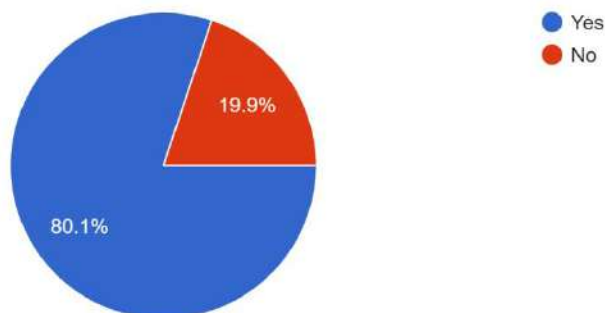
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15. Are you aware of the functioning of a placement cell in the college

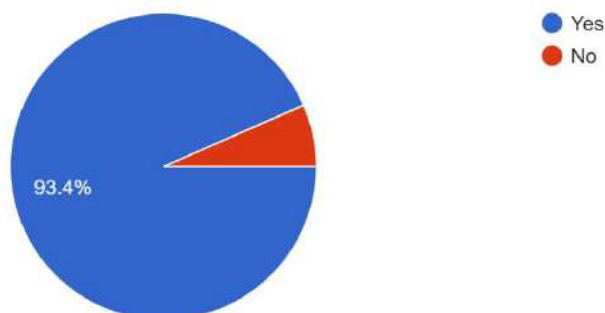
2,380 responses



Interpretation: - From the above chart it is concluded that 80.1% of students are aware of functioning of placement cell.

16. Are the lab equipment's in proper working conditions

2,380 responses



Interpretation: - The above chart depicts that 93.4% of students find lab equipment's in proper working conditions.



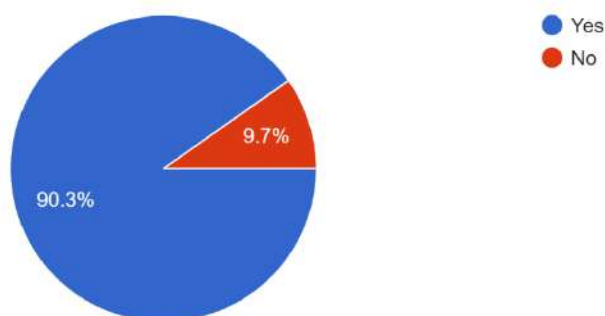
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17. Are you provided with adequate quantity of equipment for carrying out lab activities

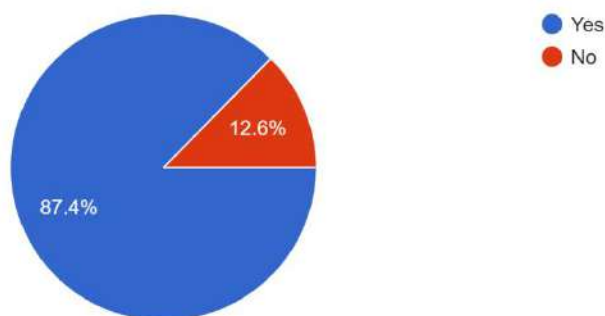
2,380 responses



Interpretation: - The given chart shows that 90.3% of students are satisfied with adequate quantity of equipment for carrying out lab activities.

18. Are you aware of the "NCC and NSS" activities in the college

2,380 responses



Interpretation: - The result of above chart depicts that 87.4% of students are aware of "NCC and NSS" activities in college.



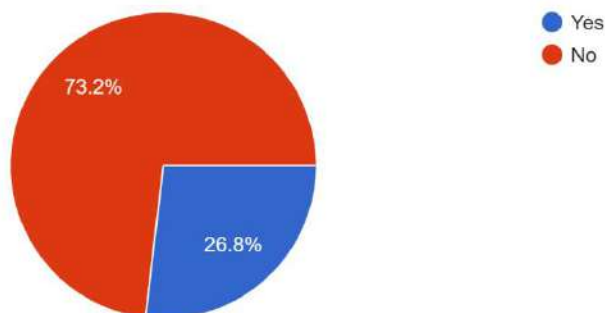
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19. Do you avail any scholarship

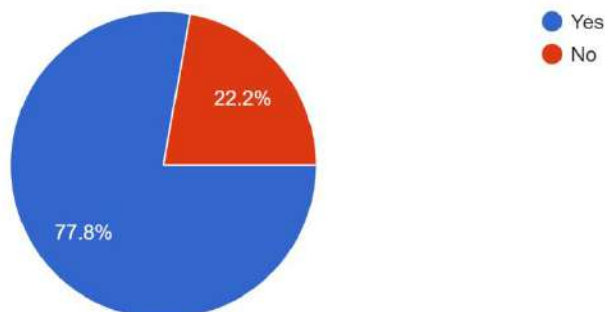
2,380 responses



Interpretation: - The picture above states that 26.8% of students avail scholarship.

20. Are you aware of Anti-Sexual Harassment Cell

2,380 responses



Interpretation: - In the given chart it is depicted that 77.8% of students are aware of anti-sexual harassment cell.



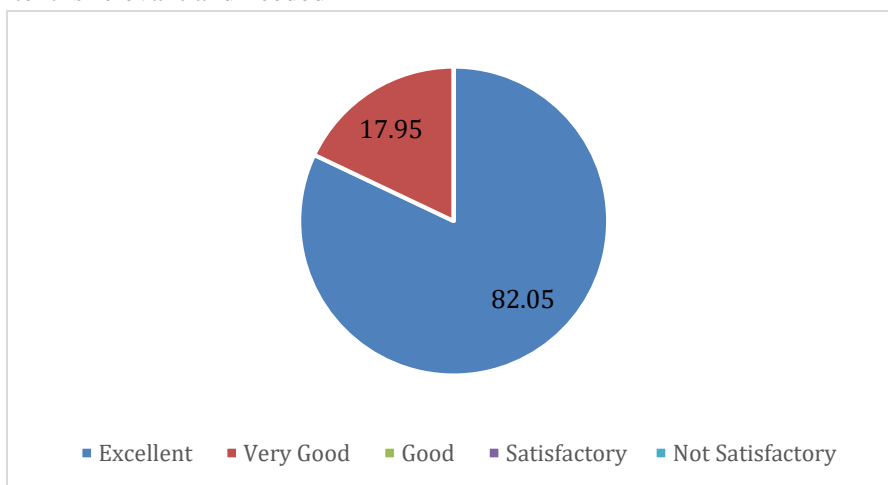
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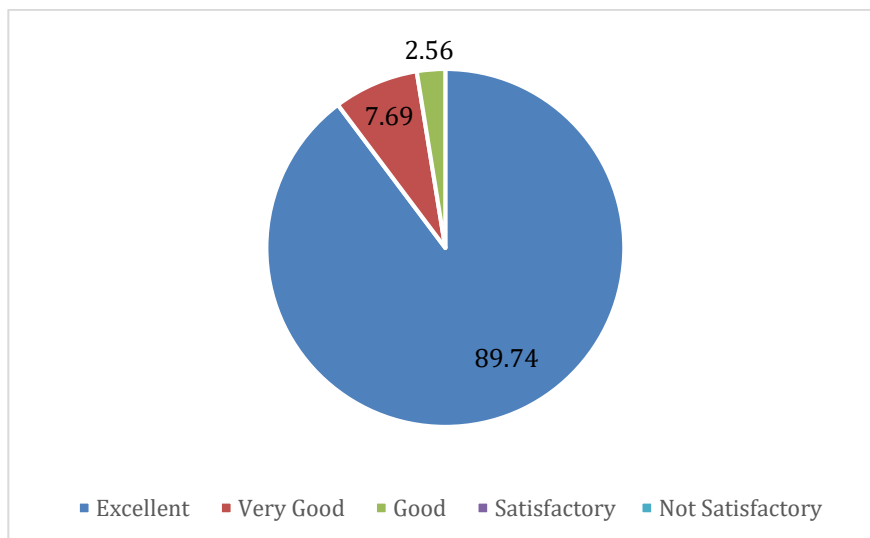
TEACHERS FEEDBACK ANALYSIS REPORT (2020-21)

Q1 Course Content is relevant and needed



Interpretation from the above chart it is depicted that 82.05 % teaching staff rated excellent and 17.95 % staff rated very good to Course Content being Relevant and Need based.

Q2 Course outcomes are well defined and clear to staff and students



Interpretation from the above chart it is depicted that 89.74 % teaching staff rated excellent ,7.69 % staff has rated very good and 2.56% staff has rated good that course outcomes are well defined and clear to staff and students.

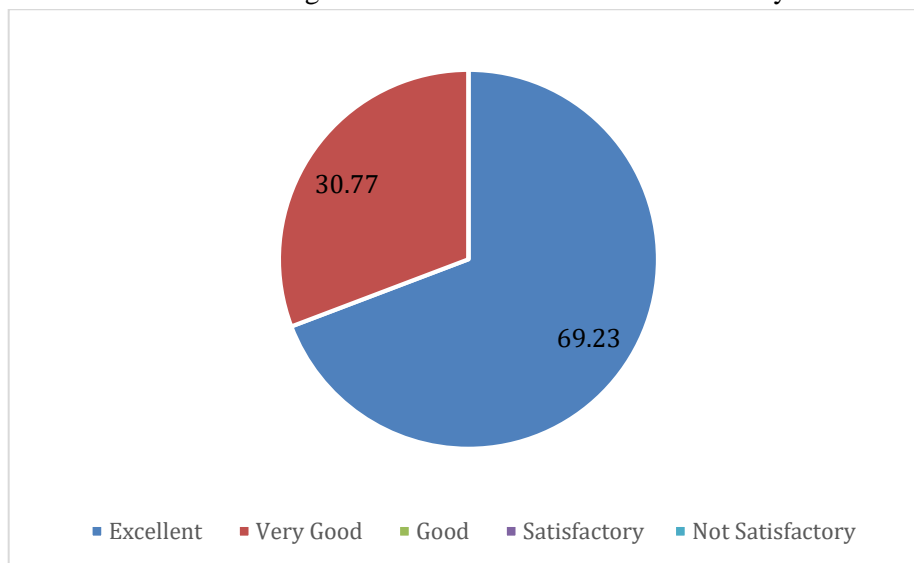


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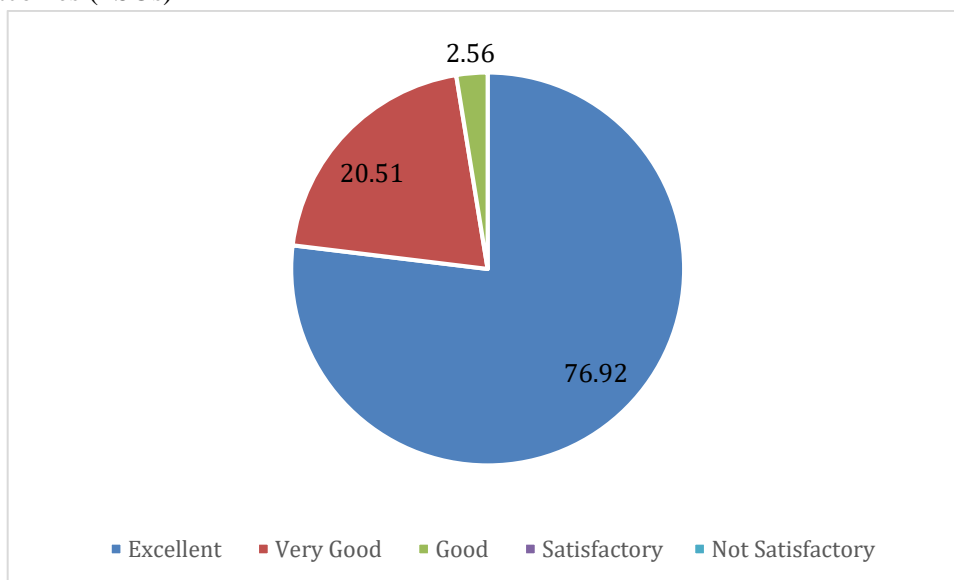
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Q3 The curriculum contains a wide range of course under choice based credit systems



Interpretation from the above chart it is depicted that 69.23 % teaching staff rated excellent and 30.77 % staff rated very good that curriculum contains a wide range of course under choice-based credit systems.

Q4 The assessment and evaluation system objectively measures the course outcomes (COs) and Program Specific outcomes (PSOs)



Interpretation from the above chart it is depicted that 76.92 % teaching staff rated excellent, 20.51 % staff has rated very good and 2.56% staff has rated good that assessment and evaluation system objectively measures the course outcomes (COs) and Program Specific outcomes (PSOs).

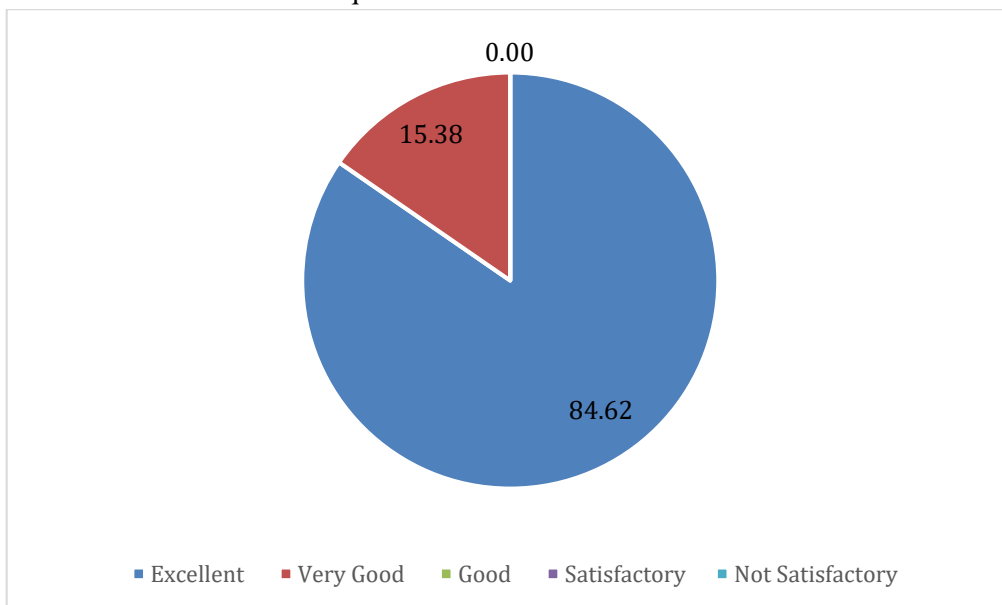


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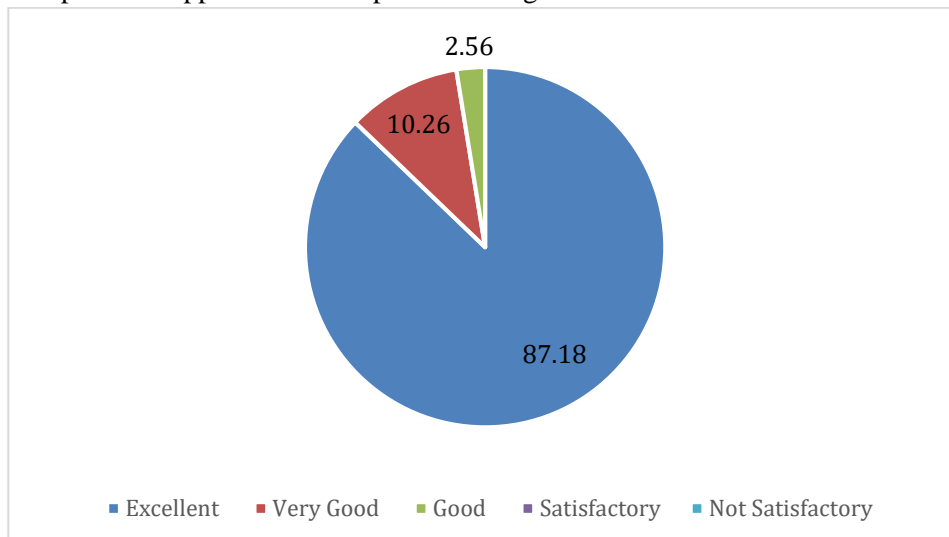
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Q5 The facilities in classrooms are adequate



Interpretation from the above chart it is depicted that 84.62 % teaching staff rated excellent and 15.38 % staff rated very good that facilities in classrooms are adequate.

Q6 The institute provides opportunities for professional growth.



Interpretation from the above chart it is depicted that 87.18 % teaching staff rated excellent, 10.26 % staff has rated very well and 2.56% staff has rated good that institute provides opportunities for professional growth.

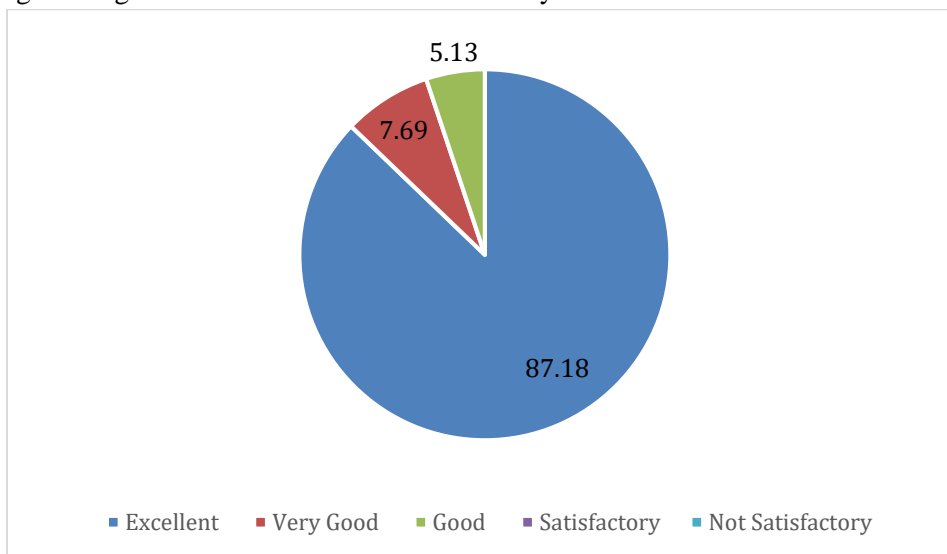


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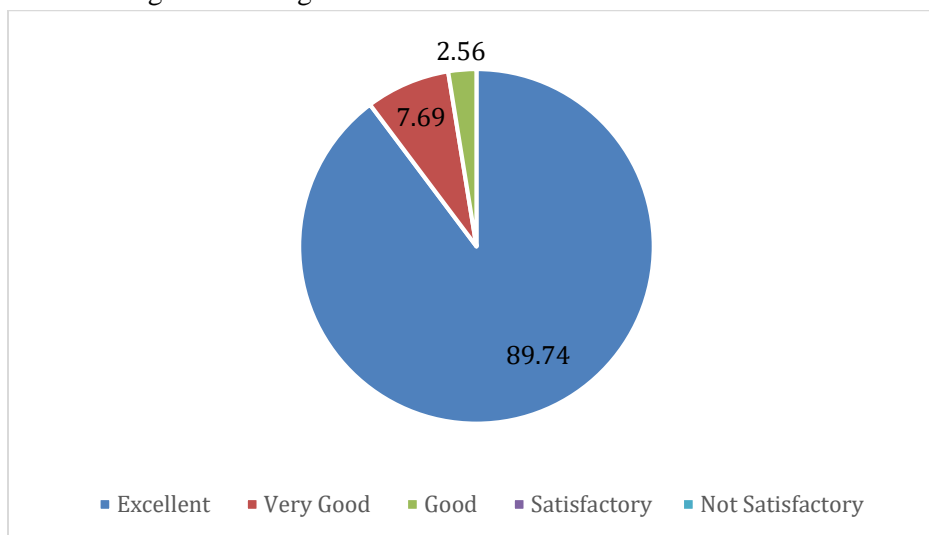
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Q7 The college management and administration is friendly.



Interpretation from the above chart it is depicted that 87.18 % teaching staff rated excellent, 7.69 % staff has rated very good and 5.13% staff has rated good that college management and administration is friendly.

Q8 The institute offers a good working environment.



Interpretation from the above chart it is depicted that 89.74 % teaching staff rated excellent, 7.69 % staff has rated very good and 2.56% staff has rated good that institute offers a good working environment.



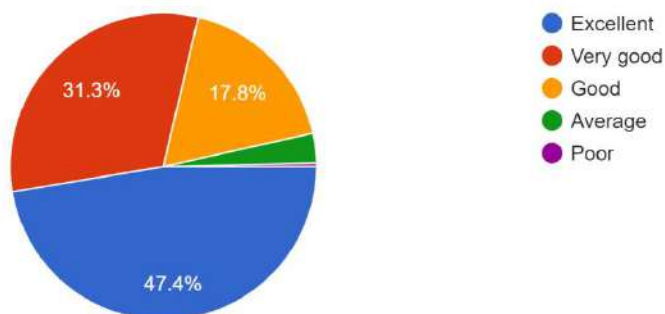
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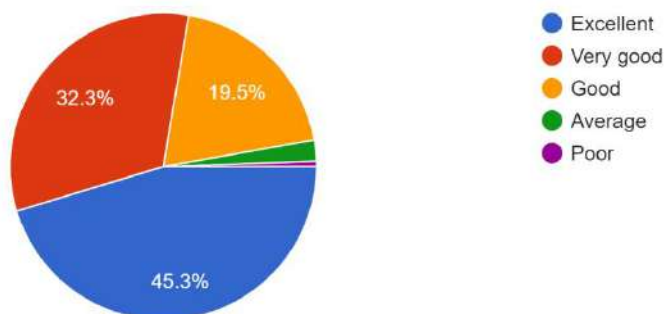
PARENTS FEEDBACK ANALYSIS REPORT (2020-21)

1. The quality of teaching provided by the college is-
1,571 responses



Interpretation: -It is observed that 96.5% parents are satisfied with the quality of teaching provided by the college.

2. The examination system adopted by the college is-
1,571 responses



Interpretation: -Above chart shows that 97.1% of parents are satisfied with examination system adopted by the college.

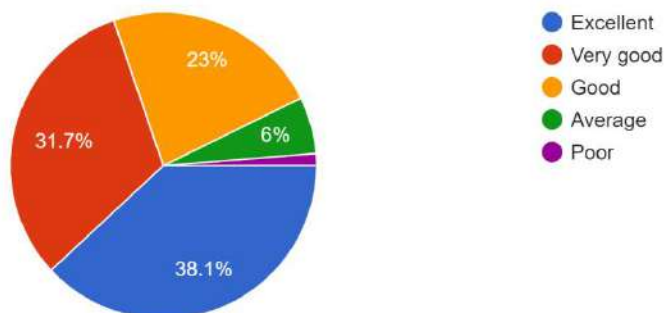


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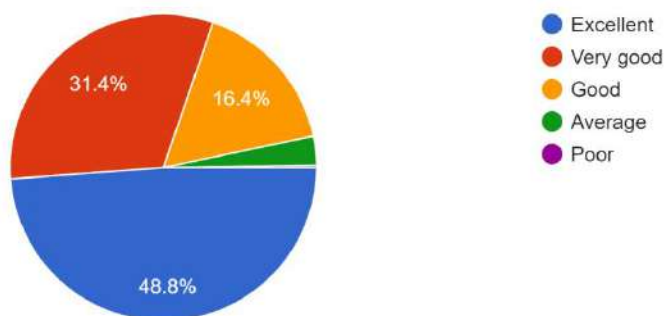
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3. Extra-curricular programs provided by the college are-
1,571 responses



Interpretation: - It is analyzed from above chart that 92.8% respondents agree that extra-curricular programs provided by college is good and more than it.

4. The overall atmosphere of the college is-
1,571 responses



Interpretation: -It is observed that 96.6% parents are satisfied with the overall atmosphere of the college.



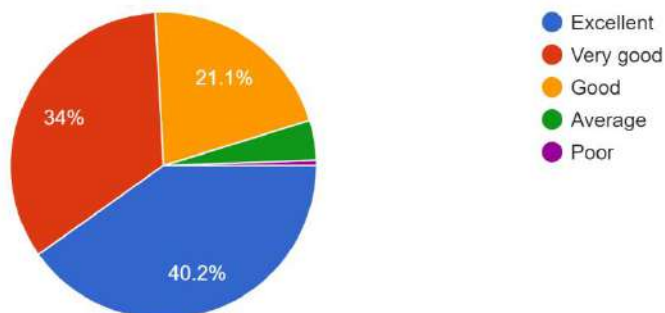
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5. The service provided by the College Library is-

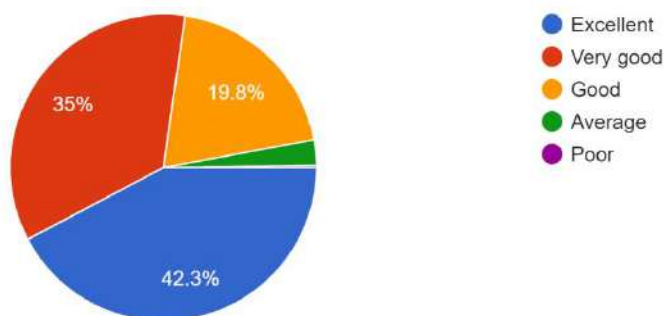
1,571 responses



Interpretation: - It is analyzed from above chart that 95.3% respondents agree that service provided by college library is good, very good and excellent.

6. The Academic progress of the College is -

1,571 responses



Interpretation: -It is observed that 97.1% parents are satisfied with academic progress of the college.



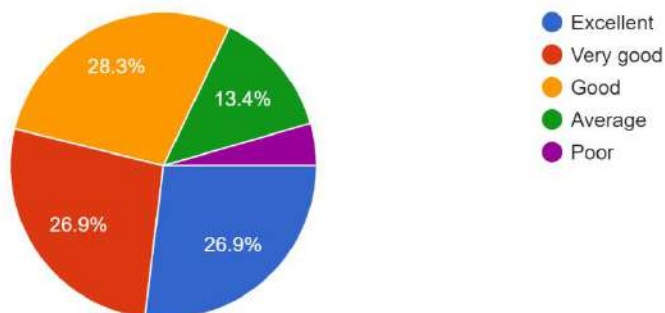
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7. Canteen facility provided by the College is-

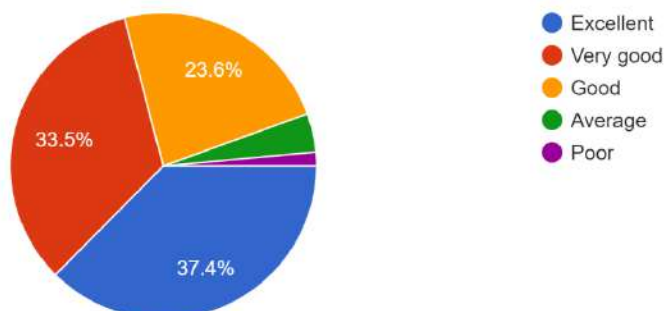
1,571 responses



Interpretation: -It is observed that 82.1% parents are satisfied with canteen facility provided by the college.

8. Methods adopted by the College to enhance the Creativity and Innovative ideas among students are-

1,571 responses



Interpretation: -It is observed that 94.5% parents are satisfied with methods adopted to enhance the creativity and innovative ideas among students.



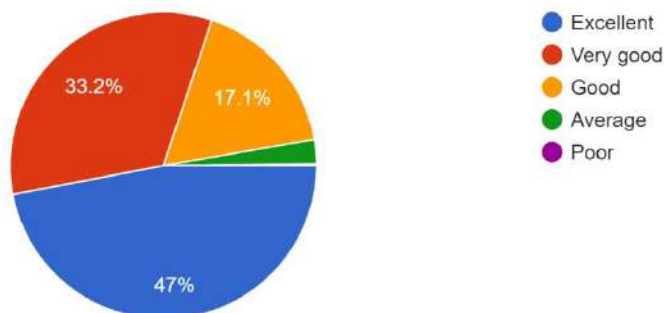
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9. Overall progress of College -

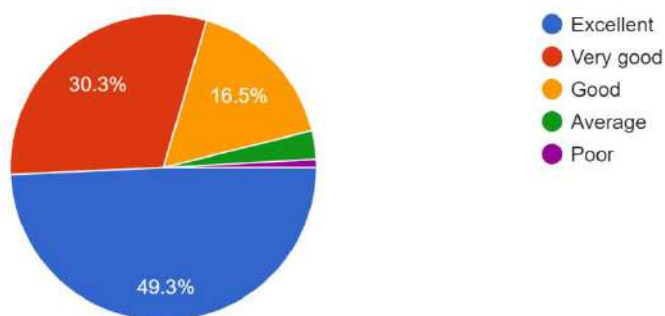
1,571 responses



Interpretation: -It is observed that 97.3% parents are satisfied with overall progress of the college.

10. College for safety of students is-

1,571 responses



Interpretation: -It is observed that 96.1% parents are satisfied that college is safe for students.



General Shivdev Singh Diwan Gurbachan Singh

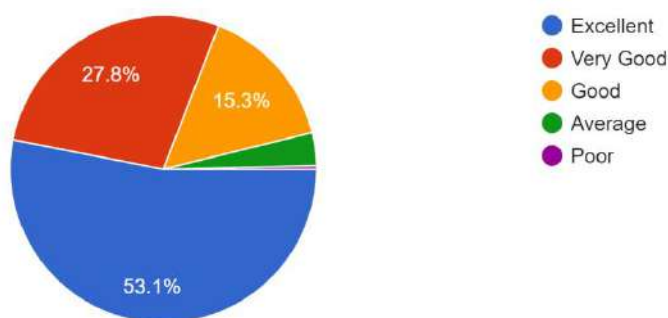
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ALUMINI FEEDBACK ANALYSIS REPORT (2020-21)

15. How do you rate Development Activities organised by the College for overall development?

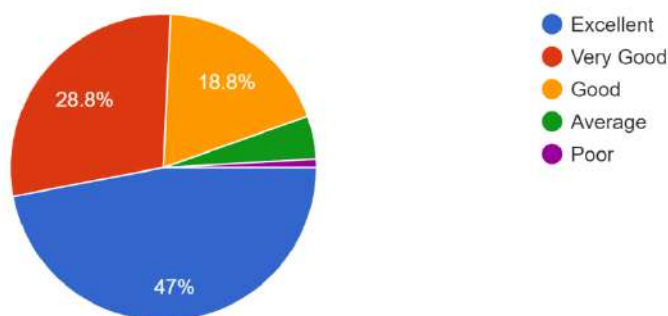
1,873 responses



Interpretation: - The above chart states that 96.2% of Alumni's rate developmental activities organized by college for overall development are good and more than it.

16. How do you rate Infrastructural Facilities (Library, Computers, Labs, Hostel, Sports and Wi-Fi) in the College for overall development?

1,873 responses



Interpretation: - The above pie chart shows that 94.6% of Alumni's rate the infrastructural facilities are more than good.



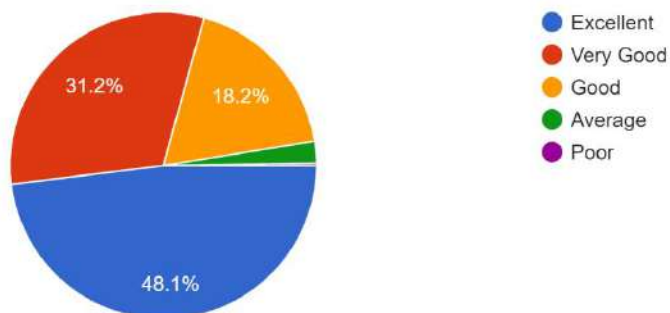
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17. What is the level of Relevance of Education imparted at College

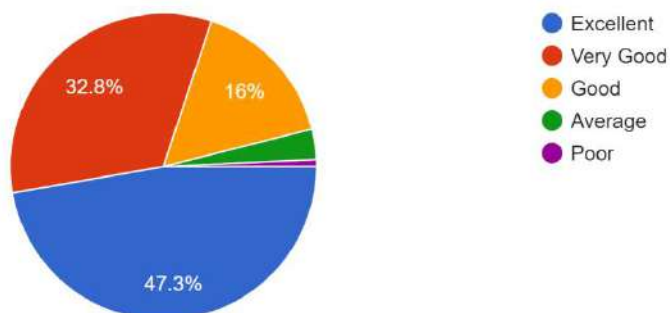
1,873 responses



Interpretation: - The above chart states that 97.5% of Alumni's believes that level of education imparted at college is good, very good and excellent

18. What is the level of Cooperation of Faculty members?

1,873 responses



Interpretation: - The above chart states that 96.1% of Alumni's believe that cooperation of faculty members is more than good.



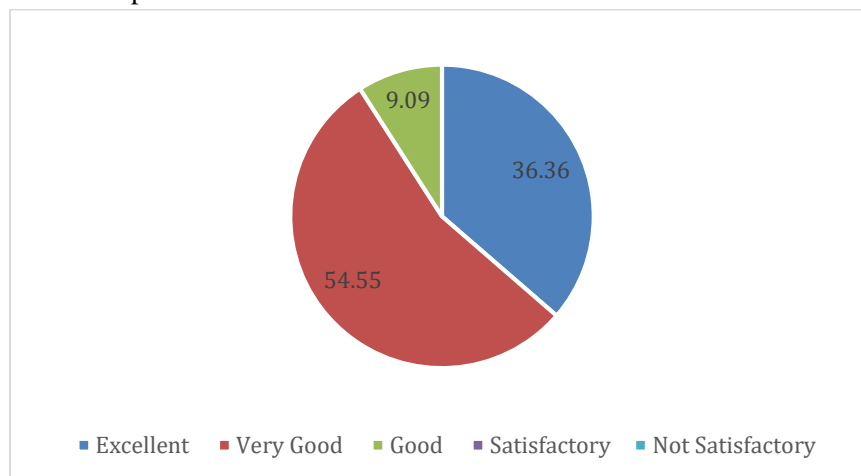
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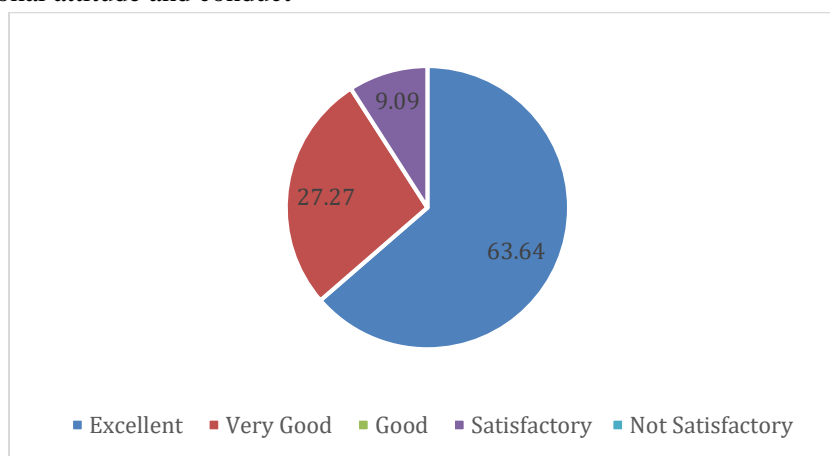
EMPLOYERS FEEDBACK ANALYSIS REPORT (2020-21)

Q1 Presentation and aptitude skills



Interpretation from the above chart it is depicted that 36.36 % employers rated excellent, 54.55 % employers rated very good and 9.09% employers rated good to presentation and aptitude skills of students.

Q2 Professional attitude and conduct



Interpretation from the above chart it is depicted that 63.64 % employers rated excellent, 27.27 % employers rated very good and 9.09% employers rated satisfactory to professional attitude and conduct of students.

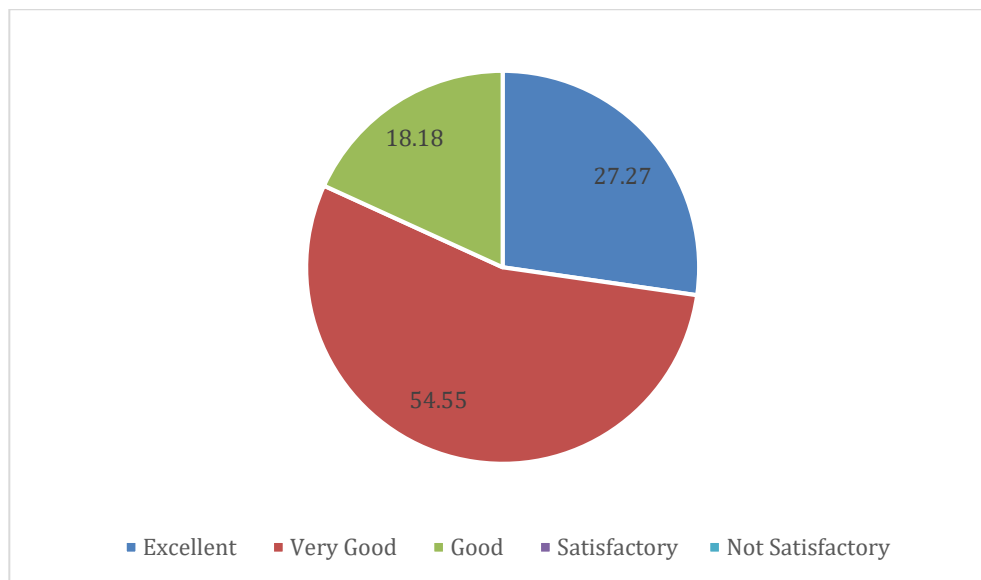


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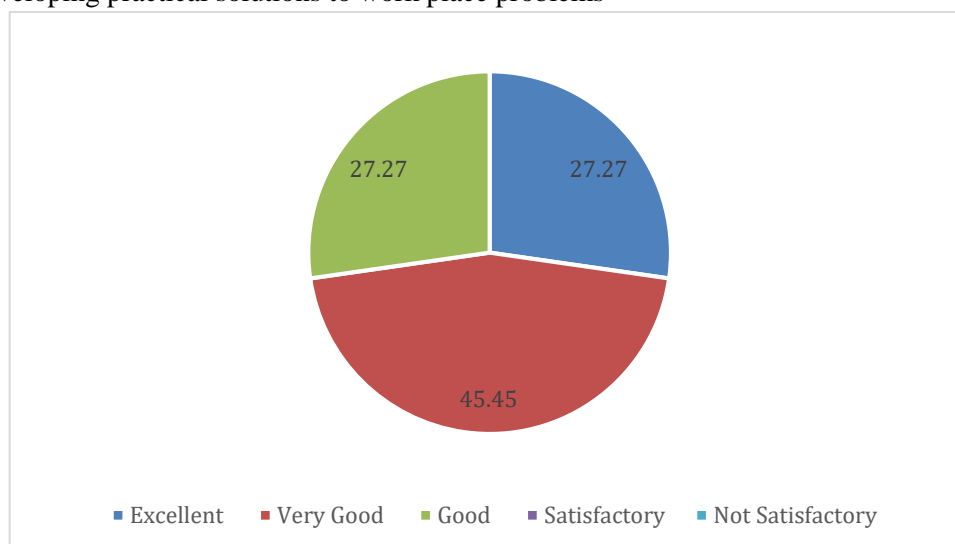
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Q3 General Communication skills



Interpretation from the above chart it is depicted that 27.27 % employers rated excellent, 54.55 % employers rated very good and 18.18% employers rated good to general communication skills of students.

Q4 Developing practical solutions to work place problems



Interpretation from the above chart it is depicted that 27.27 % employers rated excellent, 45.45 % employers rated very good and 27.27% employers rated good to students being able to find practical solutions to work place problems.

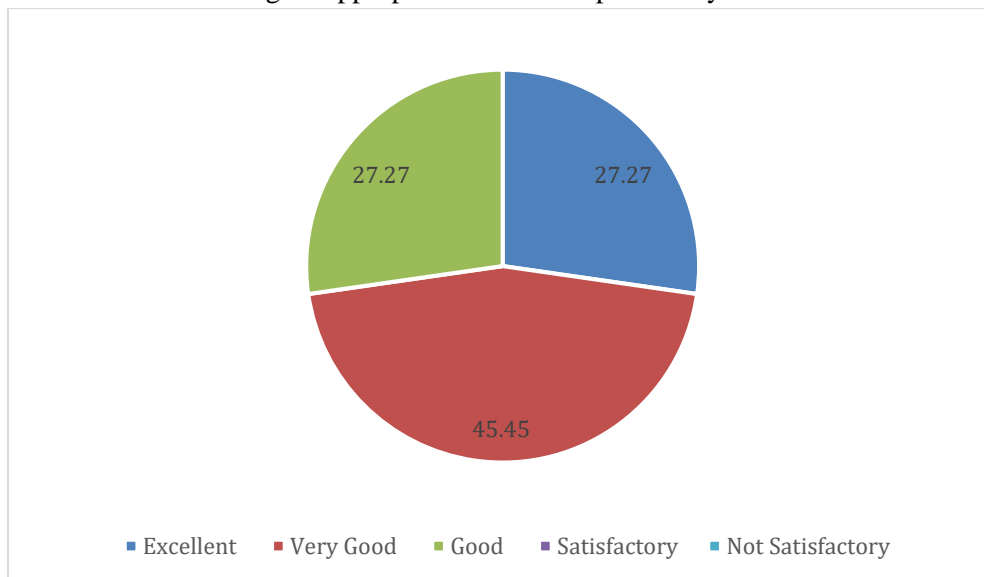


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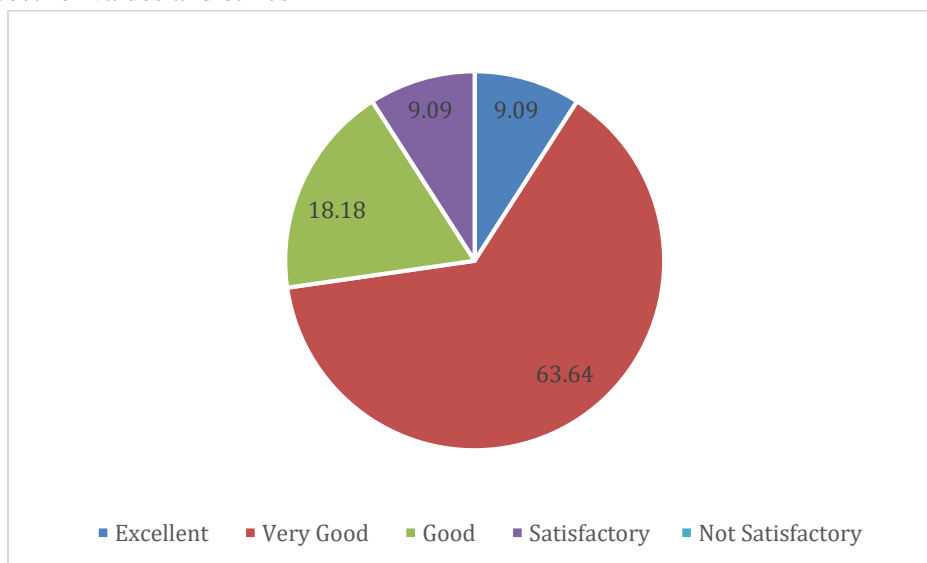
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Q5 Self-motivated and taking on appropriate level of responsibility



Interpretation from the above chart it is depicted that 27.27 % employers rated excellent, 45.45 % employers rated very good and 27.27% employers rated good to student's ability for being self-motivated and taking on appropriate level of responsibility.

Q6 Respect for values and ethics



Interpretation from the above chart it is depicted that 9.09 % employers rated excellent, 63.64 % employers rated very good, 18.18% employers rated good and 9.09% employers rated satisfactory to student's ability for being respectful for values and ethics.

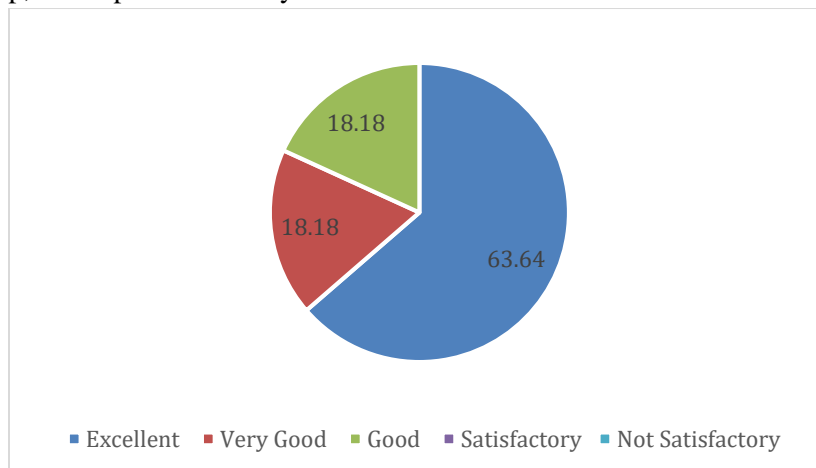


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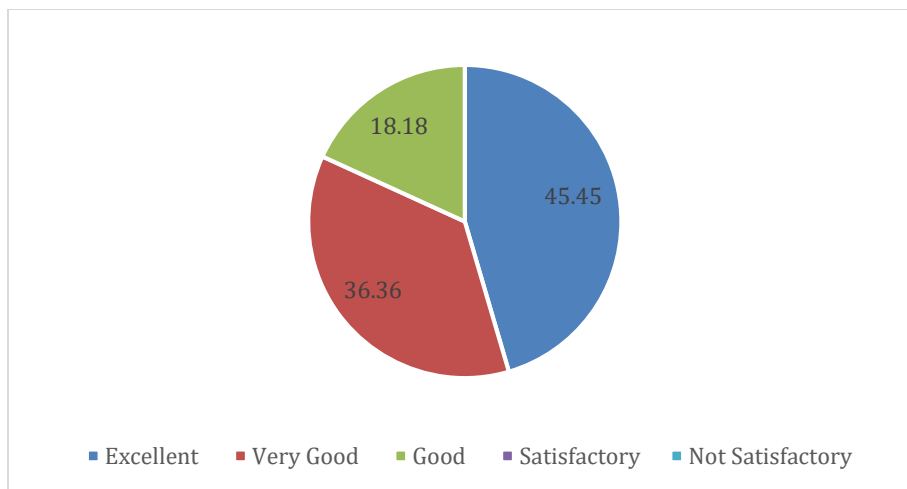
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Q7 Leadership, team spirit and ability to take initiative



Interpretation from the above chart it is depicted that 63.64 % employers rated excellent, 18.18 % employers rated very good and 18.18% employers rated good to students for having qualities like leadership, team spirit and ability to take initiative.

Q8 Course content relevant and need Based



Interpretation from the above chart it is depicted that 45.45 % employers rated excellent, 36.36 % employers rated very good and 18.18% employers rated good to course content being relevant and need based.

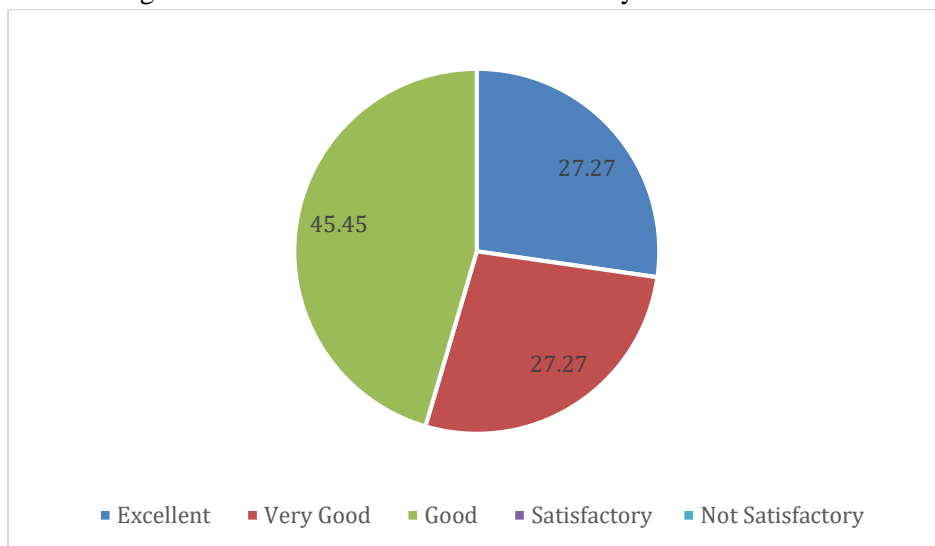


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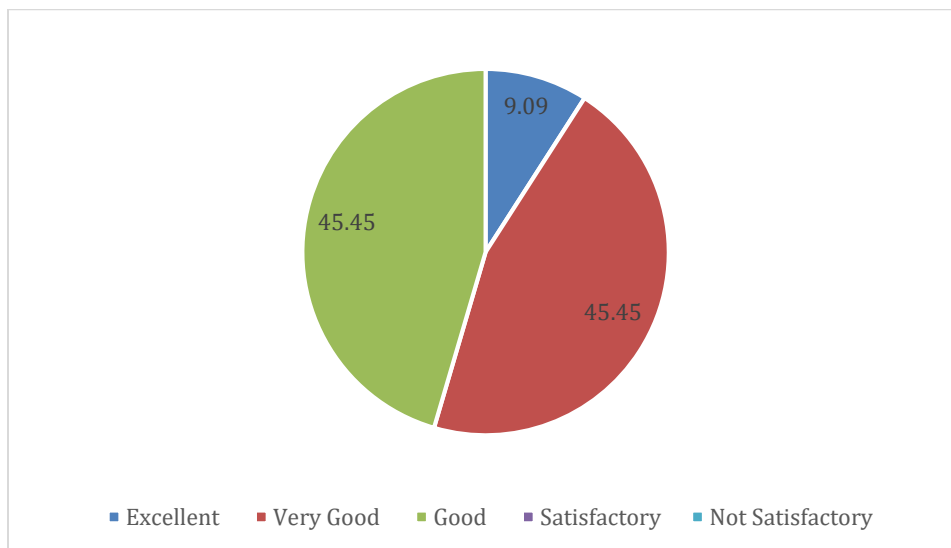
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Q9 Curriculum designed in accordance with needs of industry and market



Interpretation from the above chart it is depicted that 27.27 % employers rated excellent, 27.27 % employers rated very good and 45.45% employers rated good to curriculum designed in accordance with needs of industry and market.

Q10 Overall satisfaction with our students and curriculum



Interpretation from the above chart it is depicted that 9.09 % employers rated excellent, 45.45 % employers rated very good and 45.45% employers rated good to overall satisfaction with our students and curriculum.