

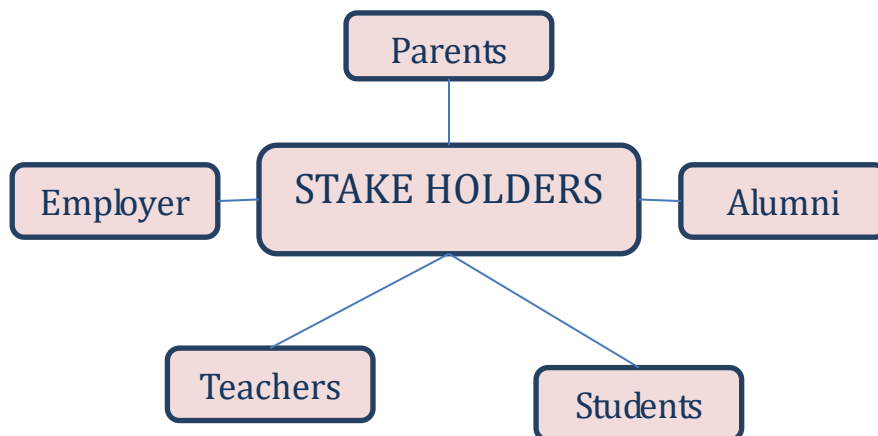
# KHALSA COLLEGE, PATIALA

(Under the Management of SGPC and Affiliated by Punjabi University Patiala)  
NAAC Accredited 'A' grade & College with '*Potential For Excellence*' Status by UGC

## FEEDBACK (2016-17) (ANALYSIS)

Feedback is an important tool rather a gift to improve ourselves. As Brene Brown says “If we shield ourselves from all the feedback, we stop growing”. So, feedback keeps us going and let ourselves improve and grow. Honest feedback from stake holders truly helps institution to grow. We take every kind of suggestion seriously and try to learn from it. Feedback motivates us to continuously evolve ourselves and not spend another year doing the same thing all over again. Feedback makes work on us to improve the institute. General Shivdev Singh Diwan Gurbachan Singh Khalsa College Patiala has designed mechanism to collect feedback from its stake holders using structured feedback forms. Every department organizes meetings with CR's to get feedback about the class, teacher and curriculum, to gauge their satisfaction level. Old Students give their suggestions which prove to be very constructive for the institute. Valuable suggestions are given by parents during PTA meets for the betterment of teaching, administration, library, infrastructure etc. Teachers give valuable suggestions on scope of improvement in curriculum, teaching facilities and co operation of the institute with them. Feedback is collected from employers about curriculum and performance of our students. From analysis the strengths and weakness can be traced and remedial measures can be taken to improve the working of Institute. The Feedback is obtained from all stakeholders including students, parents, teachers, alumni and employers.

Feedback is taken once a year from outgoing students of both PG and UG classes. Feedback is obtained in structured Manner. The feedback is collected and assessed by the IQAC and Shared with the Principal of the Institute to achieve the institutional objectives. Feedback from Parents is collected on parent teacher meetings held twice a year.



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## FEEDBACK FROM STUDENTS

The feedback activity is undertaken at the end of every session by getting the Feedback forms filled by outgoing students. The Feedback Form is designed based on the four key parameters on which the students evaluate the institution. The four parameters are:

- Teaching
- Curriculum and Examination
- Library and Administration

During the survey a total of 1541 students participated for the purpose of first two parameters and 1464 students participated in the survey for the purpose of third parameter. The diagrammatic representations made through pie charts show the students' feedback with respect to Teachers, Hostel, Library and Administration respectively.

**Data Analysis:** The data obtained was analysed manually by IQAC members.

The first parameter examined student's perceptions of their teacher's performance. For this purpose, the students were asked to rate their feedback of 10 items on a five-point Likert scale. The results show that the majority of students reported teachers' evaluation as "good or excellent" with respect to teachers' methodology, efficiency, motivation and competence in teaching.

The second parameter examined views of students on curriculum and examination. For this purpose, the students were asked to rate their feedback of 9 items on a two-point Likert scale. The results show that the majority of students reported that curriculum is time relevant and examination process is fair.

The third parameter describes the student's feedback response with respect to library facilities. For this purpose, the students were asked to rate their feedback of 6 items on a two-point Likert scale. The results reported that most of the students were satisfied with availability of books, cataloguing and arrangements of books, availability of reading space, lab staff cooperativeness, and usage of Xerox facility in the library. Another parameter examines students' perception related to college administration. For this purpose, they were asked to rate the perception of 13 items on a two-point Likert scale. The results show that most of the students are satisfied with the quality level of college administration in the form of cooperation, cleanliness, drinking water, refreshments, social services, redressal of grievances, functioning of placement cell, infrastructural facilities, scholarships and campus environment.

**KHALSA COLLEGE, PATIALA**

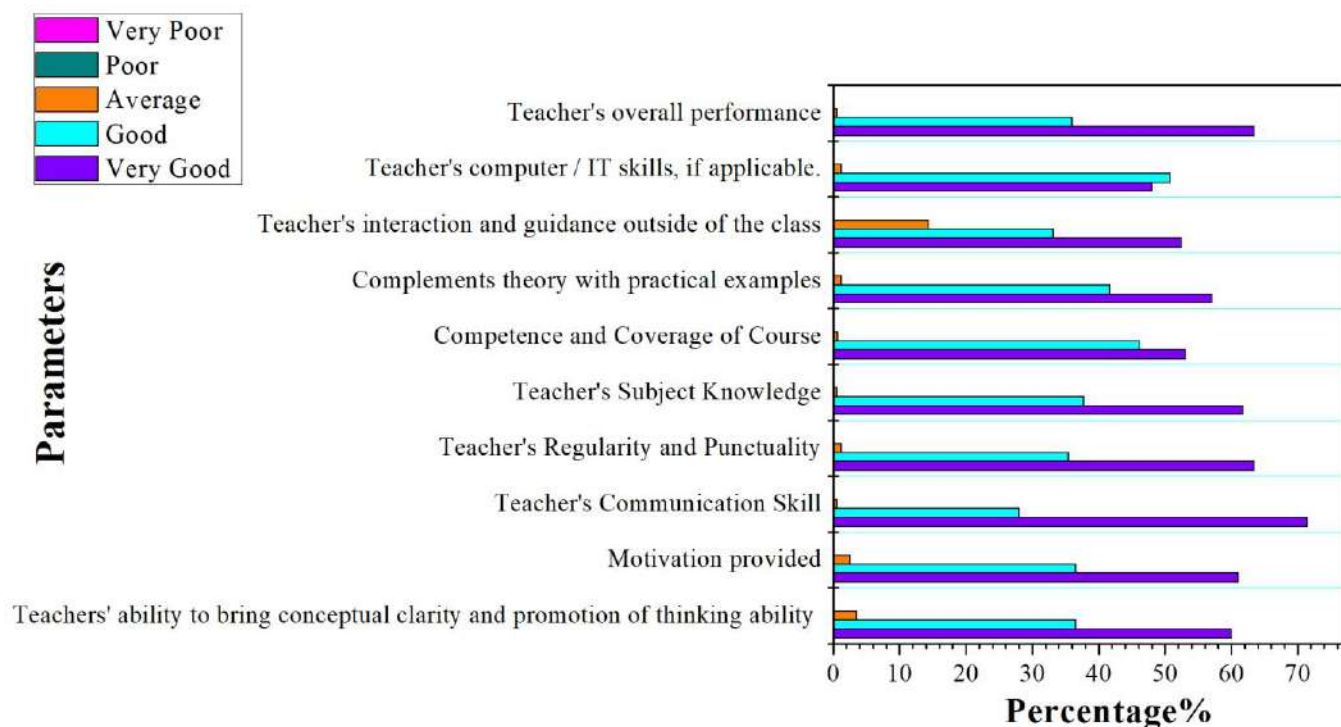
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**STUDENT'S FEEDBACK FORM ON TEACHERS (2016-17)**

S. No.	Parameters	Very Good (5)	Good (4)	Average (3)	Poor (2)	Very Poor (1)	Average Score
1.	Teachers' ability to bring conceptual clarity and promotion of thinking ability	924 (60%)	563 (36.5%)	54 (3.5%)	0	0	<b>4.56</b>
2.	Motivation provided	940 (61%)	563 (36.5%)	38 (2.5%)	0	0	<b>4.58</b>
3.	Teacher's Communication Skill	1100 (71.4%)	431 (28%)	10 (0.6%)	0	0	<b>4.70</b>
4.	Teacher's Regularity and Punctuality	977 (63.4%)	545 (35.4%)	19 (1.2%)	0	0	<b>4.62</b>
5.	Teacher's Subject Knowledge	951 (61.7%)	581 (37.7%)	9 (0.6%)	0	0	<b>4.61</b>
6	Competence and Coverage of Course	818 (53.1%)	713 (46.2%)	10 (0.7%)	0	0	<b>4.52</b>
7	Complements theory with practical examples	880 (57.1%)	642 (41.7%)	19 (1.2%)	0	0	<b>4.55</b>
8	Teacher's interaction and guidance outside of the class	810 (52.5%)	510 (33.1%)	221 (14.4%)	0	0	<b>4.38</b>
9	Teacher's computer / IT skills, if applicable.	739 (48%)	783 (50.8%)	19 (1.2%)	0	0	<b>4.46</b>
10	Teacher's overall performance	977 (63.4%)	554 (36%)	10 (0.6%)	0	0	<b>4.62</b>

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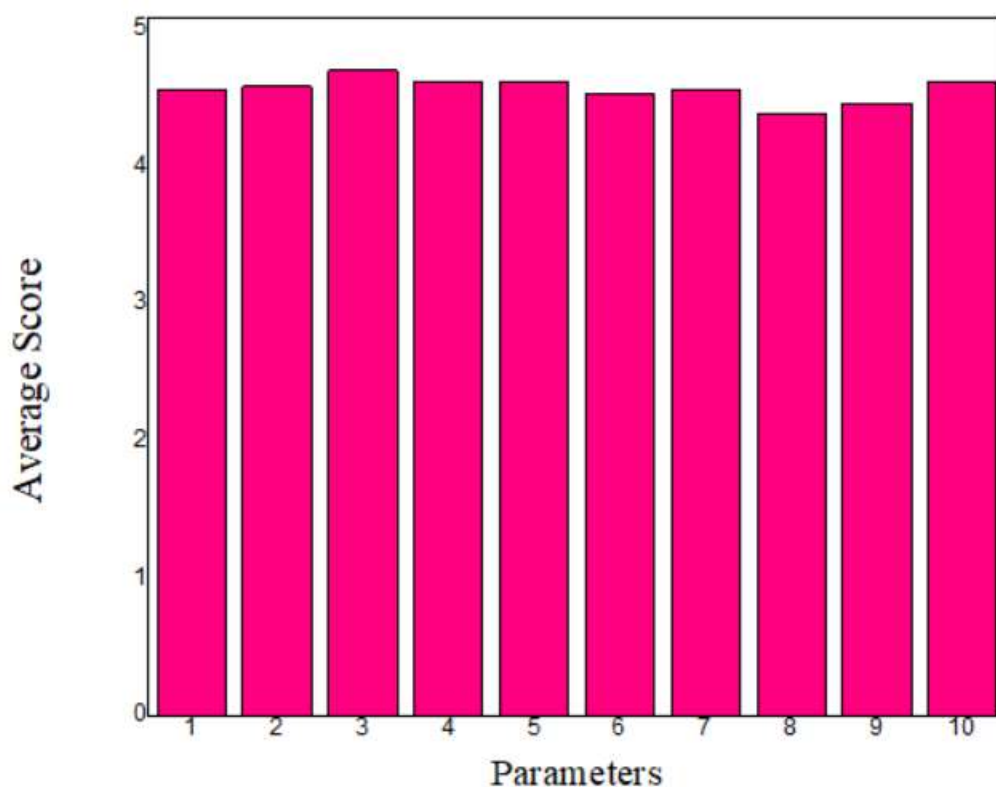
The obtained feedback indicates that a good percentage of responses have received excellent/very good/or good rating on all the parameters i.e., the rating of 3 and more.

- For parameter 1 (Teacher's ability to bring conceptual clarity and promotion of thinking ability) 100% of responses are in scale of 3 and more.
- For parameter 2 (Motivation provided) 100% of responses are in scale of 3 and more.
- For parameter 3 (Teacher's Communication Skill) 100% of responses are in scale of 3 and more.
- For parameter 4 (Teacher's Regularity and Punctuality) 100% of responses are in scale of 3 and more.
- For parameter 5 (Teacher's Subject Knowledge) 100% of responses are in scale of 3 and more.
- For parameter 6 (Competence and Completion of Course) 100% of responses are in scale of 3 and more.
- For parameter 7 (Complements theory with practical examples) 100% of responses are in scale of 3 and more.
- For parameter 8 (Teacher's interaction and guidance outside of the class) 100% of responses are in scale of 3 and more.
- For parameter 9 (Teacher's computer / IT skills, if applicable) 100% of responses are in scale of 3 and more.
- For parameter 10 (Teacher's overall performance) 100% of responses are in scale of 3 and more.

General Shivdev Singh Diwan Gurbachan Singh

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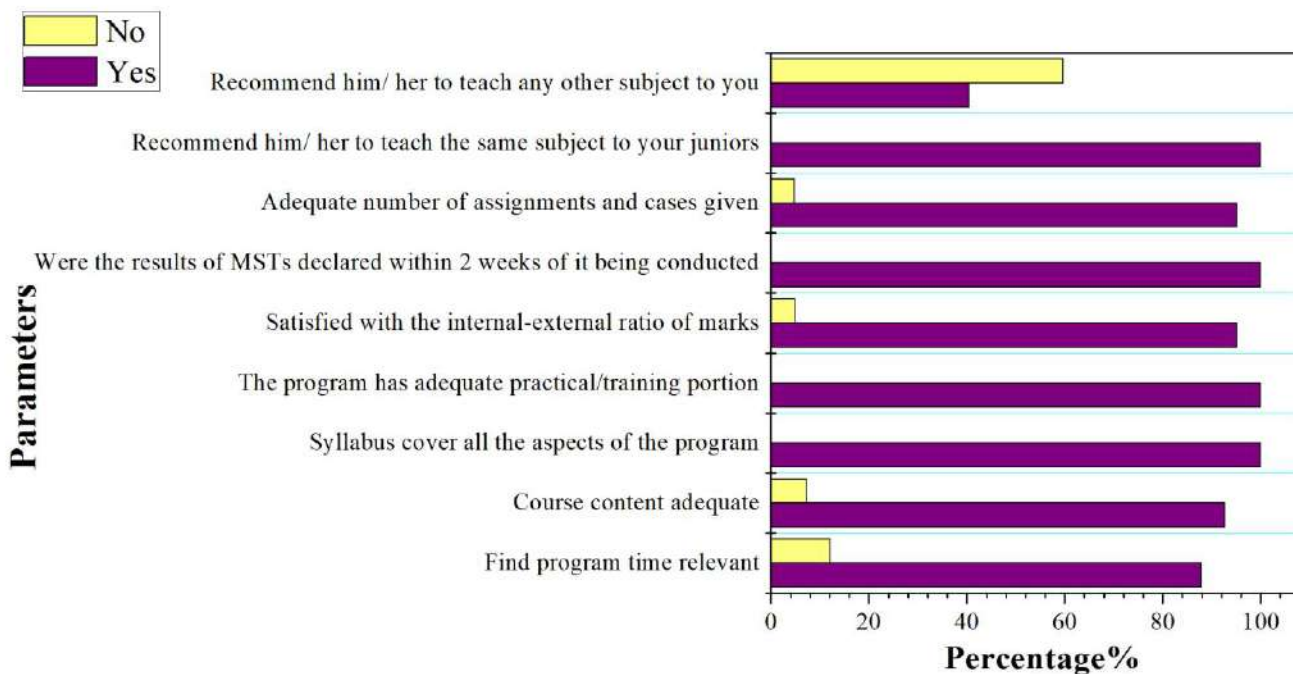
## STUDENTS FEEDBACK ON CURRICULUM AND EXAMINATION

S. No.	Parameters	Yes (2)	No (1)	Average Score
1.	Find program time relevant	1352 (87.8%)	189 (12.19%)	1.87
2.	Course content adequate	1427 (92.6%)	113 (7.31%)	1.92
3.	Syllabus cover all the aspects of the program	1541 (100%)	0	2
4.	The program has adequate	1541	0	2

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	<b>practical/training portion</b>	(100%)		
5.	<b>Satisfied with the internal-external ratio of marks</b>	1465 (95.12%)	76 (4.87%)	<b>1.95</b>
6.	<b>Were the results of MSTs declared within 2 weeks of it being conducted</b>	1541 (100%)	0	<b>2</b>
7.	<b>Adequate number of assignments and cases given</b>	1467 (95.2%)	74 (4.8%)	<b>1.95</b>
8.	<b>Recommend him/ her to teach the same subject to your juniors</b>	1541 (100%)	0	<b>2</b>
9.	<b>Recommend him/ her to teach any other subject to you</b>	624 (40.4%)	917 (59.6%)	<b>1.40</b>

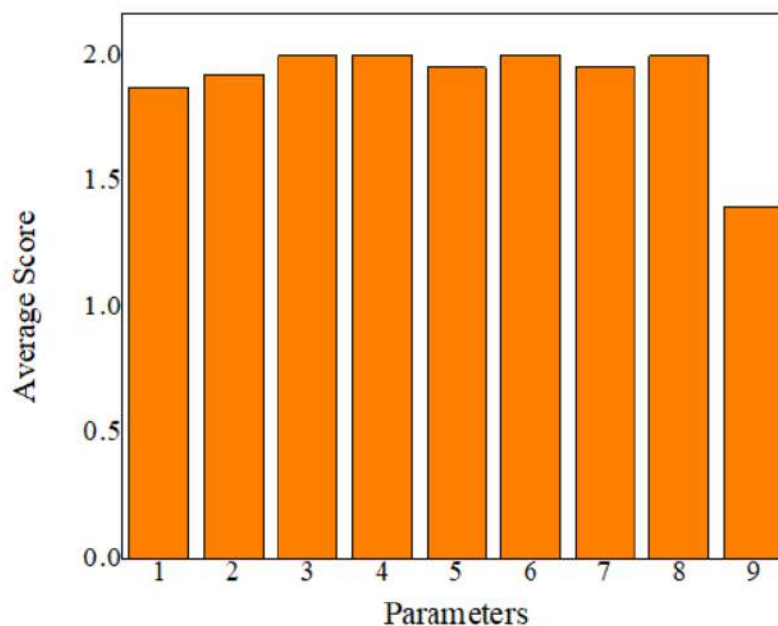


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The obtained feedback indicates that a good percentage of responses have received excellent/very good/or good rating on all the parameters i.e., the rating of 2.

- For parameter 1 (Find program time relevant) 87.8% of responses are in scale of 2.
- For parameter 2 (Course content adequate) 92.6% of responses are in scale of 2.
- For parameter 3 (Syllabus cover all the aspects of the program) 100% of responses are in scale of 2.
- For parameter 4 (The program has adequate practical/training portion) 100% of responses are in scale of 2.
- For parameter 5 (Satisfied with the internal-external ratio of marks) 95.12% of responses are in scale of 2.
- For parameter 6 (Were the results of MSTs declared within 2 weeks of it being conducted) 100% of responses are in scale of 2.
- For parameter 7 (Adequate number of assignments and cases given) 95.2% of responses are in scale of 2.
- For parameter 8 (Recommend him/ her to teach the same subject to your juniors) 100% of responses are in scale of 2.
- For parameter 9 (Recommend him/ her to teach any other subject to you) 40.4% of responses are in scale of 2.



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**STUDENT'S FEEDBACK FORM ON LIBRARY, ADMINISTRATION (2016-17)**

S. No.	Parameters	Yes (2)	No (1)	Average Score
1.	Do you visit the library regularly	1075 (73.42%)	389 (26.58%)	<b>1.73</b>
2.	Required number of titles in your subject available in the library	1303 (89%)	161 (11%)	<b>1.89</b>
3.	Satisfaction with the cataloguing and arrangement of books in the library	1441 (98.42%)	23 (1.58%)	<b>1.89</b>
4.	Satisfaction with the available reading space in the library	1372 (93.71%)	92 (6.29%)	<b>1.93</b>
5.	Library staff co-operative and helpful	1464 (100%)	0	<b>2</b>
6.	Able to make use of Xerox facility in the library	1006 (68.71%)	458 (31.29%)	<b>1.68</b>
7.	Departmental office helpful in administrative matters	1464 (100%)	0	<b>2</b>
8.	Clean class rooms available in the department	1441 (98.43%)	23 (1.57%)	<b>1.98</b>
9.	Toilets cleaned properly	1258 (85.93%)	206 (14.07%)	<b>1.85</b>



General Shivdev Singh Diwan Gurbachan Singh

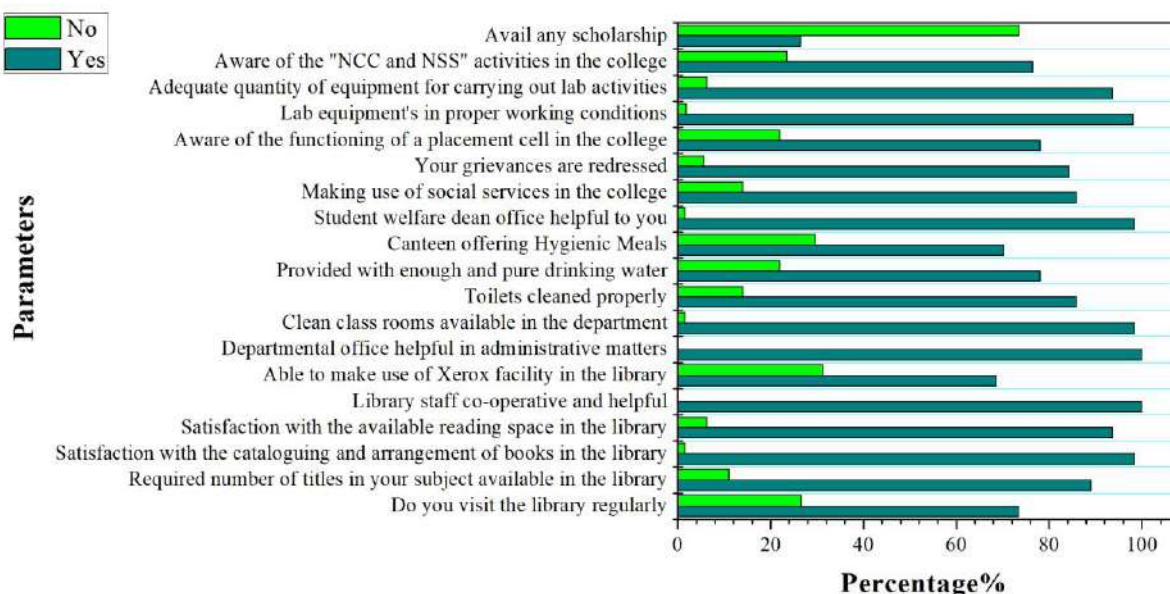
## KHALSA COLLEGE, PATIALA

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10.	<b>Provided with enough and pure drinking water</b>	1143 (78.07%)	321 (21.93%)	<b>1.78</b>
11.	<b>Canteen offering Hygienic Meals</b>	1029 (70.28%)	435 (29.72%)	<b>1.70</b>
12.	<b>Student welfare dean office helpful to you</b>	1441 (98.43%)	23 (1.57%)	<b>1.98</b>
13.	<b>Making use of social services in the college</b>	1258 (85.93%)	206 (14.07%)	<b>1.85</b>
14.	<b>Your grievances are redressed</b>	1235 (84.35%)	229 (15.65%)	<b>1.84</b>
15.	<b>Aware of the functioning of a placement cell in the college</b>	1143 (78.07%)	321 (21.93%)	<b>1.78</b>
16.	<b>Lab equipment's in proper working conditions</b>	1349 (98.14%)	115 (1.86%)	<b>1.92</b>
17.	<b>Adequate quantity of equipment for carrying out lab activities</b>	1372 (93.71%)	92 (6.29%)	<b>1.93</b>
18.	<b>Aware of the "NCC and NSS" activities in the college</b>	1120 (76.5%)	344 (23.5%)	<b>1.76</b>
19.	<b>Avail any scholarship</b>	388 (26.5%)	1076 (73.5%)	<b>1.25</b>

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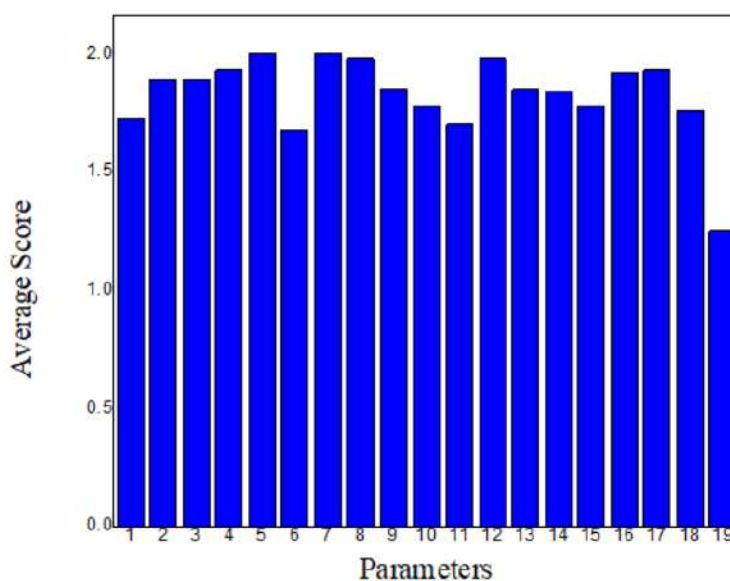
The obtained feedback indicates that a good percentage of responses have received excellent/very good/or good rating on all the parameters i.e., the rating of 2.

- For parameter 1 (visit the library regularly) 73.42% of responses are in scale of 2.
- For parameter 2 (Required number of titles in your subject available in the library Satisfaction with the cataloguing and arrangement of books in the library) 89% of responses are in scale of 2.
- For parameter 3 (Satisfaction with the cataloguing and arrangement of books in the library) 98.42% of responses are in scale of 2.
- For parameter 4 (Satisfaction with the available reading space in the library) 93.71% of responses are in scale of 2.
- For parameter 5 (Library staff co-operative and helpful) 100% of responses are in scale of 2.
- For parameter 6 (Able to make use of Xerox facility in the library) 68.71% of responses are in scale of 2.
- For parameter 7 (Departmental office helpful in administrative matters) 100% of responses are in scale of 2.
- For parameter 8 (Clean class rooms available in the department) 98.43% of responses are in scale of 2.
- For parameter 9 (Toilets cleaned properly) 85.93% of responses are in scale of 2.
- For parameter 10 (Provided with enough and pure drinking water) 78.07% of responses are in scale of 2.
- For parameter 11 (Canteen offering Hygienic Meals) 98.43% of responses are in scale of 2.

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- For parameter 12(Student welfare dean office helpful to you) 89.1% of responses are in scale of 2.
- For parameter 13(Making use of social services in the college) 85.93% of responses are in scale of 2.
- For parameter 14(Your grievances are redressed) 84.35% of responses are in scale of 2.
- For parameter 15(Aware of the functioning of a placement cell in the college) 78.07% of responses are in scale of 2.
- For parameter 16(Lab equipment's in proper working conditions) 98.14% of responses are in scale of 2.
- For parameter 17(Adequate quantity of equipment for carrying out lab activities) 93.71% of responses are in scale of 2.
- For parameter 18(Aware of the "NCC and NSS" activities in the college) 76.5% of responses are in scale of 2.
- For parameter 19(Avail any scholarship) 26.5% of responses are in scale of 2.



Students' feedback is collected in structured form and Performa consists of different points which include checking the relevance of curriculum, teacher's subject knowledge and motivation provided. They suggested that Wi-Fi facilities are required and there must be a separate canteen facility for girls should be there. Appropriate actions were taken regarding this.

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**FEEDBACK FROM TEACHERS (2016-17)**

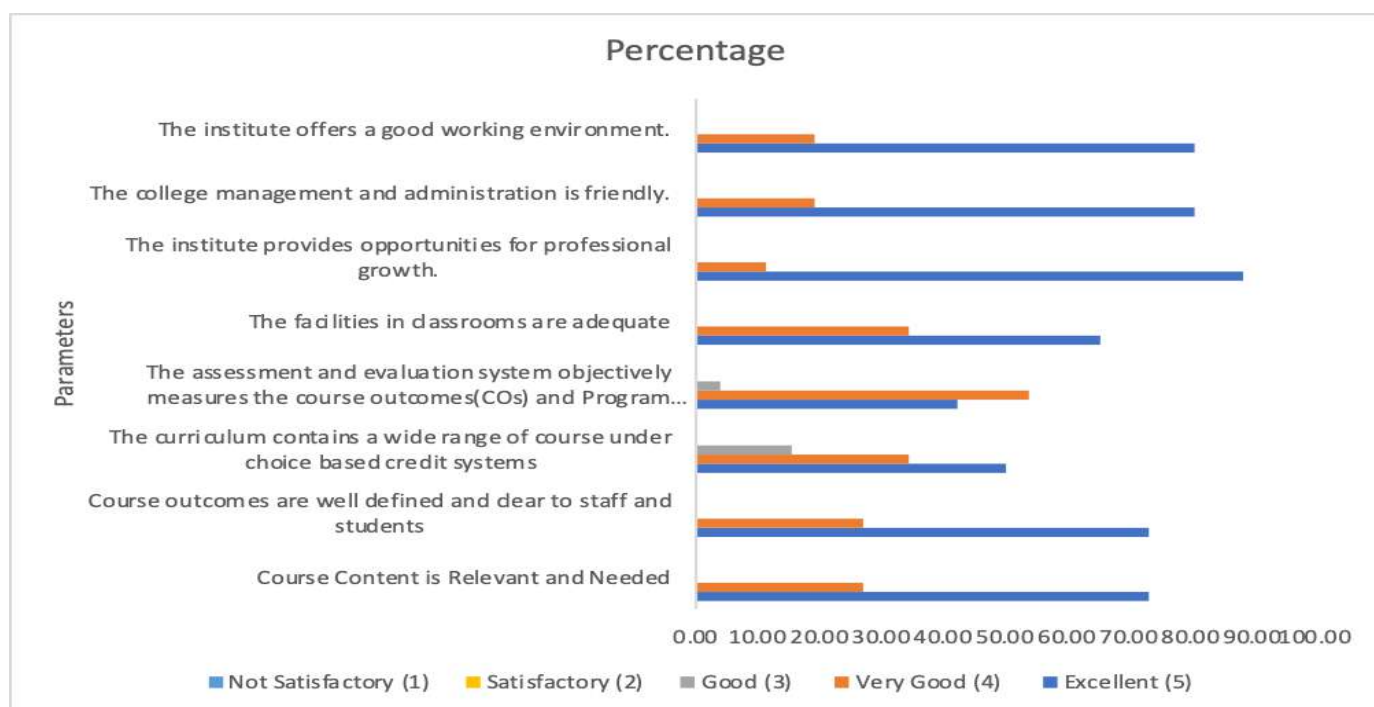
Teacher's feedback is collected from 26 teachers in structured form and Performa consists of 8 points which includes checking the relevance of curriculum, verifying course outcomes and to check their view on cooperation of institute in their personal growth.

S. No.	Parameters	Excellent (5)	Very Good (4)	Good (3)	Satisfactory (2)	Not-Satisfactory (1)	Average Score
1.	Course content is relevant and needed	19 (73.08%)	7 (26.92%)	0	0	0	4.73
2.	Course Outcomes are well defined and clear to staff and students	19 (73.08%)	7 (26.92%)	0	0	0	4.73
3.	The curriculum contains wide range of courses under choice-based credit system	13 (50.00%)	9 (34.62%)	4 (15.38%)	0	0	4.35
4.	The assessment and evaluation system objectively measures course outcomes (COs) and programme specific outcomes (PSOs)	11 (42.31%)	14 (53.85%)	1 (3.85%)	0	0	4.38

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5.	The facilities in classrooms are adequate	17 (65.38%)	9 (34.62%)	0	0	0	<b>4.65</b>
6.	The institute provides opportunities for professional growth	23 (88.46%)	3 (11.54%)	0	0	0	<b>4.88</b>
7.	The college management and administration is friendly	21 (80.77%)	5 (19.23%)	0	0	0	<b>4.81</b>
8.	The institute offers good working environment	21 (80.77%)	5 (19.23%)	0	0	0	<b>4.81</b>



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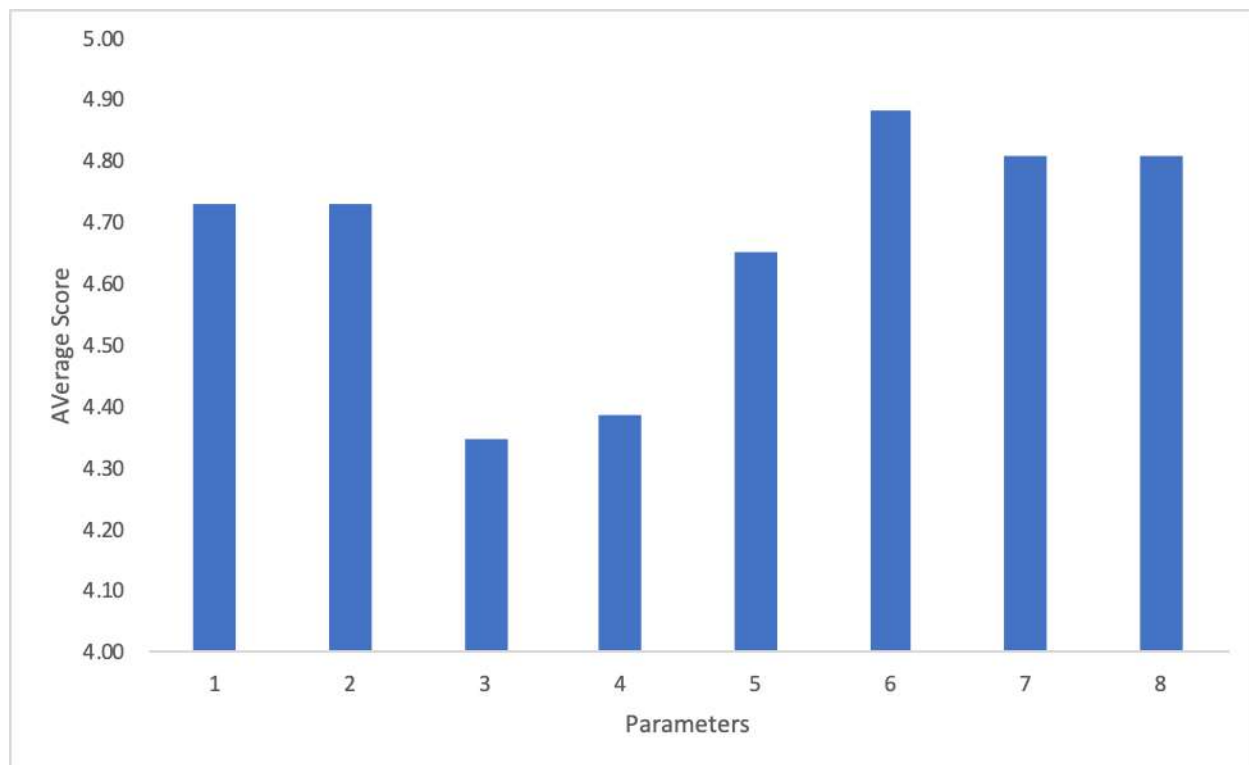
The obtained feedback indicates that a good percentage of responses have received excellent/very good/or good rating on all the parameters i.e., the rating of 3 and more.

- For parameter 1 (Course content is relevant and needed) 100% of responses are in scale of 3 and more.
- For parameter 2 (Course Outcomes are well defined and clear to staff and students) 100% % of responses are in scale of 3 and more.
- For parameter 3 (The curriculum contains wide range of courses under choice-based credit system) 100% % of responses are in scale of 3 and more.
- For parameter 4 (The assessment and evaluation system objectively measure course outcomes (COs) and programme specific outcomes (PSOs)) 100% of responses are in scale of 3 and more.
- For parameter 5 (The facilities in classrooms are adequate) 100% of responses are in scale of 3 and more.
- For parameter 6 (The institute provides opportunities for professional growth) 100% of responses are in scale of 3 and more.
- For parameter 7 (The college management and administration is friendly) 100% of responses are in scale of 3 and more.
- For parameter 8 (The institute offers good working environment) 100% of responses are in scale of 3 and more.

General Shivdev Singh Diwan Gurbachan Singh

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Teacher's feedback is collected in structured form and performance consists of 8 points which includes checking the relevance of curriculum, class facilities and co-operation of management and administration. They suggested that ICT based learning should be there and more parking space for teachers is required. Appropriate actions were taken regarding this.

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**FEEDBACK FROM PARENTS (2016-17)**

The PTA feedback activity is undertaken in structured form in offline mode. The Feedback Performa's are designed based on the 10 items on which the Parents evaluate the institution on a five-point Likert scale. Total 258 parents responded to feedback. The results show that the majority of parents reported that they are satisfied with quality of teaching, examination system, extracurricular activities, library facilities, canteen and overall academic progress.

S. No.	Parameters	Excellent (5)	Very Good (4)	Good (3)	Average (2)	Poor (1)	Average Score
1.	<b>The quality of teaching provided by the College</b>	160 (62%)	77 (30%)	21 (8%)	0	0	<b>4.53</b>
2.	<b>The Examination system adopted by the College</b>	83 (32%)	143 (56%)	32 (12%)	0	0	<b>4.19</b>
3.	<b>Extra-curricular programs provided by the College</b>	83 (32%)	137 (53%)	35 (14%)	3 (1%)	0	<b>4.16</b>
4.	<b>The overall Atmosphere of the College</b>	105 (41%)	110 (42%)	43 (17%)	0	0	<b>4.24</b>
5.	<b>The service provided by the College Library</b>	107 (42%)	99 (38%)	52 (20%)	0	0	<b>4.21</b>
6	<b>The academic progress of the college</b>	72 (28%)	136 (53%)	48 (18%)	2 (1%)	0	<b>4.07</b>
7	<b>Canteen facility provided by the college</b>	64 (25%)	94 (36%)	83 (32%)	17 (7%)	0	<b>3.79</b>
8	<b>Methods adopted by the college to enhance the creativity and</b>	120 (47%)	101 (39%)	37 (14%)	0	0	<b>4.32</b>



**KHALSA COLLEGE, PATIALA**

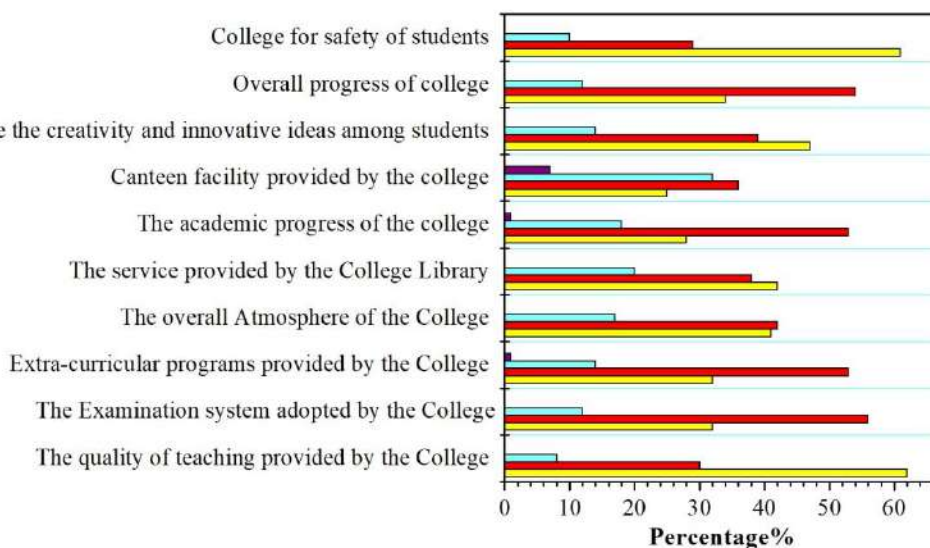
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	innovative ideas among students						
9	<b>Overall progress of college</b>	87 (34%)	139 (54%)	31 (12%)	1 (0%)	0	<b>4.20</b>
10	<b>College for safety of students</b>	157 (61%)	75 (29%)	26 (10%)	0	0	<b>4.50</b>



Methods adopted by the college to enhance the creativity and innovative ideas among students

Parameters



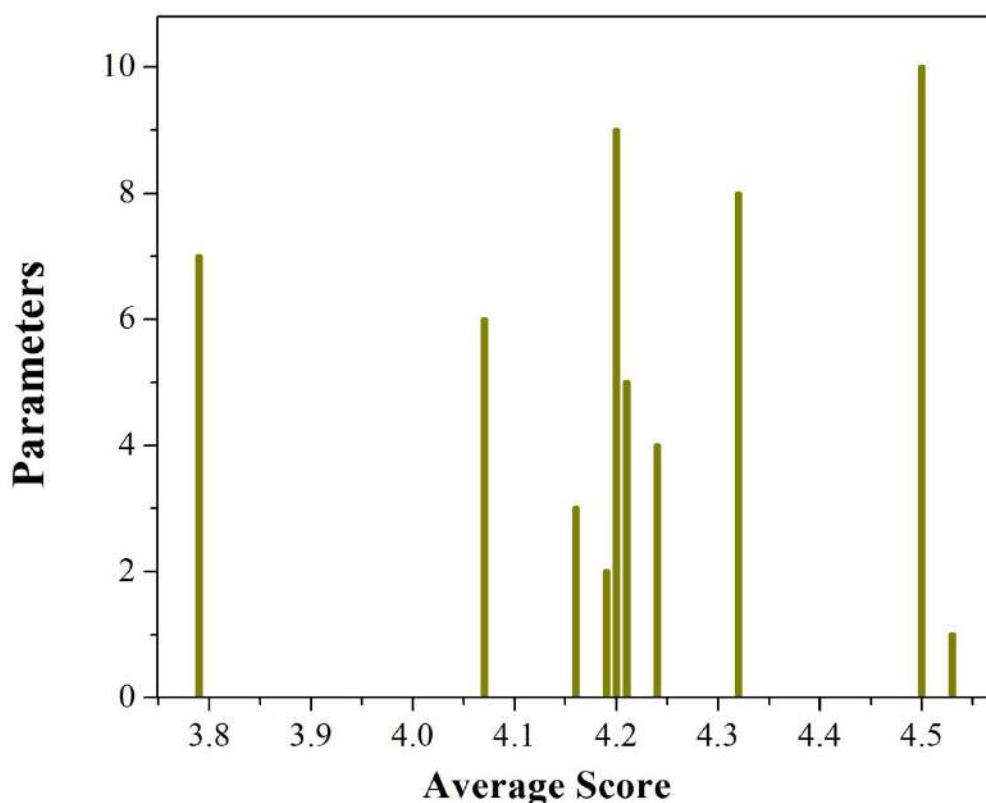
The obtained feedback indicates that a good percentage of responses have received excellent/very good/or good rating on all the parameters i.e., the rating of 3 and more.

- For parameter 1 (The quality of teaching provided by the College) 100% of responses are in scale of 2 and more.
- For parameter 2 (The Examination system adopted by the College) 100% of responses are in scale of 2 and more.
- For parameter 3 (Extra-curricular programs provided by the College) 100% of responses are in scale of 2 and more.
- For parameter 4 (The overall Atmosphere of the College) 100% of responses are in scale of 2 and more.
- For parameter 5 (The service provided by the College Library) 100% of responses are in scale of 2 and more.
- For parameter 6 (The academic progress of the college) 100% of responses are in scale of 2 and more.

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- For parameter 7 (Canteen facility provided by the college) 100% of responses are in scale of 2 and more.
- For parameter 8 (Methods adopted by the college to enhance the creativity and innovative ideas among students) 100% of responses are in scale of 2 and more.
- For parameter 9 (Overall progress of college) 100% of responses are in scale of 2 and more.
- For parameter 10 (College for safety of students) 100% of responses are in scale of 2 and more.



Parent's feedback is collected in structured form on PTMs and Performa consists of 10 points which includes quality of teaching and extracurricular activities. They suggested that PTMs must be on non-teaching days and timing for winters must be. Appropriate actions were taken regarding this.

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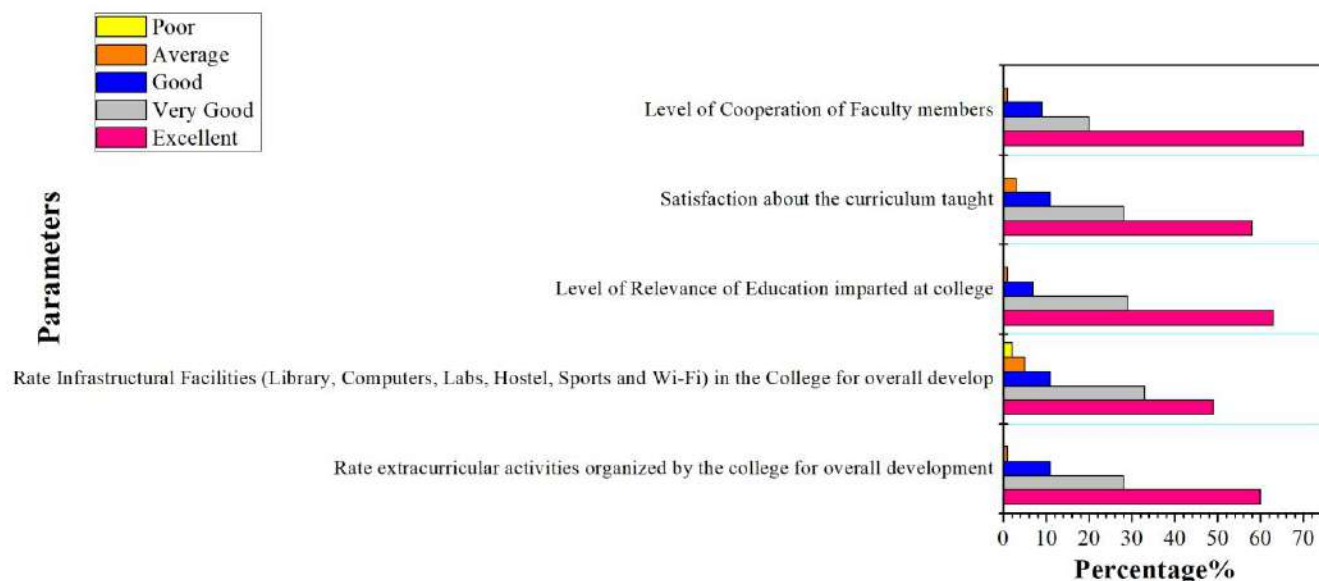
**FEEDBACK FROM ALUMNI (2016-17)**

The Alumni feedback activity is undertaken in structured feedback form. The feedback performance's are designed based on the five items on which the Alumni evaluate the institution on a five-point Likert scale. Total 224 Alumni responded to feedback. The results show that the majority of Alumni reported that they feel proud to be part of Khalsa family and the education imparted in college is time relevant.

S. No.	Parameters	Excellent (5)	Very Good (4)	Good (3)	Average (2)	Poor (1)	Average Score
1.	<b>Rate extracurricular activities organized by the college for overall development</b>	134 (60%)	63 (28%)	25 (11%)	2 (1%)	0	<b>4.45</b>
2.	<b>Rate Infrastructural Facilities (Library, Computers, Labs, Hostel, Sports and Wi-Fi) in the College for overall development</b>	110 (49%)	74 (33%)	25 (11%)	11 (5%)	4 (2%)	<b>4.22</b>
3.	<b>Level of Relevance of Education imparted at college</b>	141 (63%)	65 (29%)	16 (7%)	2 (1%)	0	<b>4.54</b>
4.	<b>Satisfaction about the curriculum taught</b>	130 (58%)	63 (28%)	25 (11%)	6 (3%)	0	<b>4.41</b>
5.	<b>Level of Cooperation of Faculty members</b>	157 (70%)	45 (20%)	20 (9%)	2 (1%)	0	<b>4.59</b>

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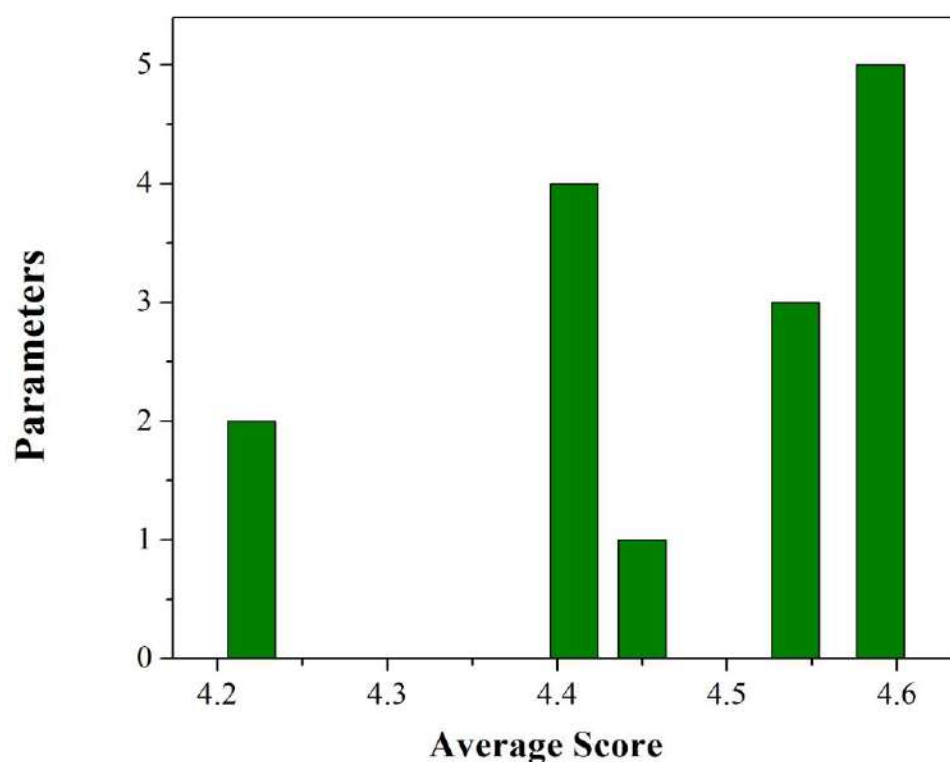


The obtained feedback indicates that a good percentage of responses have received excellent/very good/good/average rating on all the parameters i.e., the rating of 2 and more.

- For parameter 1 (Rate extracurricular activities organized by the college for overall development) 100% of responses are in scale of 2 and more.
- For parameter 2 (Rate Infrastructural Facilities (Library, Computers, Labs, Hostel, Sports and Wi-Fi) in the College for overall development) 98% of responses are in scale of 2 and more.
- For parameter 3 (Level of Relevance of Education imparted at college) 100% of responses are in scale of 2 and more.
- For parameter 4 (Satisfaction about the curriculum taught) 100% of responses are in scale of 2 and more.
- For parameter 5 (Level of Cooperation of Faculty members) 100% of responses are in scale of 2 and more.

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Alumni feedback is collected in structured form and Performa consists of 5 points which includes level of relevance of education, infrastructural facilities and extracurricular activities. They suggested that alumni must be informed regularly regarding the upcoming events and functions. Appropriate actions were taken regarding this.

**KHALSA COLLEGE, PATIALA**

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**FEEDBACK FROM EMPLOYER (2016-17)**

Employers are requested to fill the feedback form placement drives. Feedback is collected regarding presentation, aptitude, communication skills. It also checks the self-motivation, leadership qualities, relevance of course content etc.

S. No.	Parameters	Excellent (5)	Very Good (4)	Good (3)	Satisfactory (2)	Not-Satisfactory (1)	Average Score
1.	<b>Presentation and aptitude skills</b>	2 (66.67%)	1 (33.33%)	0	0	0	<b>4.67</b>
2.	<b>Professional attitude and conduct</b>	0	1 (33.33%)	2 (66.67%)	0	0	<b>3.33</b>
3.	<b>General communication skills</b>	1 (33.33%)	2 (66.67%)	0	0	0	<b>4.33</b>
4.	<b>Developing practical solutions to work place problems</b>	1 (33.33%)	0	2 (66.67%)	0	0	<b>3.67</b>
5.	<b>Self-motivated and taking on appropriate level of</b>	1 (33.33%)	2 (66.67%)	0	0	0	<b>4.33</b>

General Shivdev Singh Diwan Gurbachan Singh

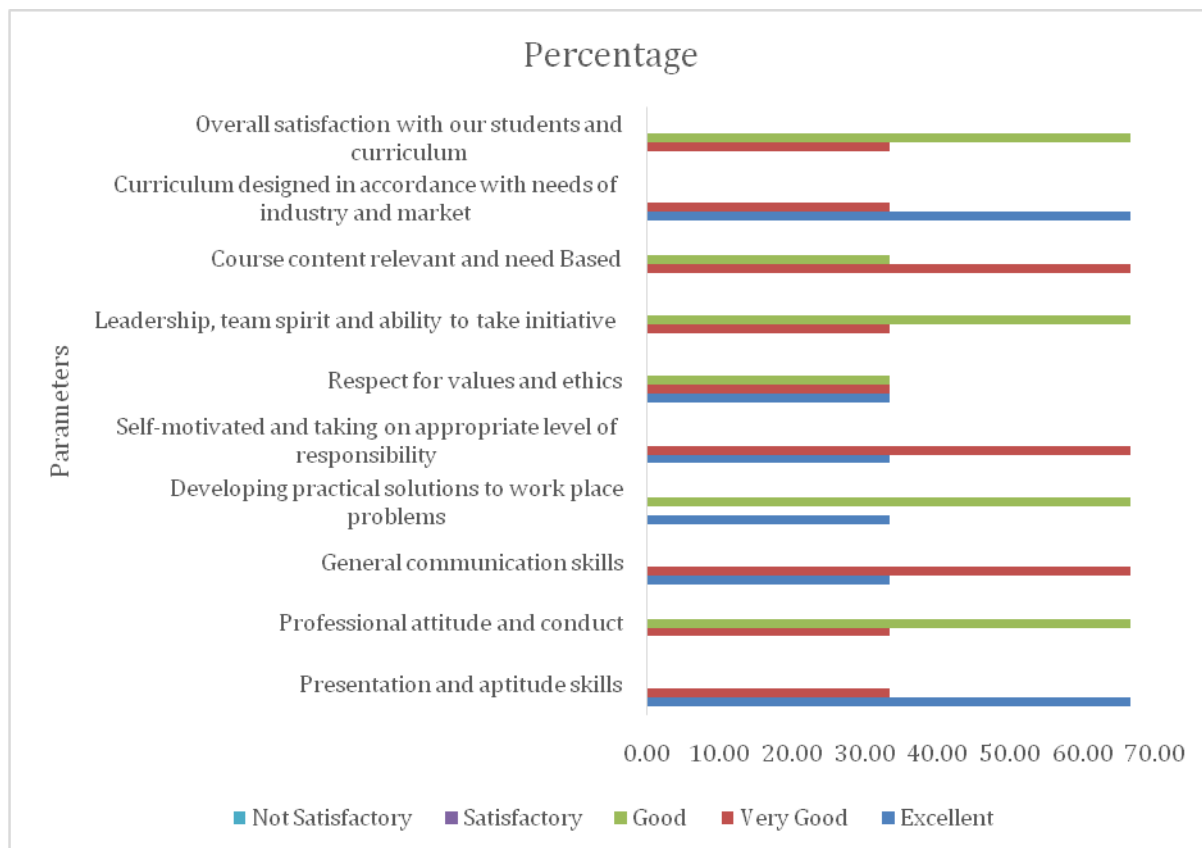
## KHALSA COLLEGE, PATIALA

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	responsibility						
6.	<b>Respect for values and ethics</b>	1 (33.33%)	1 (33.33%)	1 (33.33%)	0	0	<b>4.00</b>
7.	<b>Leadership, team spirit and ability to take initiative</b>	0	1 (33.33%)	2 (66.67%)	0	0	<b>3.33</b>
8.	<b>Course content relevant and need Based</b>	0	2 (66.67%)	1 (33.33%)	0	0	<b>3.67</b>
9.	<b>Curriculum designed in accordance with needs of industry and market</b>	2 (66.67%)	1 (33.33%)	0	0	0	<b>4.67</b>
10	<b>Overall satisfaction with our students and curriculum</b>	0	1 (33.33%)	2 (66.67%)	0	0	<b>3.33</b>

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The obtained feedback indicates that a good percentage of responses have received excellent/very good/or good rating on all the parameters i.e., the rating of 3 and more.

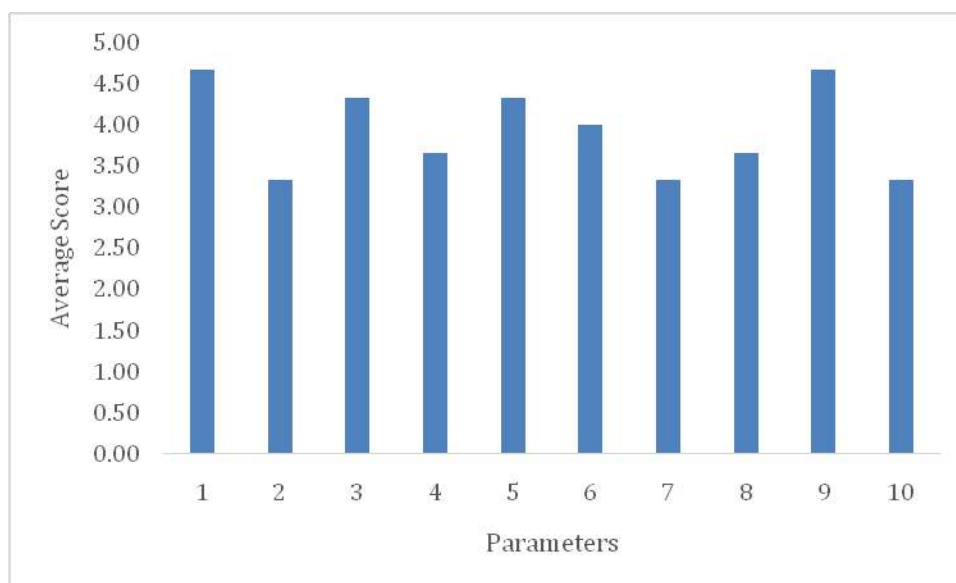
- For parameter 1 (Presentation and aptitude skills) 100% of responses are in scale of 3 and more.
- For parameter 2 (Professional attitude and conduct) 100% of responses are in scale of 3 and more.
- For parameter 3 (General communication skills) 100% of responses are in scale of 3 and more.
- For parameter 4 (Developing practical solutions to work place problems) 100% of responses are in scale of 3 and more.
- For parameter 5 (Self-motivated and taking on appropriate level of responsibility) 100% of responses are in scale of 3 and more.
- For parameter 6 (Respect for values and ethics) 100% of responses are in scale of 3 and more.



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- For parameter 7 (Leadership, team spirit and ability to take initiative) 100% of responses are in scale of 3 and more.
- For parameter 8 (Course content relevant and need Based) 100% of responses are in scale of 3 and more.
- For parameter 9 (Curriculum designed in accordance with needs of industry and market) 100% of responses are in scale of 3 and more.
- For parameter 10 (Overall satisfaction with our students and curriculum) 100% of responses are in scale of 3 and more.



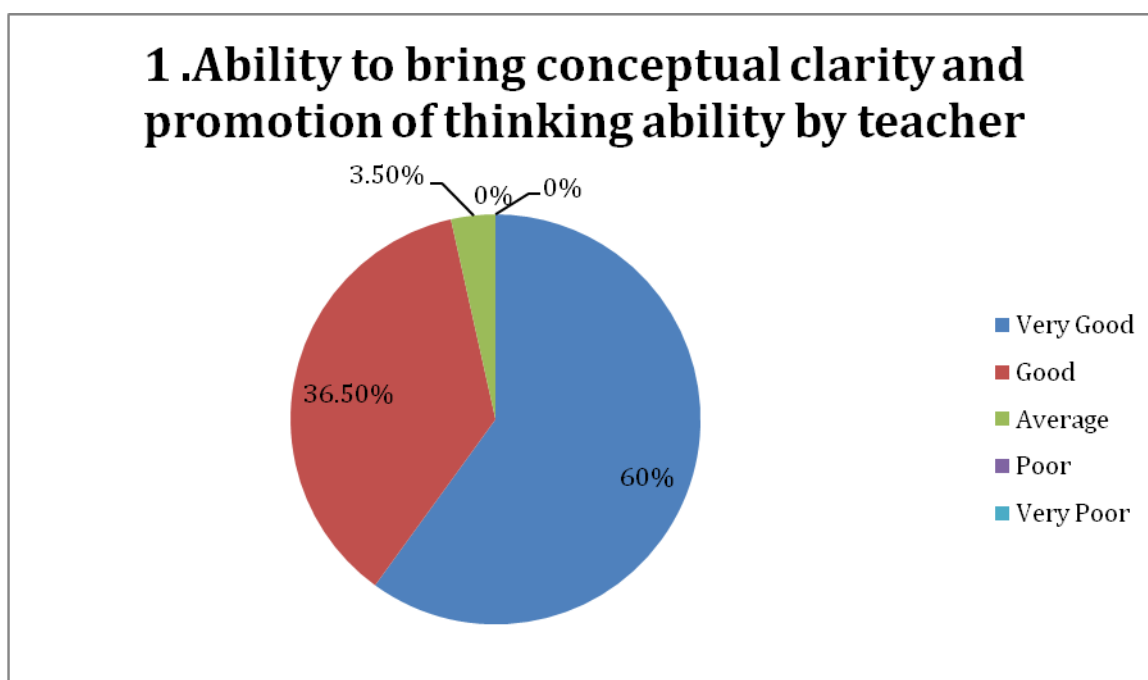
Employer's feedback is collected in structured form and Performa consists of 10 points which includes level of relevance of education, communication skills of students and their leadership qualities. They suggested that there should be confidence building programs for students and there must be interview preparation guidance for them. Appropriate actions were taken regarding this.

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## STUDENTS FEEDBACK ANALYSIS REPORT ON TEACHERS

1. Ability to bring conceptual clarity and promotion of thinking ability by teacher		
Criterion	Number Of Students	% Of Students
Very Good	924	60%
Good	563	36.5%
Average	54	3.5%
Poor	0	0%
Very Poor	0	0%

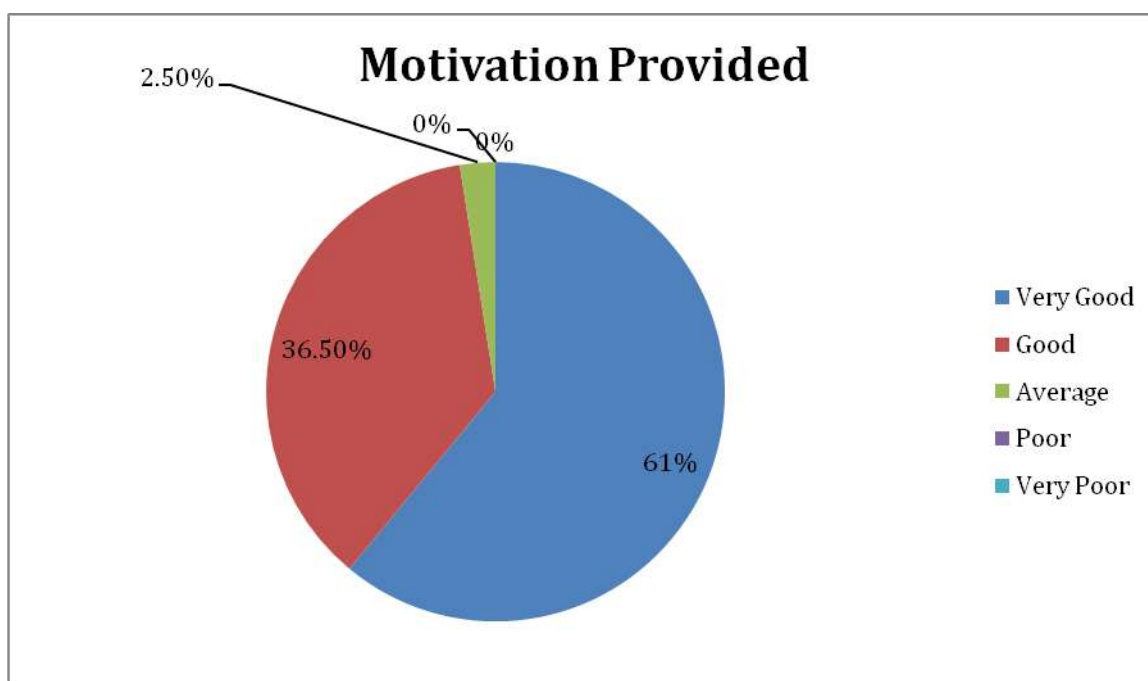


**Interpretation:** From the above chart it is depicted that 96.5% students agree that teachers are able to bring conceptual clarity and promotion of thinking ability by teacher.

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2. Motivation Provided		
Criterion	Number Of Students	% Of Students
Very Good	940	61%
Good	563	36.5%
Average	38	2.5%
Poor	0	0%
Very Poor	0	0%

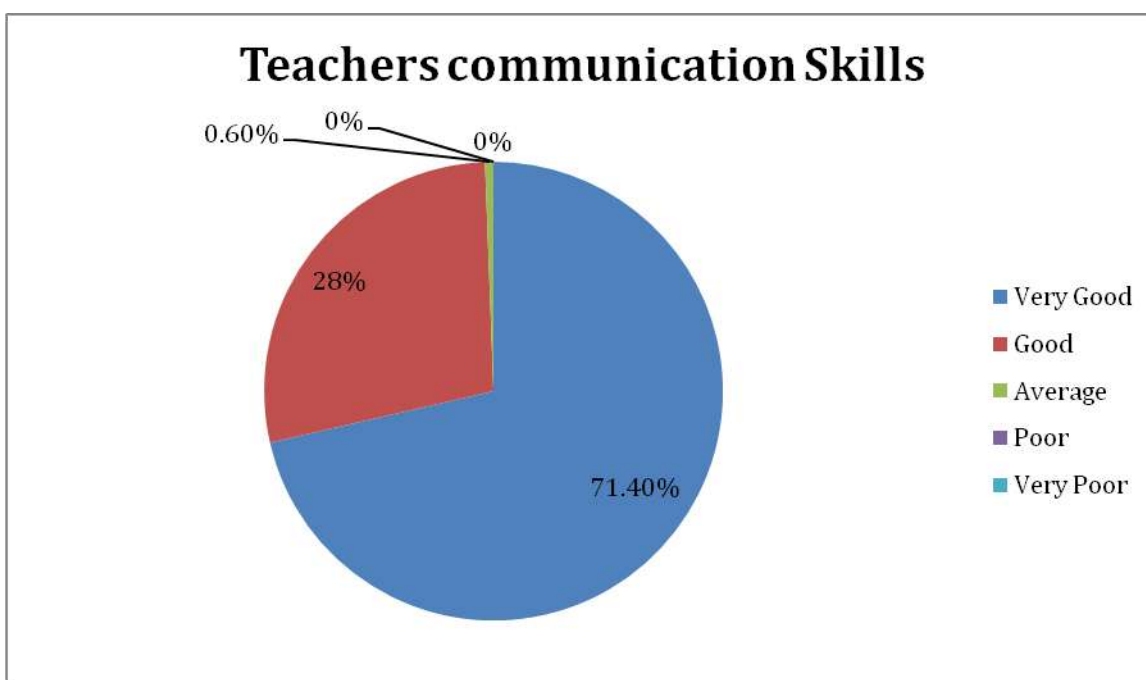


**Interpretation:** The above chart depicts that 97.5 % students rated very and good in context to motivation provided by teacher.

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3. Teacher's communication Skills		
Criterion	Number Of Students	% Of Students
Very Good	1100	71.4%
Good	431	28%
Average	10	0.6%
Poor	0	0%
Very Poor	0	0%

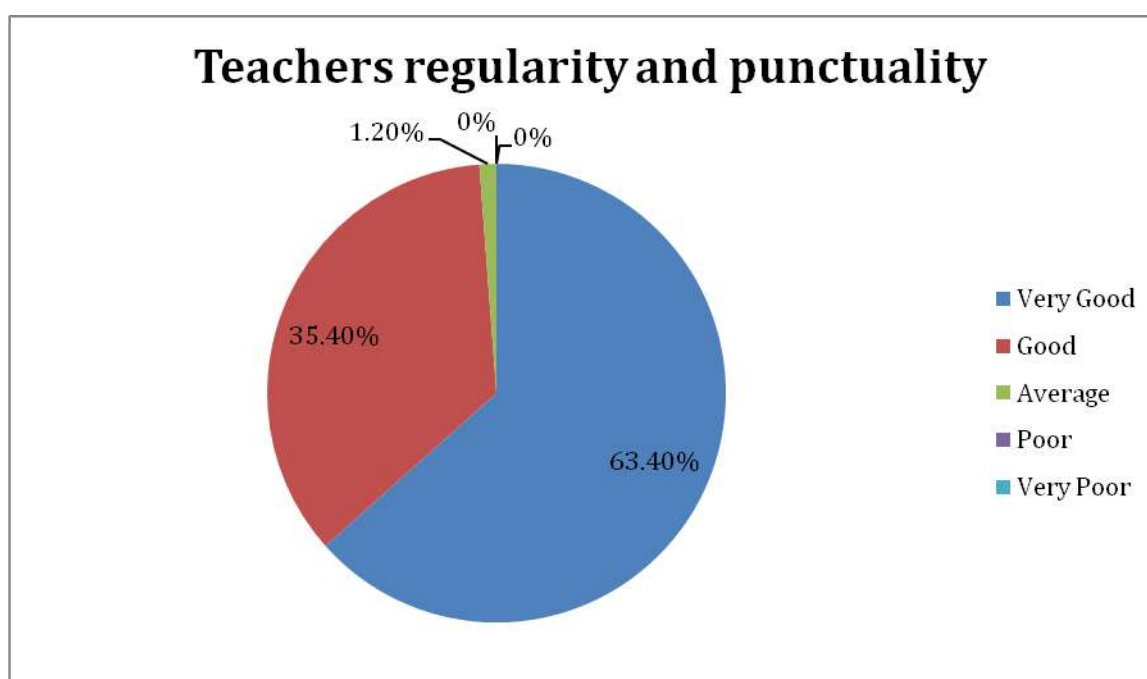


**Interpretation:** It is analyzed from the above chart that 99.40% students rated very good and good on teacher's communication Skills.

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4. Teacher's regularity and punctuality		
Criterion	Number Of Students	% Of Students
Very Good	977	63.4%
Good	545	35.4%
Average	19	1.2%
Poor	0	0%
Very Poor	0	0%

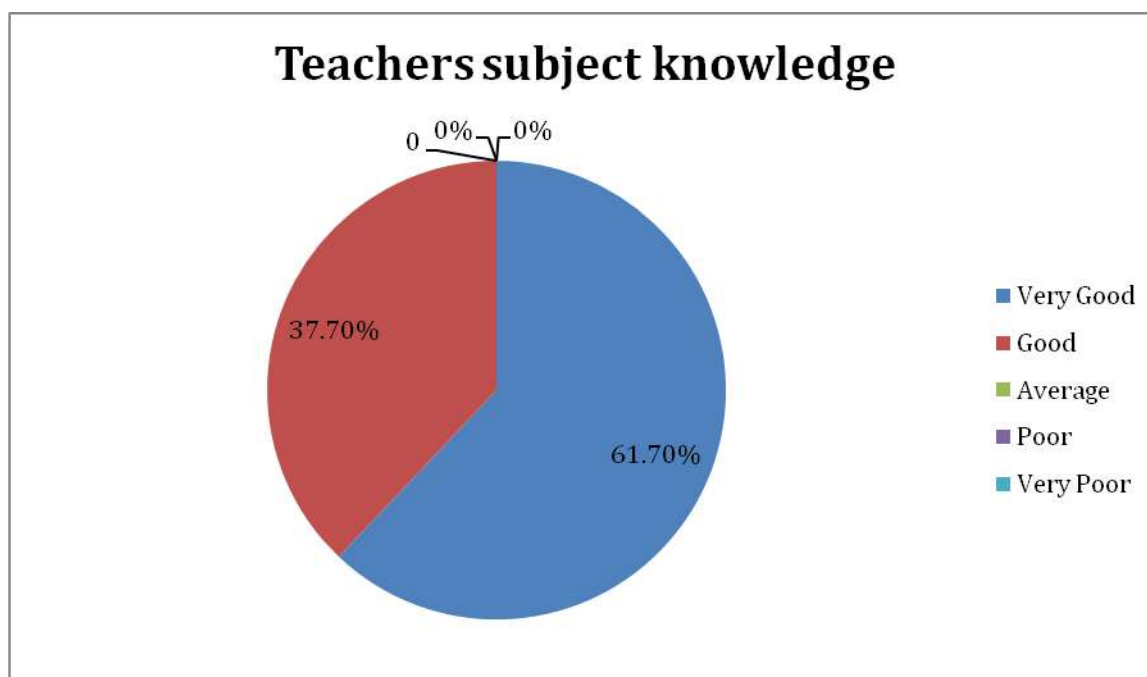


**Interpretation:** It is analyzed from the above chart that 98.8% students rated very good and good on teacher's regularity and punctuality.

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5. Teachers subject knowledge		
Criterion	Number Of Students	% Of Students
Very Good	951	61.7%
Good	581	37.7%
Average	9	.0.6%
Poor	0	0%
Very Poor	0	0%

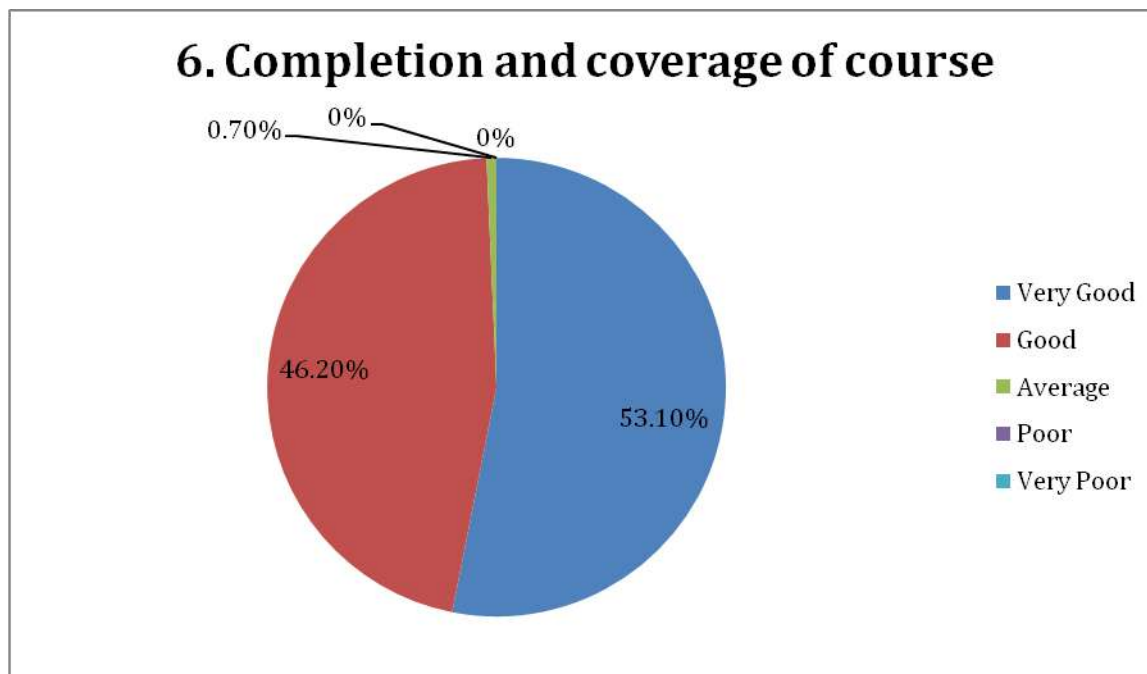


**Interpretation:** It is analyzed from the above chart that 99.40% students rated very good and good on teacher's subject knowledge.

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6. Completion and coverage of course		
Criterion	Number Of Students	% Of Students
Very Good	818	53.1%
Good	713	46.2%
Average	10	0.7%
Poor	0	0%
Very Poor	0	0%

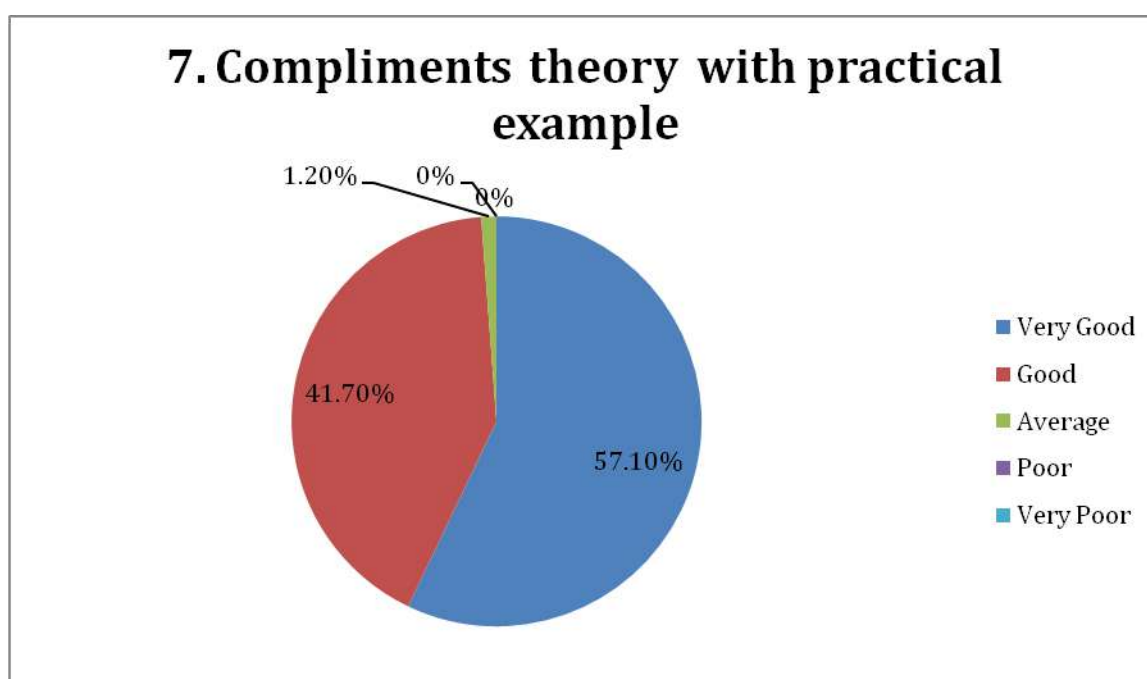


**Interpretation:** It is analyzed from the above chart that 99.30% students rated very good and good on completion and coverage of course.

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7. Compliments theory with practical example		
Criterion	Number Of Students	% Of Students
Very Good	880	57.1%
Good	642	41.7%
Average	19	1.2%
Poor	0	0%
Very Poor	0	0%



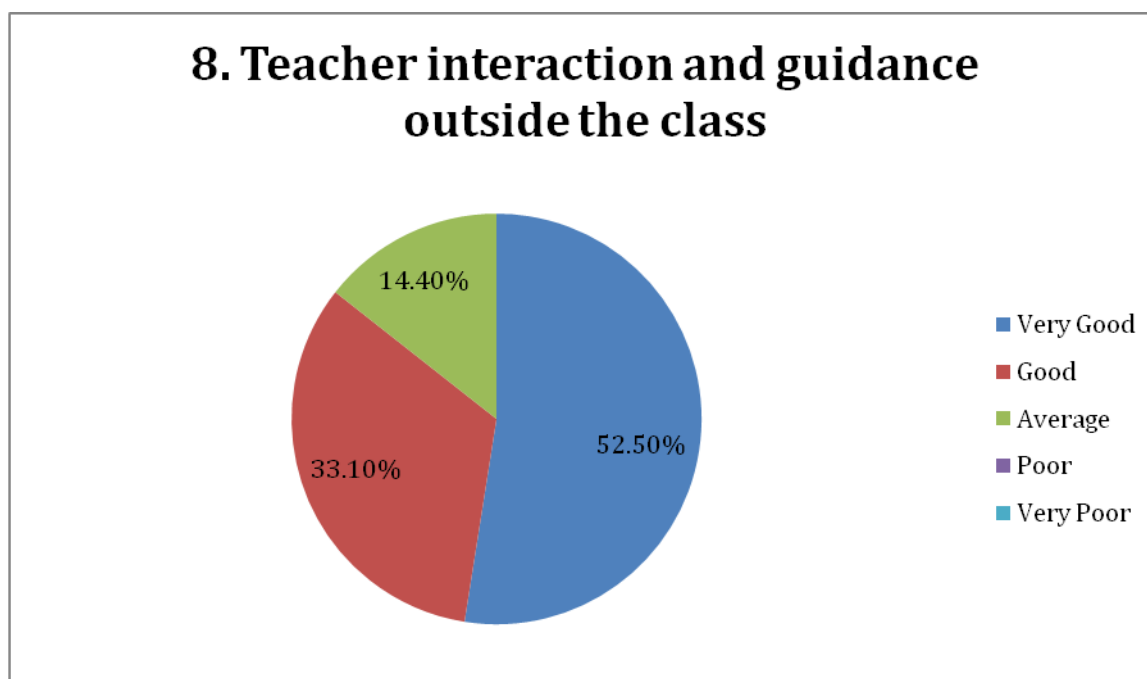
**Interpretation:** The above chart depicts that 99.30% students rated very good and good on teachers' ability to compliments theory with practical example.



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8. Teacher interaction and guidance outside the class		
Criterion	Number Of Students	% Of Students
Very Good	810	52.5%
Good	510	33.1%
Average	221	14.4%
Poor	0	0%
Very Poor	0	0%

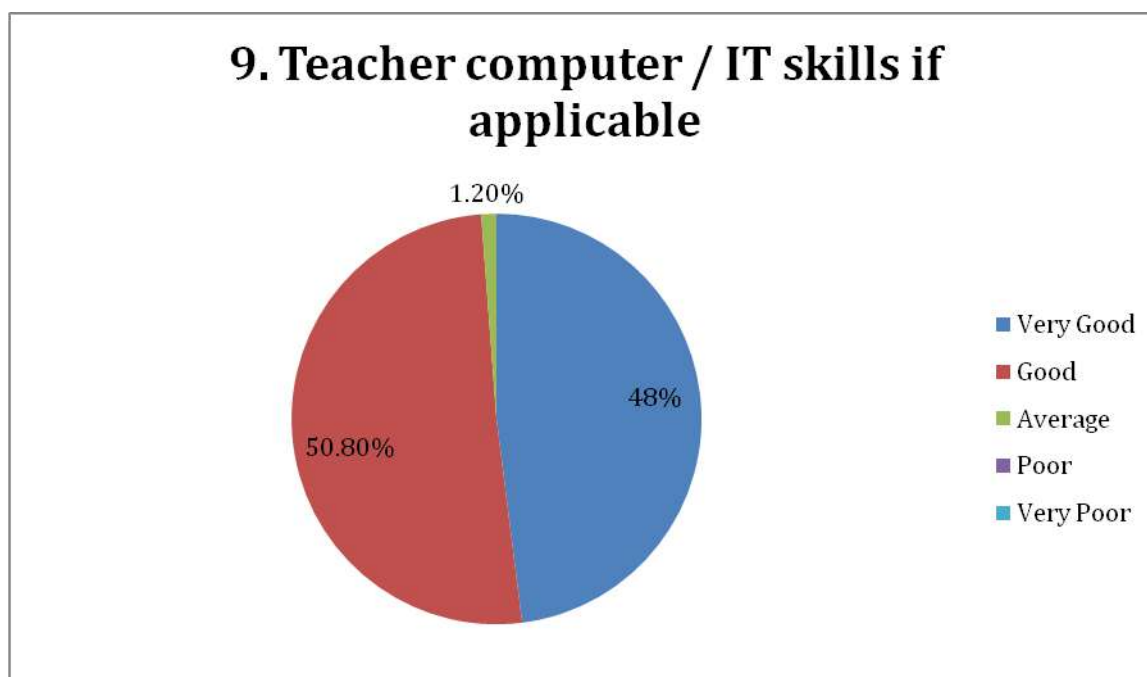


**Interpretation:** It is analyzed from the above chart that 83.6% students rated very good and good on Teacher interaction and guidance outside the class.

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9. Teacher computer / IT skills if applicable		
Criterion	Number Of Students	% Of Students
Very Good	739	48%
Good	783	50.8%
Average	19	1.2%
Poor	0	0%
Very Poor	0	0%

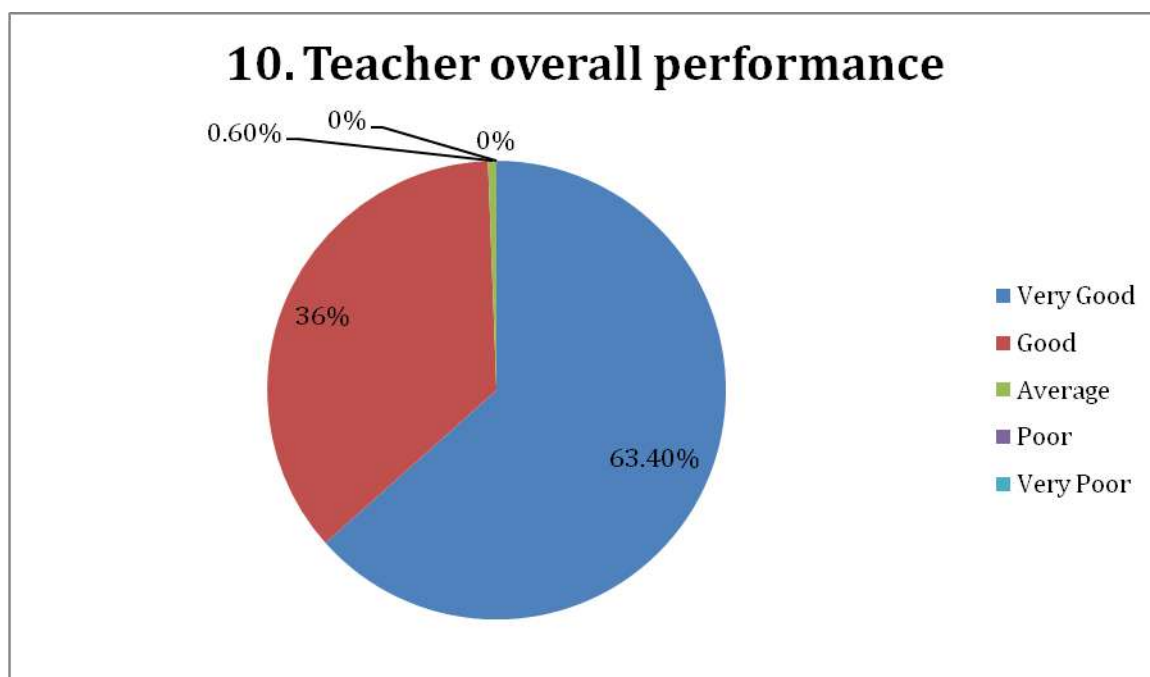


**Interpretation:** It is analyzed from the above chart that 98.80% students rated very good and good on teacher computer / IT skills.

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10. Teacher overall performance		
Criterion	Number Of Students	% Of Students
Very Good	977	63.4%
Good	554	36%
Average	10	0.6%
Poor	0	0%
Very Poor	0	0%



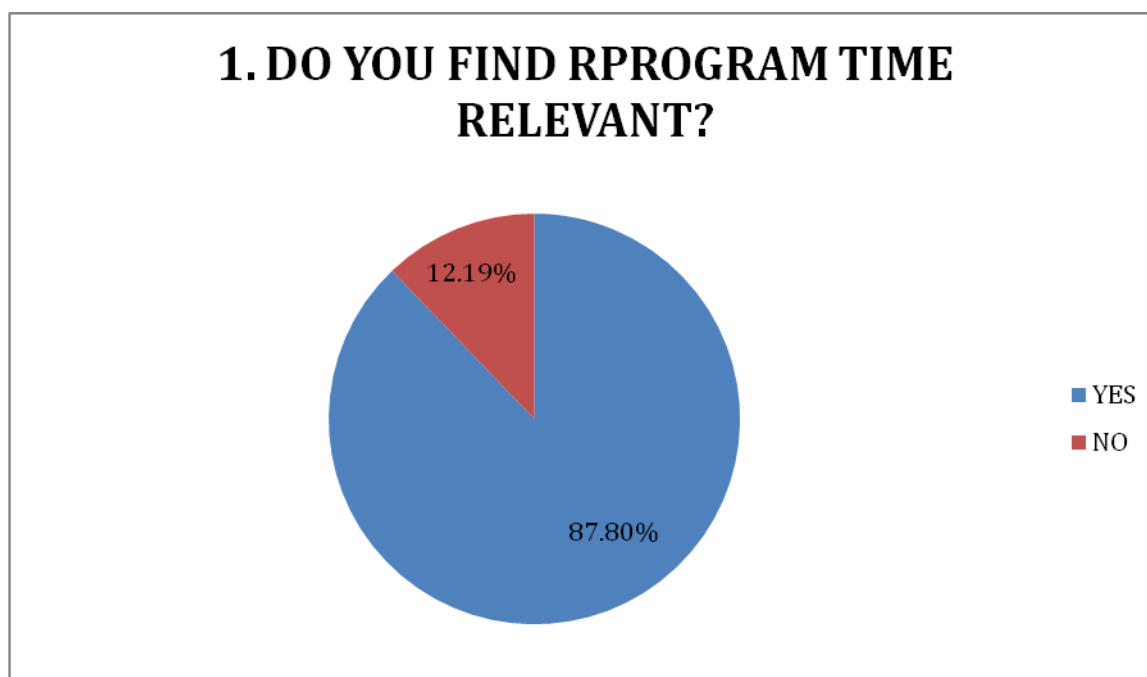
**Interpretation:** The above chart depicts that 99.40% students rated very good and good on teachers' overall performance.

# KHALSA COLLEGE, PATIALA

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## STUDENTS FEEDBACK ON CURRICULUM AND EXAMINATION

1. DO YOU FIND RPROGRAM TIME RELEVANT?		
Criterion	Number Of Students	% Of Students
YES	1352	87.80%
NO	189	12.19%

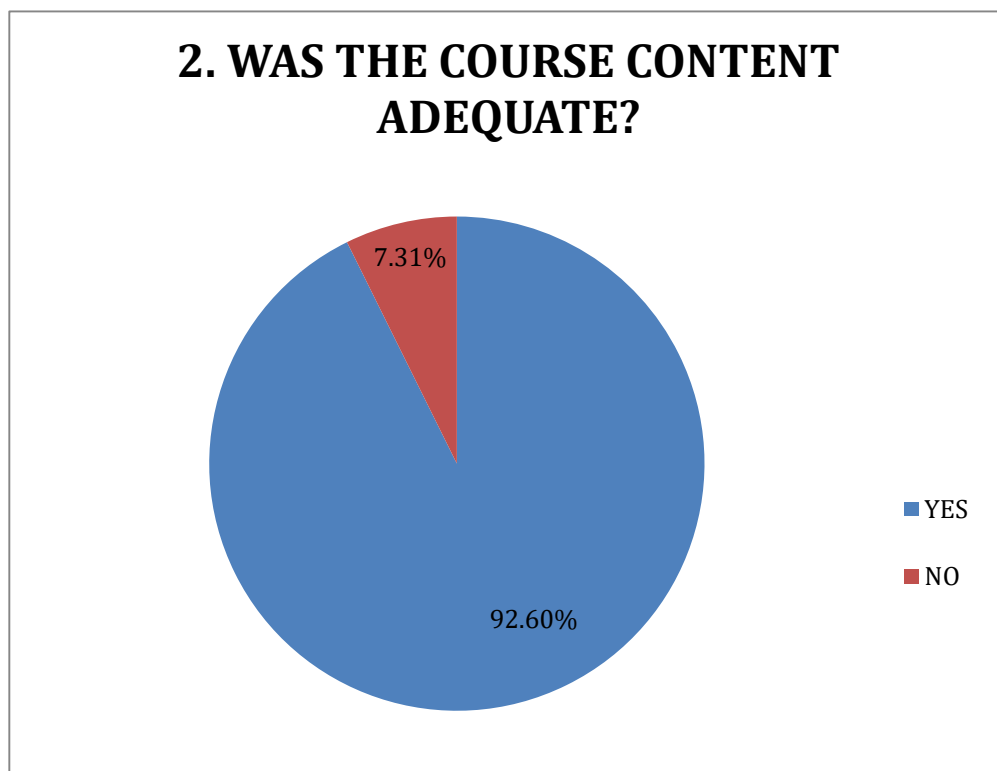


**Interpretation:** The above chart depicts 87.8% of students are satisfied with program relevance.

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2. WAS THE COURSE CONTENT ADEQUATE?		
Criterion	Number Of Students	% Of Students
YES	1427	92.60%
NO	113	7.31%

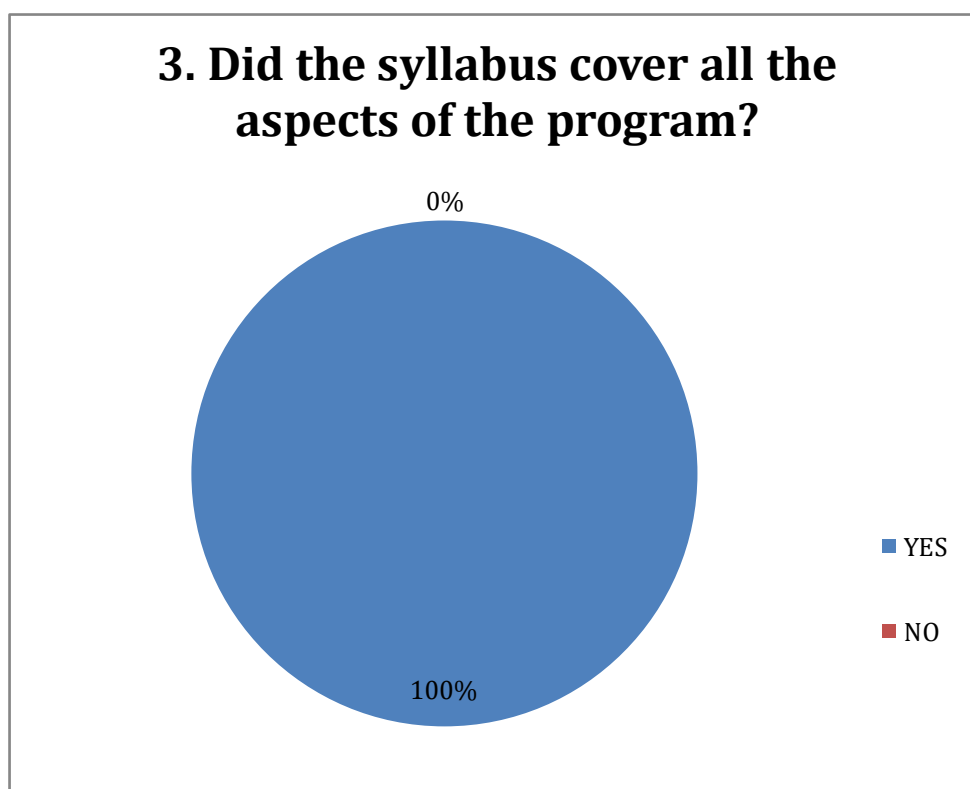


**Interpretation:** The above chart depicts 92.6% of students said that course content is adequate.

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3. Did the syllabus cover all the aspects of the program?		
Criterion	Number Of Students	% Of Students
YES	1541	100%
NO	0	0%

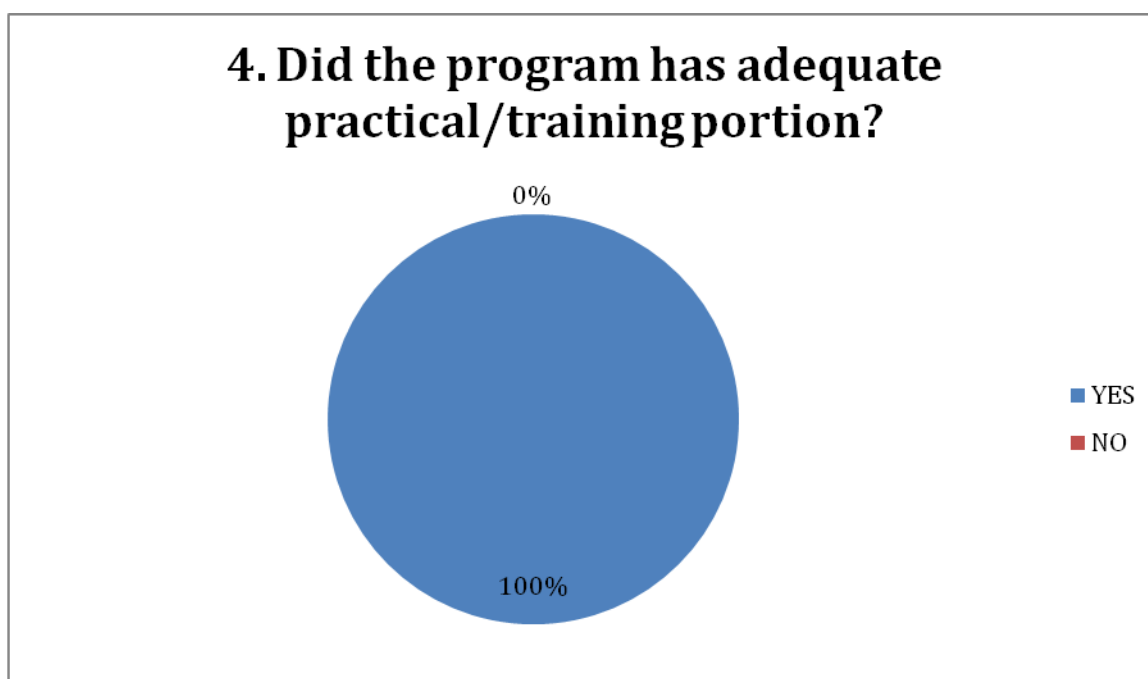


**Interpretation:** The above chart depicts 100% of students agrees that syllabus covers all aspects of the program.

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4. Did the program has adequate practical/training portion?		
Criterion	Number Of Students	% Of Students
YES	1541	100%
NO	0	0%

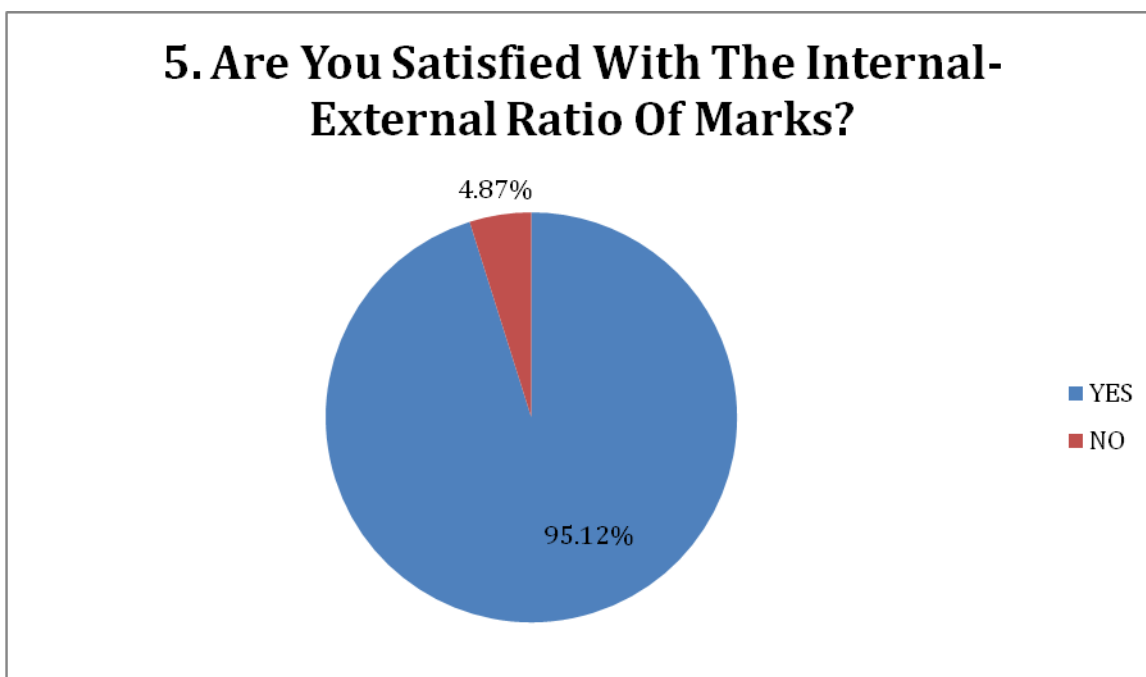


**Interpretation:** The above chart depicts 100% of students agrees that the program has adequate practical/training portion.

## KHALSA COLLEGE, PATIALA

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5. Are You Satisfied with The Internal-External Ratio of Marks?		
Criterion	Number Of Students	% Of Students
YES	1465	95.12%
NO	76	4.87%



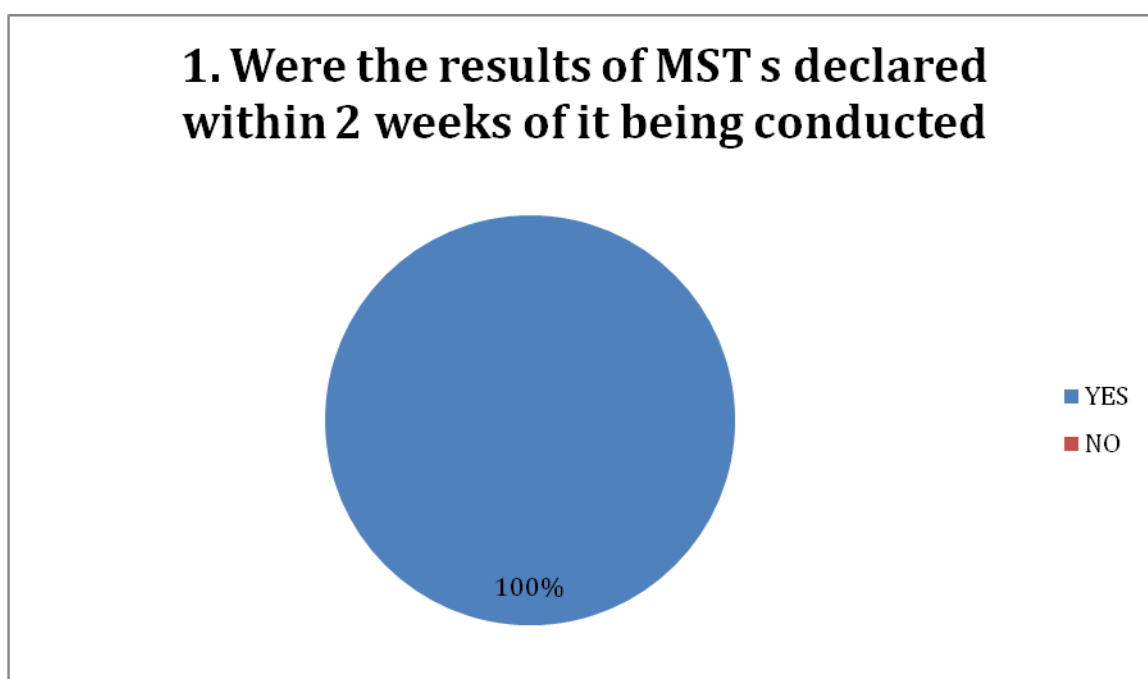
**Interpretation:** The above chart depicts 95.12% of students satisfied With the Internal-External Ratio of Marks.



# KHALSA COLLEGE, PATIALA

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1. Were the results of MST s declared within 2 weeks of it being conducted		
Criterion	Number Of Students	% Of Students
YES	1541	100%
NO	0	0%

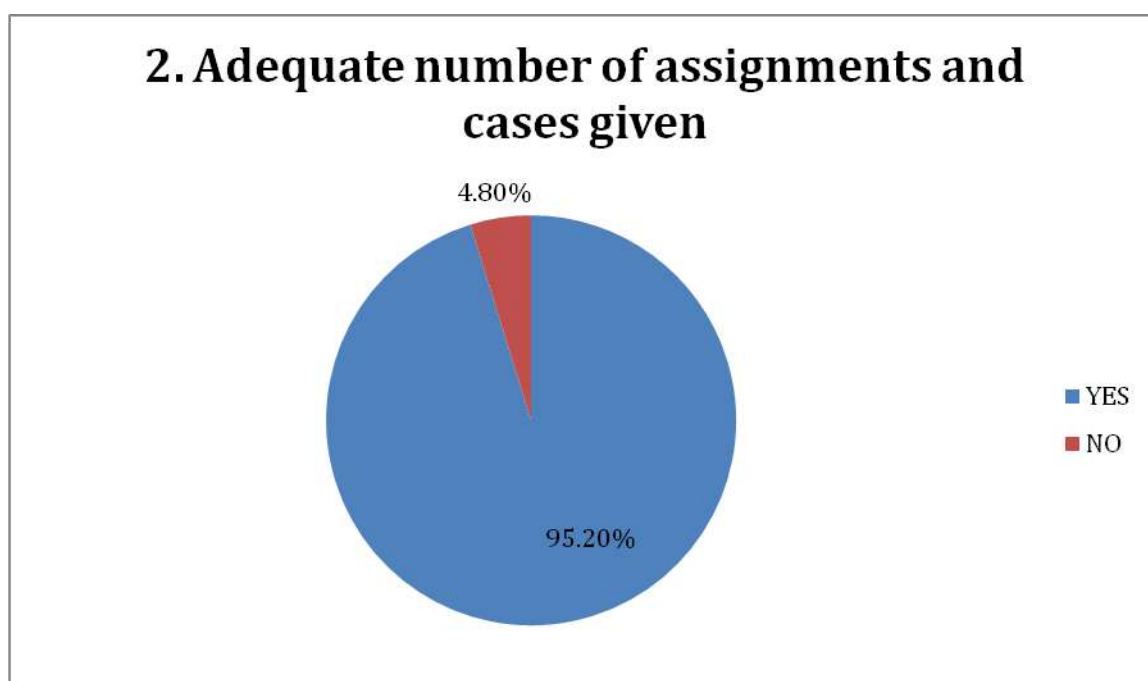


**Interpretation:** The above chart depicts that 100% students rated very good and good on the statement that the results of MST s declared within 2 weeks of it being conducted.

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2. Adequate number of assignments and cases given		
Criterion	Number Of Students	% Of Students
YES	1467	95.2%
NO	74	4.8%

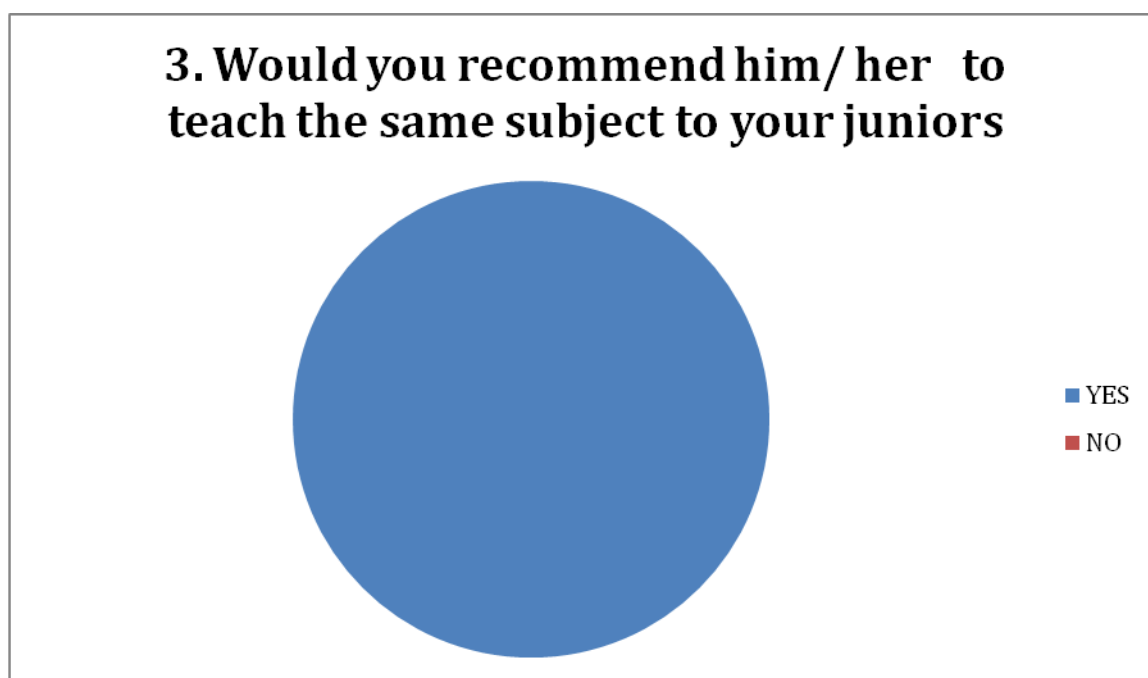


**Interpretation:** The above chart depicts that 95.20% students agrees that adequate number of assignments and cases given.

## KHALSA COLLEGE, PATIALA

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3. Would you recommend him/ her to teach the same subject to your juniors		
Criterion	Number Of Students	% Of Students
YES	1541	100%
NO	0	0%



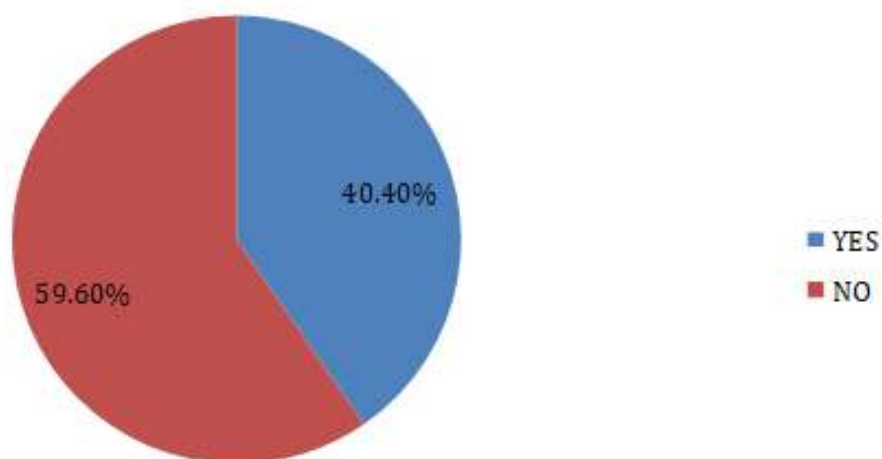
**Interpretation:** The above chart depicts that 100% students recommend him/ her to teach the same subject to their juniors.

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4. Would you recommend him/ her to teach any other subject to you		
Criterion	Number Of Students	% Of Students
YES	624	40.4%
NO	917	59.6%

Would you recommend him/ her to teach any other subject to your junior



**Interpretation:** In above chart it is depicted that 40.4% students do not recommend him/ her to teach the any other subject while 59.6% recommend him/ her to teach the any other subject.

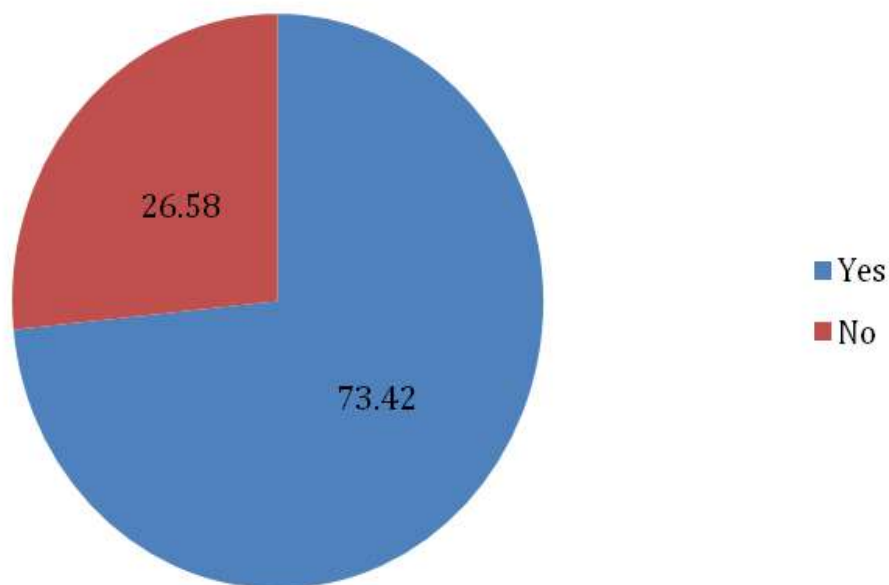
# KHALSA COLLEGE, PATIALA

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## FEEDBACK PERFORMA (LIBRARY)

Table: 1 Do you visit the library regularly N=1464		
Criteria	Number of students	%age
Yes	1075	73.42
No	389	26.58

### Do you visit the library regularly

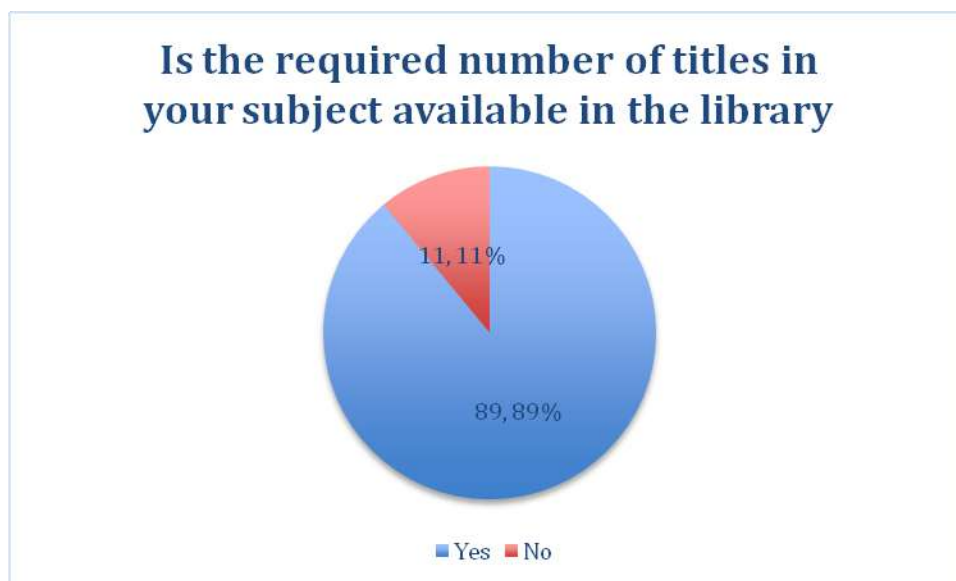


**Interpretation:** Above chart states that 73.42% of students visit the library regularly.

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Table : 2 Is the required number of titles in your subject available in the library N=1464		
Criteria	Number of students	%age
Yes	1303	89.00
No	161	11.00



Interpretation: Above chart states that 89 % of students are able to find the number of titles of their subjects in the library.

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Table: 3 Are you satisfied with the cataloguing and arrangement of books in the library N=1464		
Criteria	Number of students	%age
Yes	1441	98.42
No	23	1.58

### Are you satisfied with the cataloguing and arrangement of books in the library

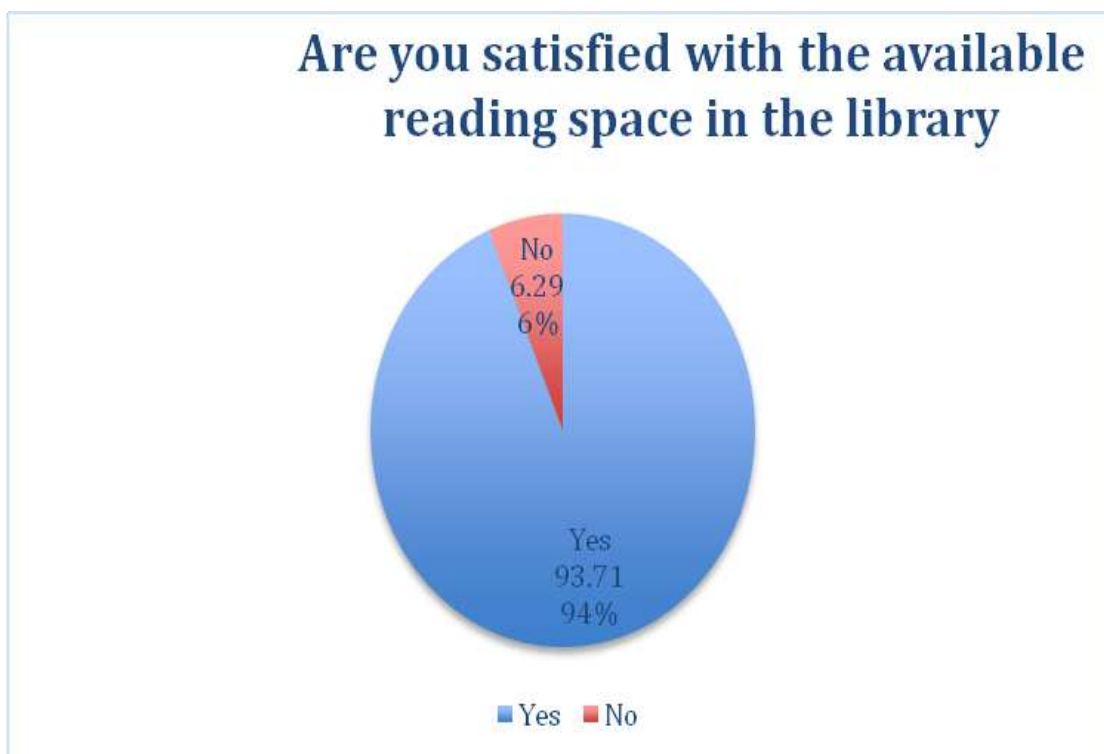


**Interpretation:** It is observed that 98.42.% of students are satisfied with the cataloguing and arrangement of books in the library.

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Table : 4 Are you satisfied with the available reading space in the library N=1464		
Criteria	Number of students	%age
Yes	1372	93.71
No	92	6.29



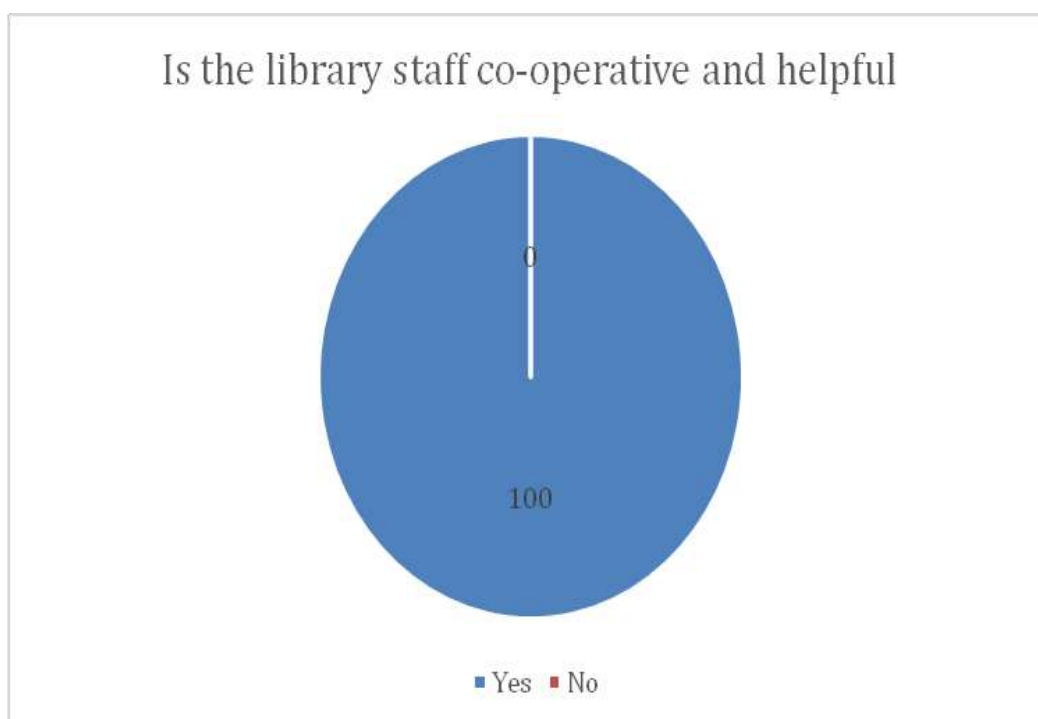
**Interpretation:** Above chart states that 93.71% of students are satisfied with the reading space in the library.



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Table : 5 Is the library staff co-operative and helpful N=1464		
Criteria	Number of students	%age
Yes	1464	100
No	0	0



Interpretation: It is observed that 100 % of students feel that Library Staff is Co-operative and helpful.

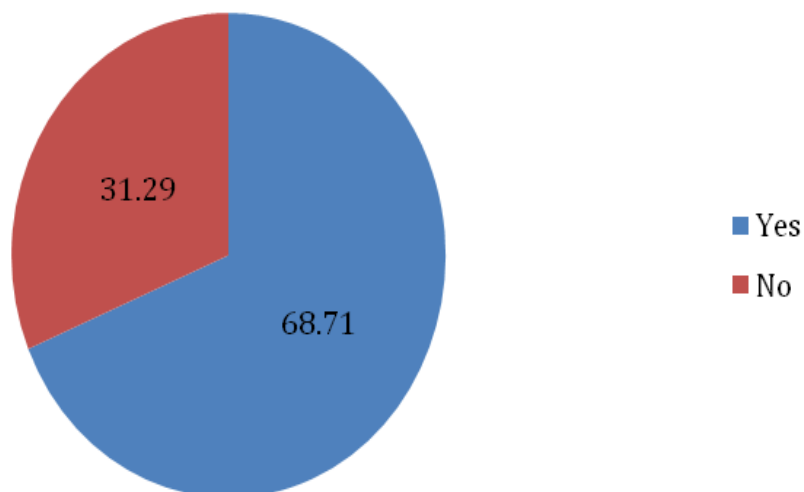
## KHALSA COLLEGE, PATIALA

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**Table: 6 Are you able to make use of xerox facility in the library**  
**N=1464**

Criteria	Number of students	%age
Yes	1006	68.71
No	458	31.29

### Are you able to make use of xerox facility in the library



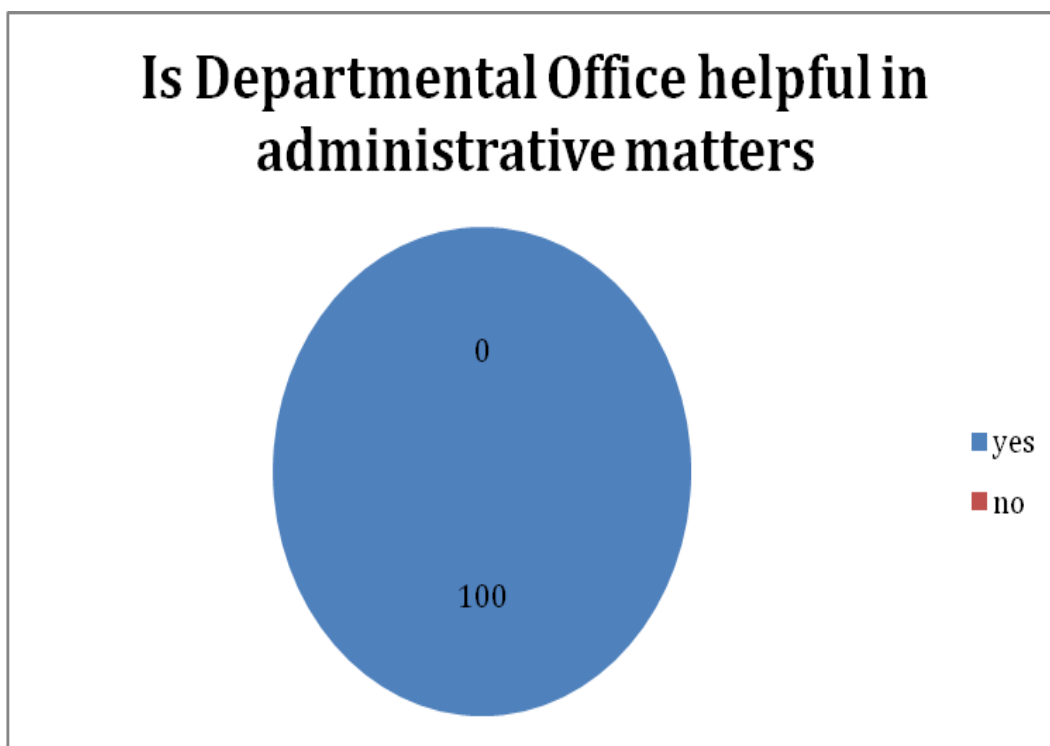
**Interpretation:** Above chart states that 68.71% of students are able to make use of Xerox facility in the library

# KHALSA COLLEGE, PATIALA

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## FEEDBACK PERFORMA (ADMINISTRATION)

Table: 1 Is Departmental Office helpful in administrative matters N=1464		
Criteria	Number of students	%age
Yes	1464	100
No	0	0

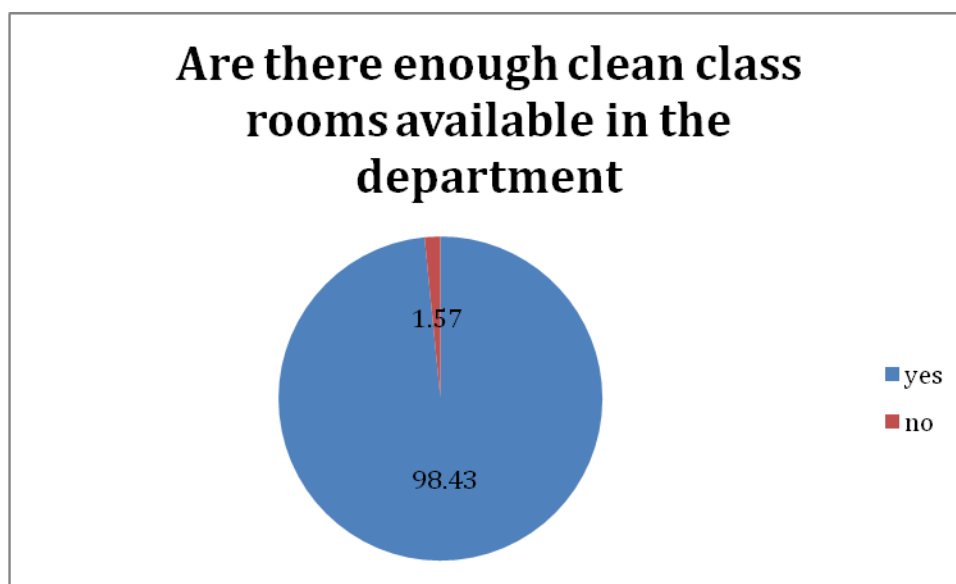


**Interpretation:** Above chart states that 100% of students feel that departmental office is helpful in administrative matters.

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Table: 2Are there enough clean class rooms available in the department N=1464		
Criteria	Number of students	%age
Yes	1441	98.43
No	23	1.57



**Interpretation:** It is analyzed that 98.43% of students are satisfied with enough clean classrooms available in the department.

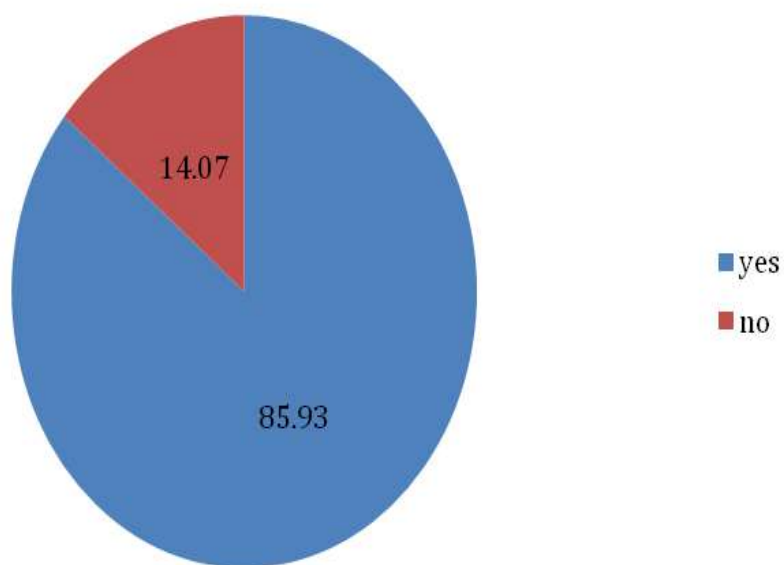
## KHALSA COLLEGE, PATIALA

(Under the Management of SGPC and Affiliated by Punjabi University Patiala)  
NAAC Accredited 'A' grade & College with 'Potential For Excellence' Status by UGC

**Table: 3** Are the toilets cleaned properly N=1464

Criteria	Number of students	%age
Yes	1258	85.93
No	206	14.07

### Are the toilets cleaned properly



**Interpretation:** Above chart states that 85.93% of students are satisfied with the toilet's cleanliness.

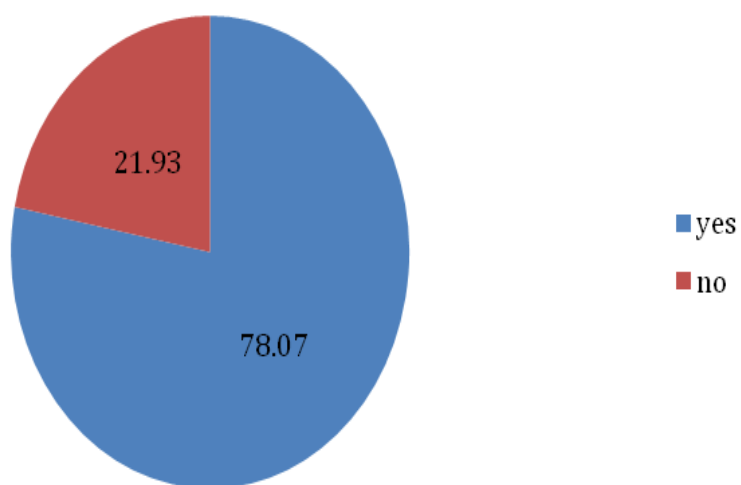
## KHALSA COLLEGE, PATIALA

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NAAC Accredited 'A' grade & College with '*Potential For Excellence*' Status by UGC

**Table: 4** Are you provided with enough drinking water N=1464

Criteria	Number of students	%age
Yes	1143	78.07
No	321	21.93

### Are you provided with enough drinking water

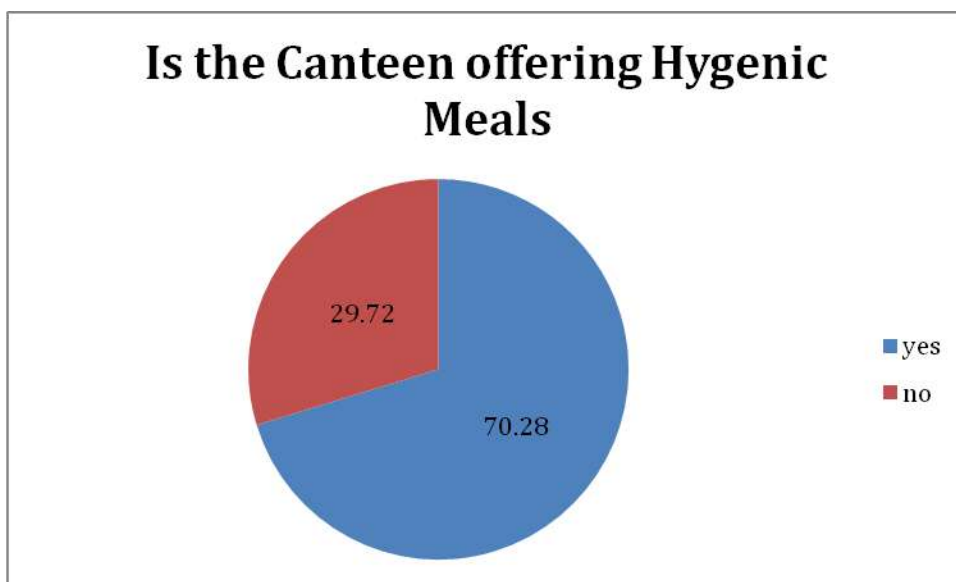


**Interpretation:** It is observed that that 78.07% of students are satisfied with availability of enough drinking water.

# KHALSA COLLEGE, PATIALA

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NAAC Accredited 'A' grade & College with '*Potential For Excellence*' Status by UGC

Table: 5Is the Canteen offering Hygenic Meals N=1464		
Criteria	Number of students	%age
Yes	1029	70.28
No	435	29.72

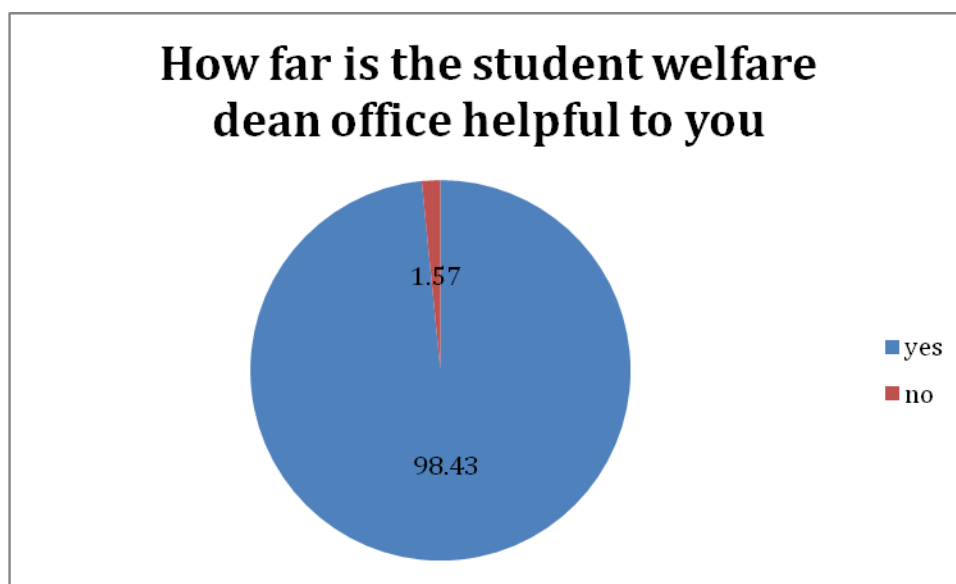


**Interpretation:** Above chart states that 70.28% of students feel that Canteen meals are hygienic.

# KHALSA COLLEGE, PATIALA

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Table: 6 How far is the student welfare dean office helpful to you N=1464		
Criteria	Number of students	%age
Yes	1441	98.43
No	23	1.57



**Interpretation:** Above chart states that 98.43% of students feel that student welfare dean is helpful to them

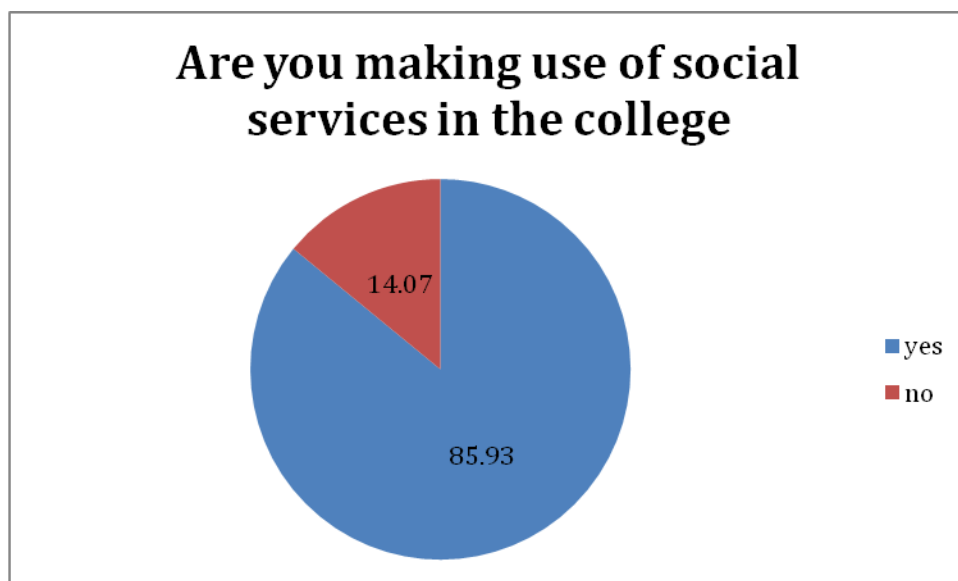


# KHALSA COLLEGE, PATIALA

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**Table: 7** Are you making use of social services in the college N=1464

Criteria	Number of students	%age
Yes	1258	85.93
No	206	14.07

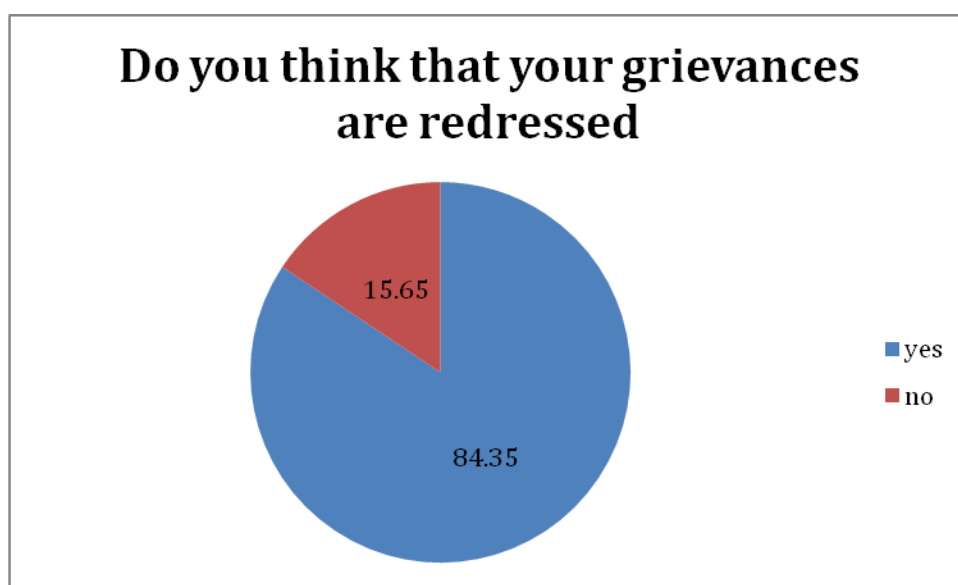


**Interpretation:** It is analyzed that 85.93% of students are making use of social services in the college.

# KHALSA COLLEGE, PATIALA

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Table : 8 Do you think that your grievances are redressed N=1464		
Criteria	Number of students	%age
Yes	1235	84.35
No	229	15.65

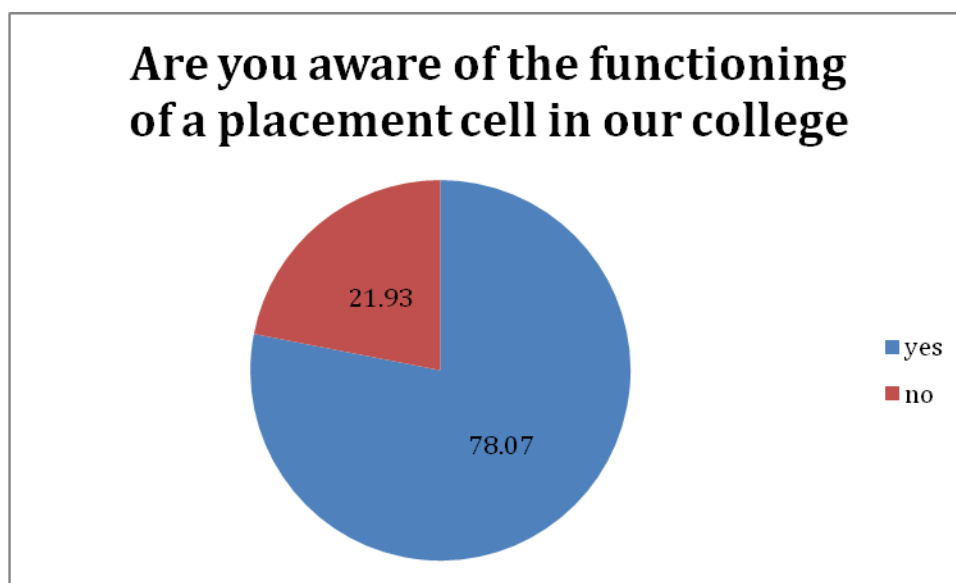


**Interpretation:** It is analyzed that 84.35% of students are satisfied that their grievances are redressed.

## KHALSA COLLEGE, PATIALA

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Table : 9 Are you aware of the functioning of a placement cell in our college N=1464		
Criteria	Number of students	%age
Yes	1143	78.07
No	321	21.93

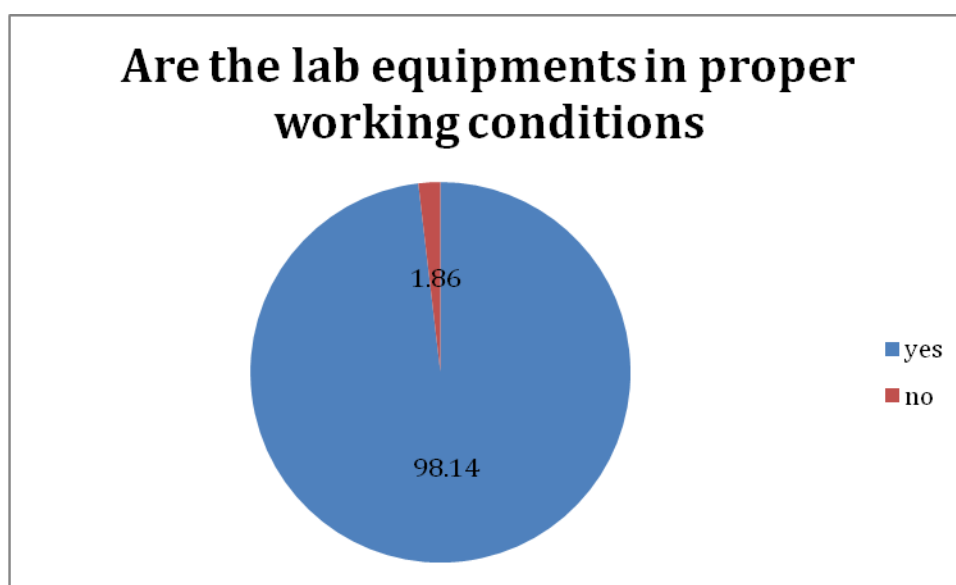


**Interpretation:** It is observed that 78.07% of students are aware of the functioning of a placement cell in college.

## KHALSA COLLEGE, PATIALA

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Table: 10 Are the lab equipments in proper working conditions N=1464		
Criteria	Number of students	%age
Yes	1349	98.14
No	115	1.86

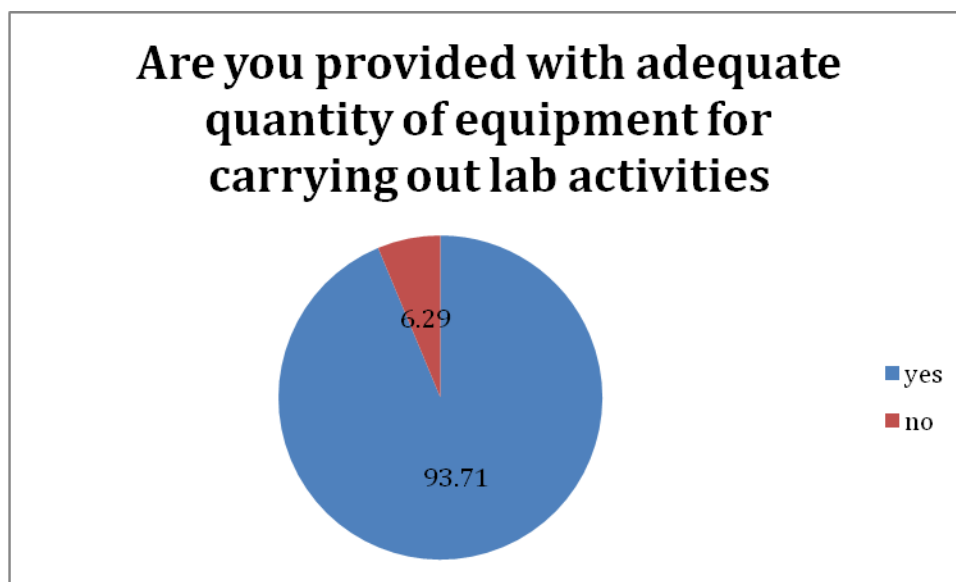


**Interpretation:** It is analyzed that 98.14% of students are satisfied with the proper working conditions of lab equipments.

## KHALSA COLLEGE, PATIALA

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Table : 11 Are you provided with adequate quantity of equipment for carrying out lab activities N=1464		
Criteria	Number of students	%age
Yes	1372	93.71
No	92	6.29

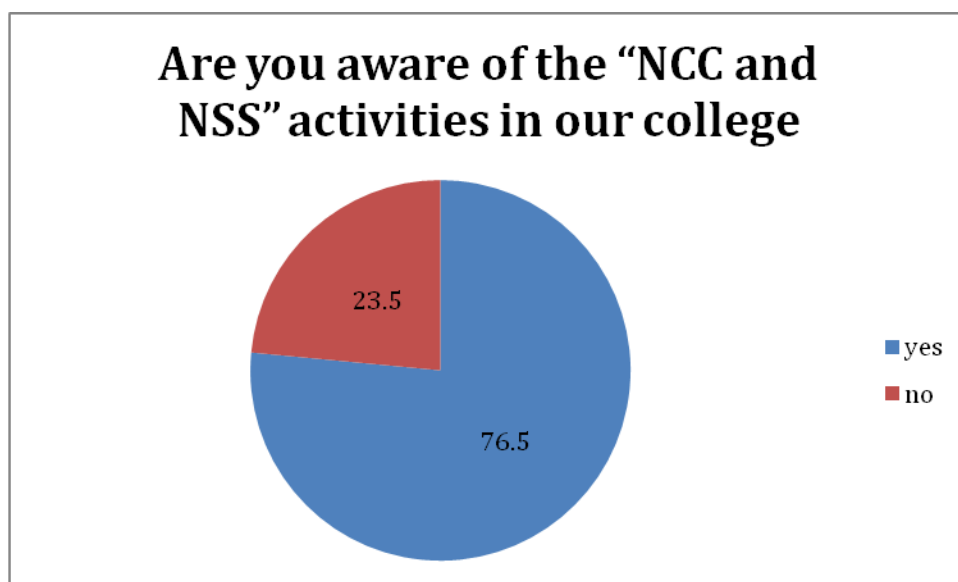


**Interpretation:** It is analyzed that 93.71% of students are satisfied with adequate quantity of equipment for carrying out lab activities

## KHALSA COLLEGE, PATIALA

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Table : 12 Are you aware of the “NCC and NSS” activities in our college N=1464		
Criteria	Number of students	%age
Yes	1120	76.50
No	344	23.50

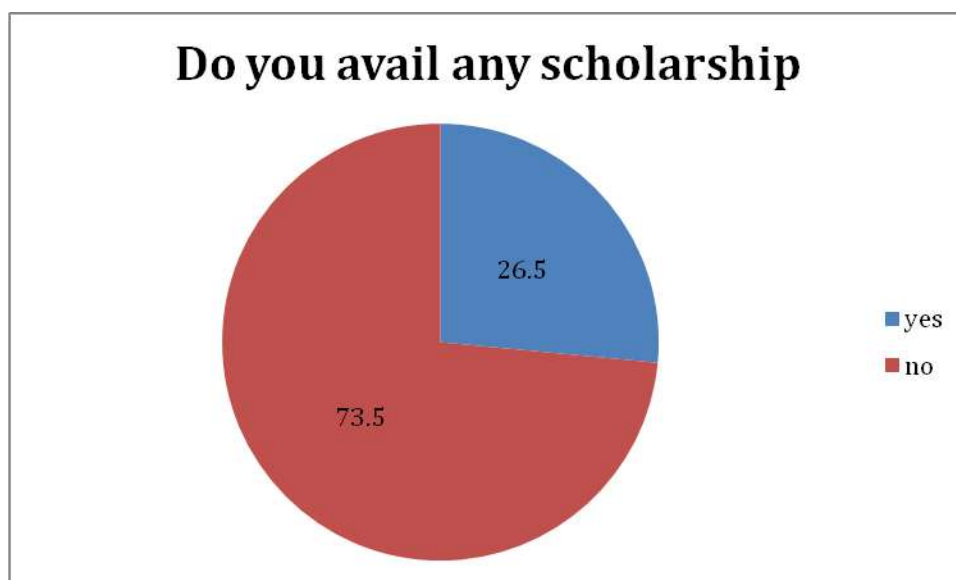


**Interpretation:** It is analyzed that 76.5% of students are aware of NCC and NSS activities in the college.

## KHALSA COLLEGE, PATIALA

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Table : 13 Do you avail any scholarship N=1464		
Criteria	Number of students	%age
Yes	388	26.50
No	1076	73.50



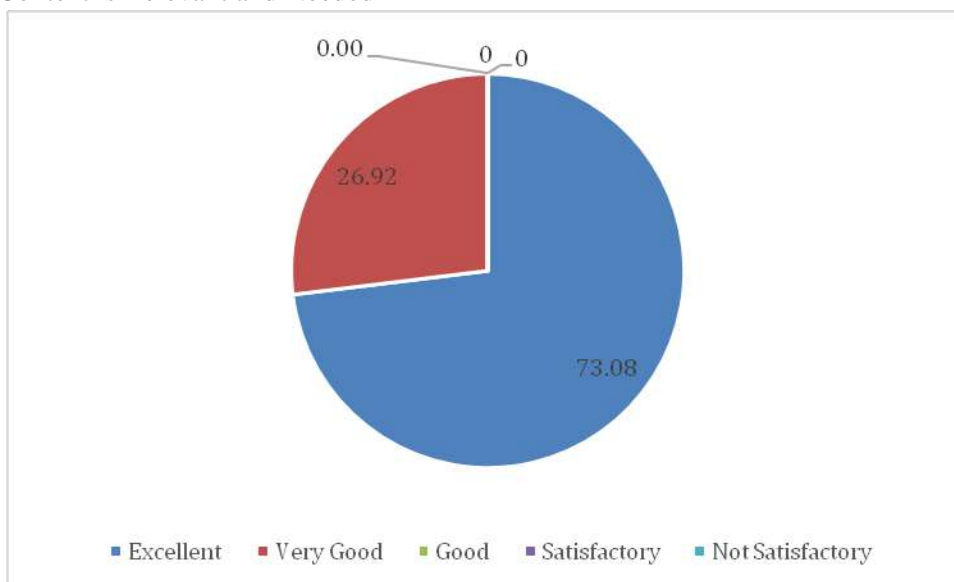
**Interpretation:** It is analyzed that 26.5% of students are availing Scholarship in the college.

# KHALSA COLLEGE, PATIALA

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NAAC Accredited 'A' grade & College with 'Potential For Excellence' Status by UGC

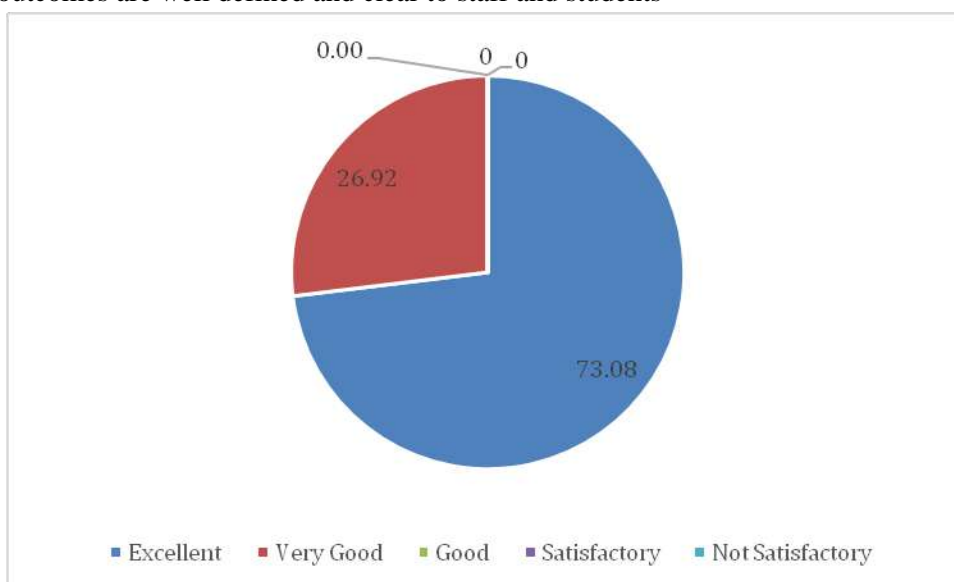
## TEACHERS FEEDBACK ANALYSIS REPORT (2016-17)

Q1 Course Content is Relevant and Needed



**Interpretation** from the above chart it is depicted that 73.08 % teaching staff rated excellent and 26.92 % staff rated very good to Course Content being relevant and need based.

Q2 Course outcomes are well defined and clear to staff and students



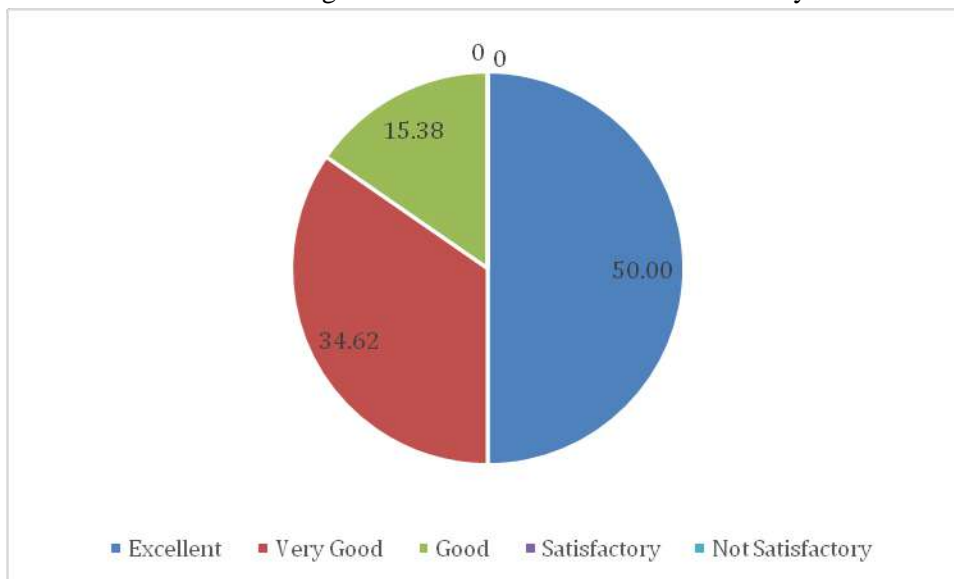
**Interpretation** from the above chart it is depicted that 73.08 % teaching staff rated excellent ,26.92 % staff has rated very good that course outcomes are well defined and clear to staff and students.



# KHALSA COLLEGE, PATIALA

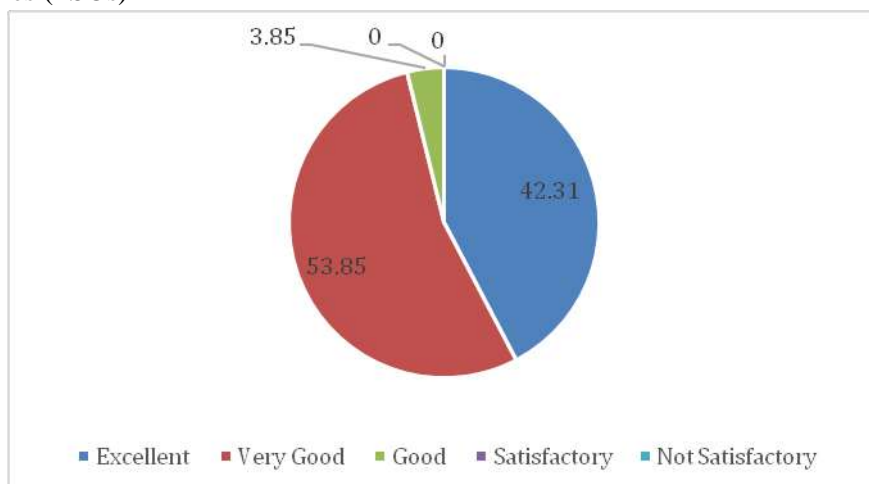
(Under the Management of SGPC and Affiliated by Punjabi University Patiala)  
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Q3 The curriculum contains a wide range of course under choice-based credit systems



**Interpretation** from the above chart it is depicted that 50.0 % teaching staff rated excellent, 34.62 % staff rated very good and 15.38 % staff has rated good that curriculum contains a wide range of course under choice-based credit systems

Q4 The assessment and evaluation system objectively measure the course outcomes (COs) and Program Specific outcomes (PSOs)

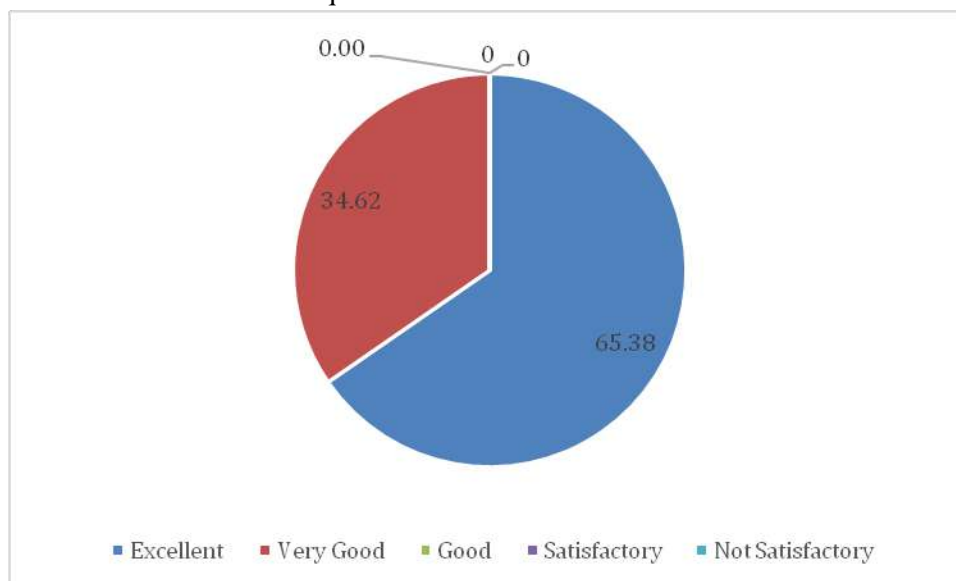


**Interpretation** from the above chart it is depicted that 42.31 % teaching staff rated excellent, 53.85 % staff has rated very good and 3.85 % staff has rated good that assessment and evaluation system objectively measures the course outcomes(COs) and Program Specific outcomes (PSOs)

# KHALSA COLLEGE, PATIALA

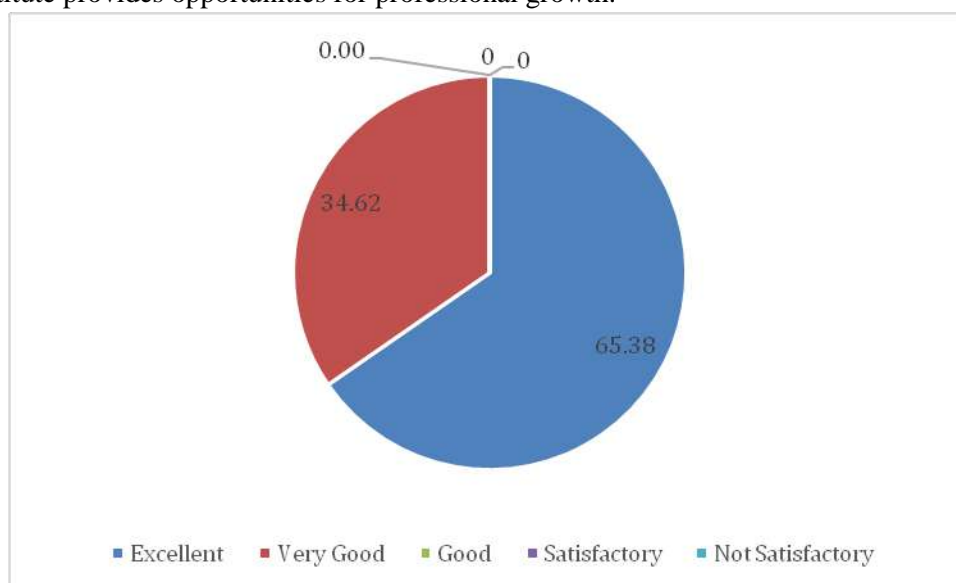
(Under the Management of SGPC and Affiliated by Punjabi University Patiala)  
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Q5 The facilities in classrooms are adequate



**Interpretation** from the above chart it is depicted that 65.38 % teaching staff rated excellent and 34.62 % staff rated very good that facilities in classrooms are adequate.

Q6 The institute provides opportunities for professional growth.

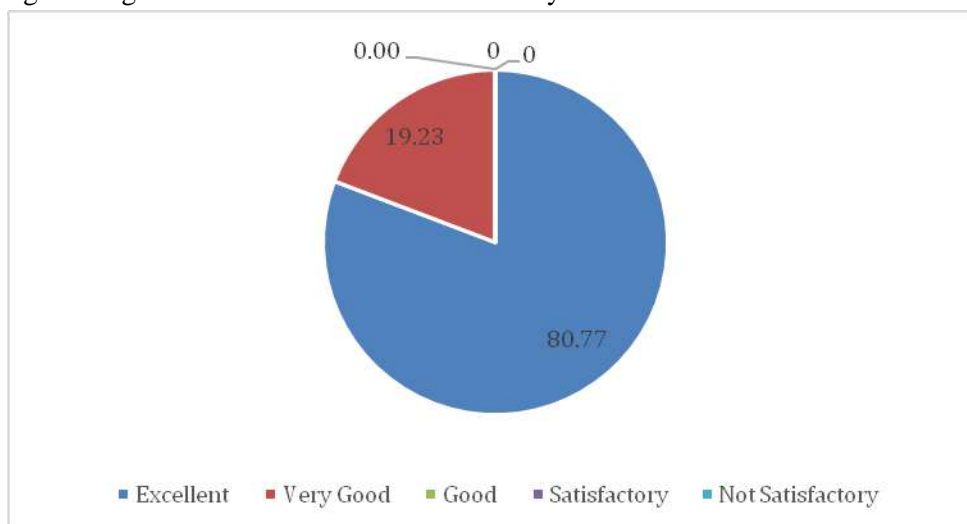


**Interpretation** from the above chart it is depicted that 65.38 % teaching staff rated excellent and 34.62 % staff has rated very good that institute provides opportunities for professional growth

# KHALSA COLLEGE, PATIALA

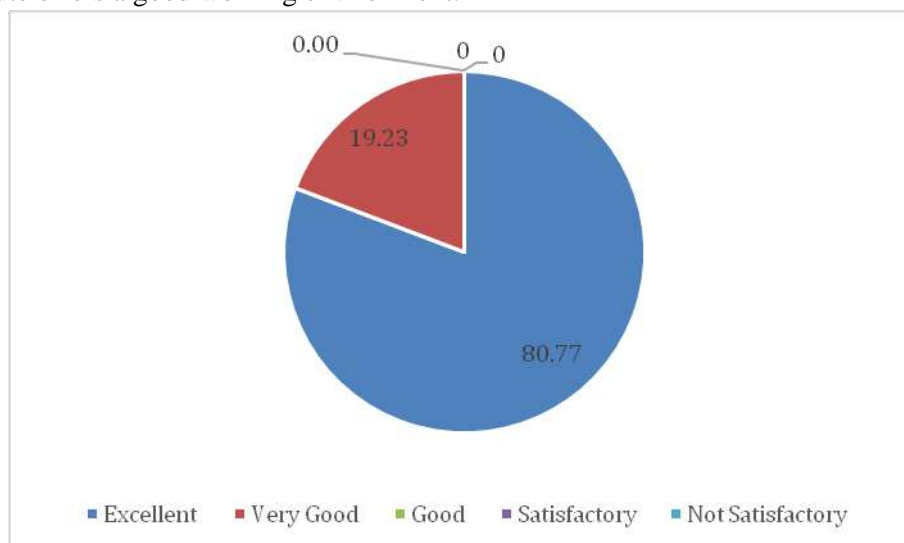
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Q7 The college management and administration is friendly.



**Interpretation** from the above chart it is depicted that 80.77 % teaching staff rated excellent and 19.23 % staff has rated very good that college management and administration is friendly

Q8 The institute offers a good working environment.



**Interpretation** from the above chart it is depicted that 80.77 % teaching staff rated excellent and 19.23 % staff has rated very good that institute offers a good working environment

# KHALSA COLLEGE, PATIALA

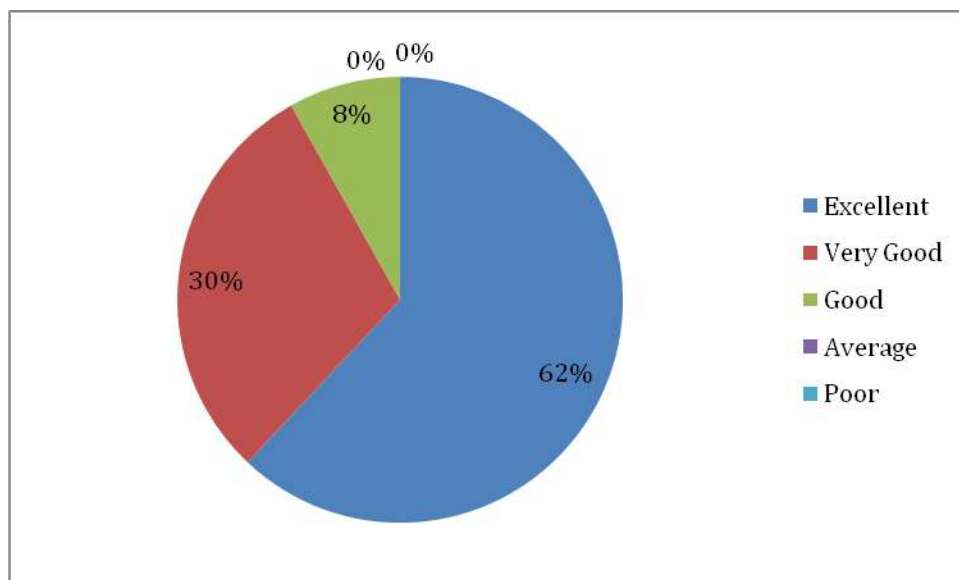
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## PARENTS FEEDBACK ANALYSIS REPORT (2016-17)

Total number of participants= 258

Q1. The quality of teaching provided by the College is

Criterion	Number of participants	% of participants
Excellent	160	62
Very Good	77	30
Good	21	8
Average	0	0
Poor	0	0



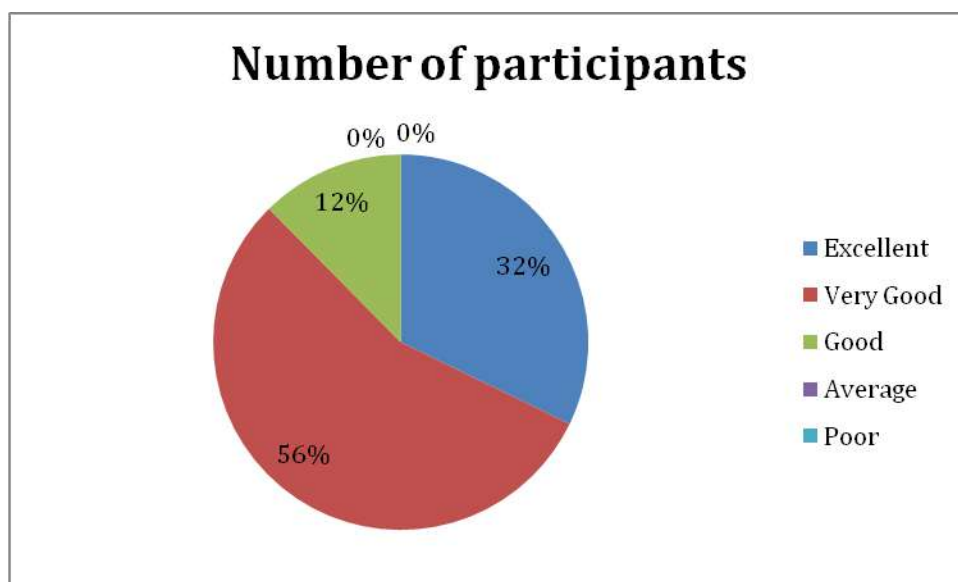
**Interpretation:** The above chart depicts that 100% parents are satisfied with teaching provided by the College.

## KHALSA COLLEGE, PATIALA

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**Q2. The Examination system adopted by the College is**

Criterion	Number of participants	% of participants
Excellent	83	32
Very Good	143	56
Good	32	12
Average	0	0
Poor	0	0



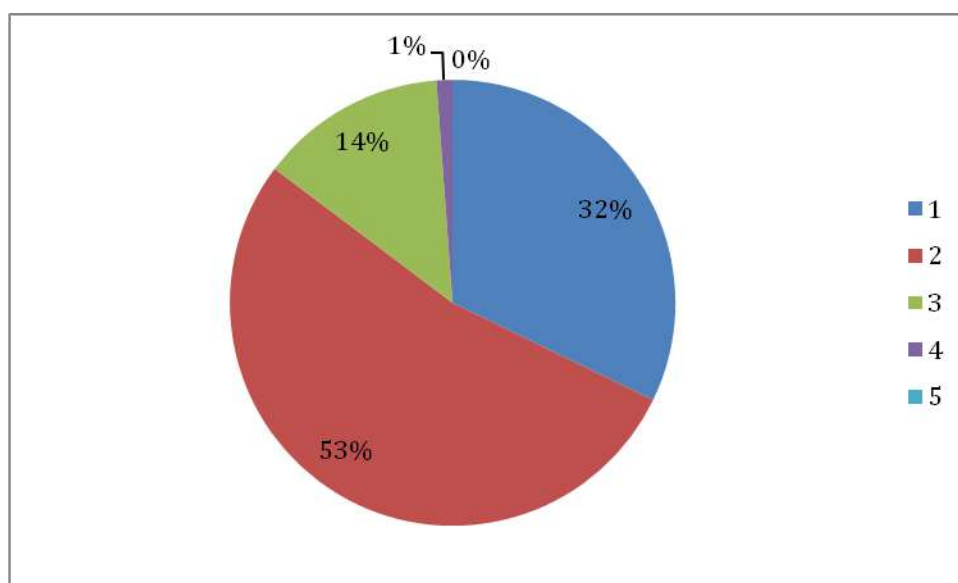
**Interpretation:** The above chart depicts that 100% parents are satisfied with examination system adopted by the College.

## KHALSA COLLEGE, PATIALA

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### Q3. Extra-curricular programs provided by the College are

Criterion	Number of participants	% of participants
Excellent	83	32
Very Good	137	53
Good	35	14
Average	3	1
Poor	0	0



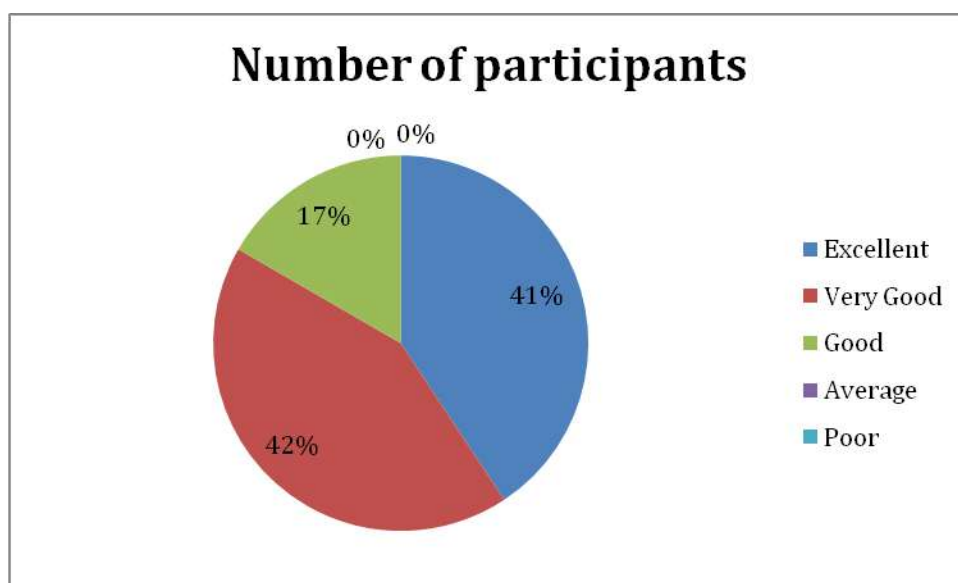
**Interpretation:** The above chart depicts that 99% parents are satisfied by Extra-curricular programs provided by the College.

# KHALSA COLLEGE, PATIALA

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## Q4. The overall Atmosphere of the College is

Criterion	Number of participants	% of participants
Excellent	105	41
Very Good	110	42
Good	43	17
Average	0	0
Poor	0	0



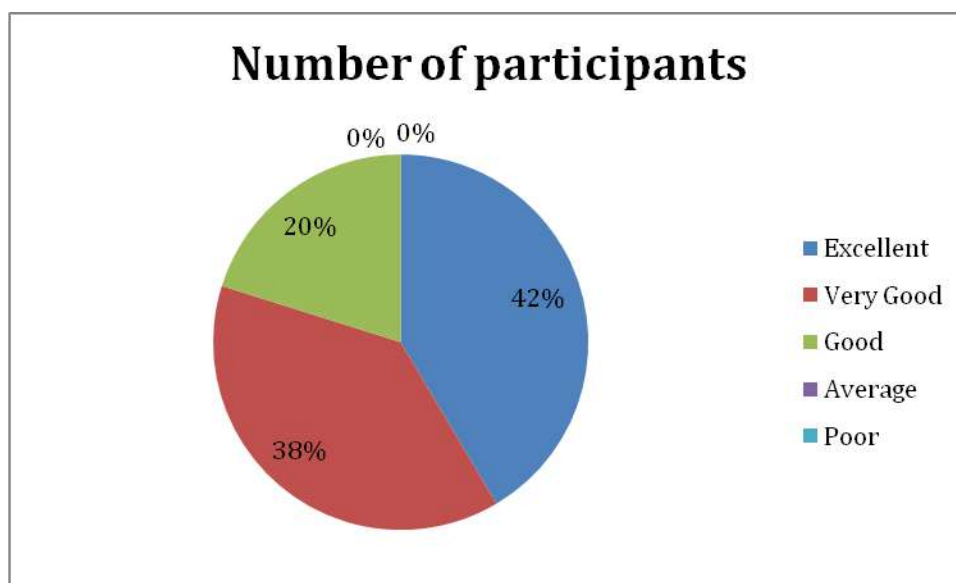
**Interpretation:** The above chart depicts that 100% parents are satisfied with the overall Atmosphere of the College.

## KHALSA COLLEGE, PATIALA

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NAAC Accredited 'A' grade & College with 'Potential For Excellence' Status by UGC

**Q5. The service provided by the College Library is**

Criterion	Number of participants	% of participants
Excellent	107	42
Very Good	99	38
Good	52	20
Average	0	0
Poor	0	0



**Interpretation:** The above chart depicts that 100% parents are satisfied by the service provided by the College Library.

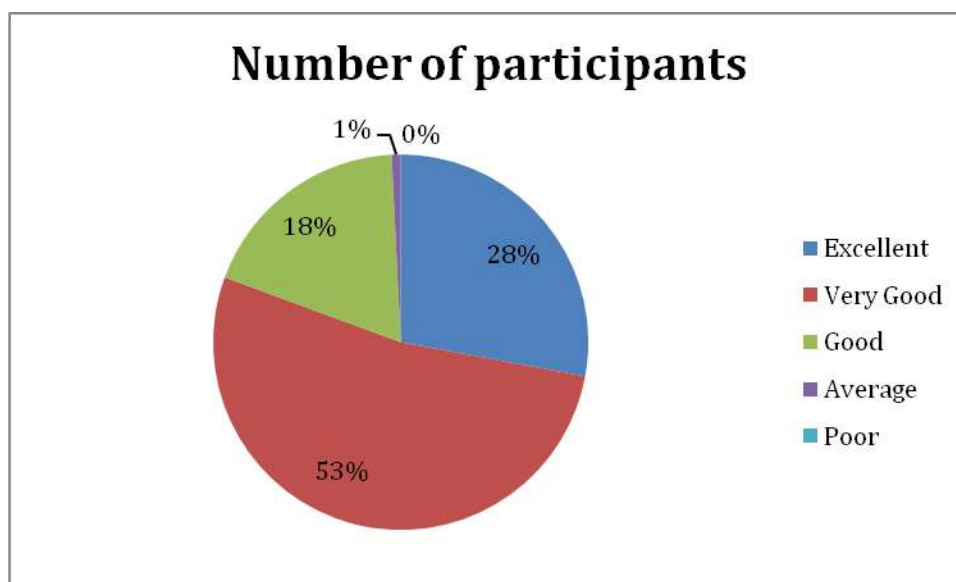


## KHALSA COLLEGE, PATIALA

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### Q.6 The academic progress of the college is

Criterion	Number of participants	% of participants
Excellent	72	28
Very Good	136	53
Good	48	18
Average	2	1
Poor	0	0



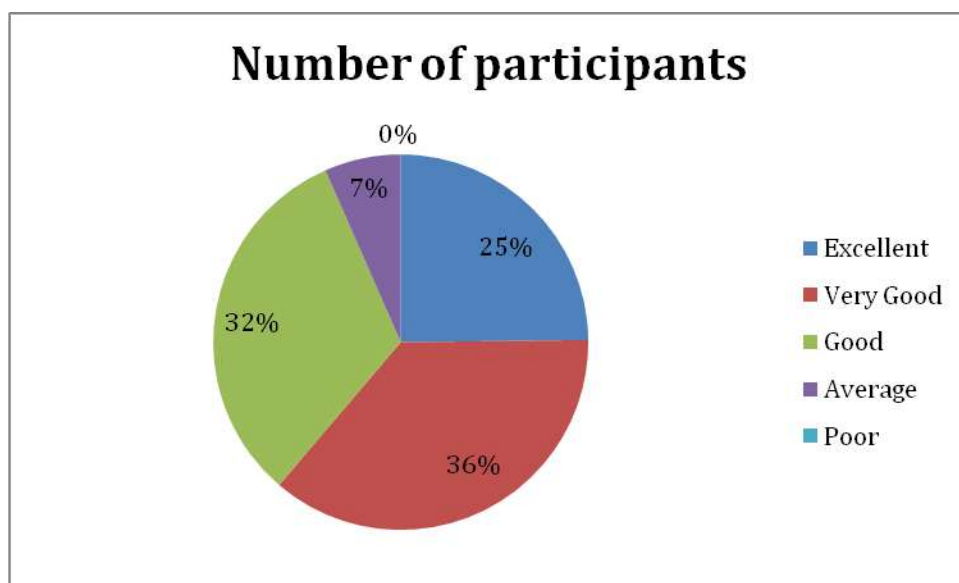
**Interpretation:** The above chart depicts that 99% parents are satisfied by the academic progress of the College.

## KHALSA COLLEGE, PATIALA

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### Q.7 Canteen facility provided by the college is

Criterion	Number of participants	% of participants
Excellent	64	25
Very Good	94	36
Good	83	32
Average	17	7
Poor	0	0



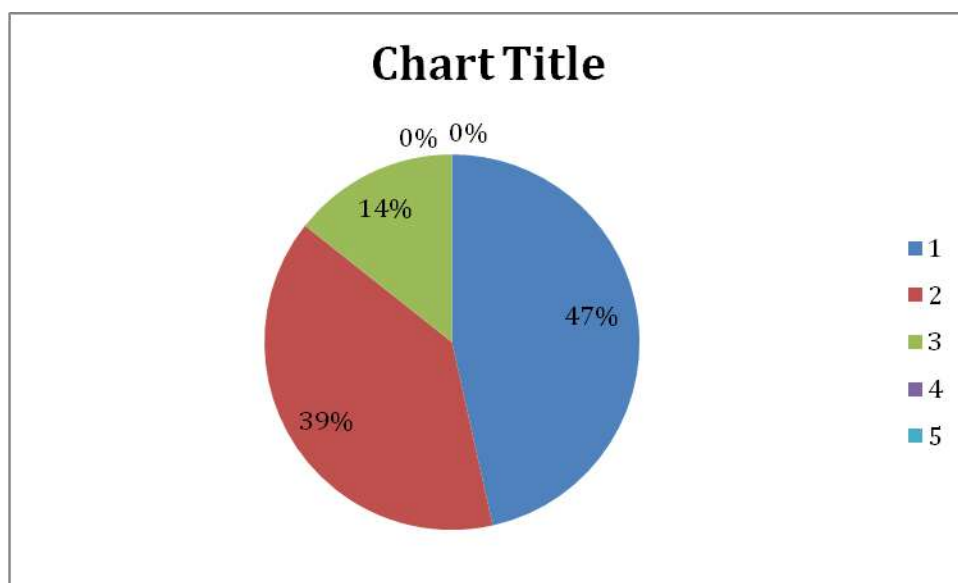
**Interpretation:** The above chart depicts that 93% parents are satisfied by Canteen facility provided by the college.

## KHALSA COLLEGE, PATIALA

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**Q.8 Methods adopted by the college to enhance the creativity and innovative ideas among students are**

Criterion	Number of participants	% of participants
Excellent	120	47
Very Good	101	39
Good	37	14
Average	0	0
Poor	0	0



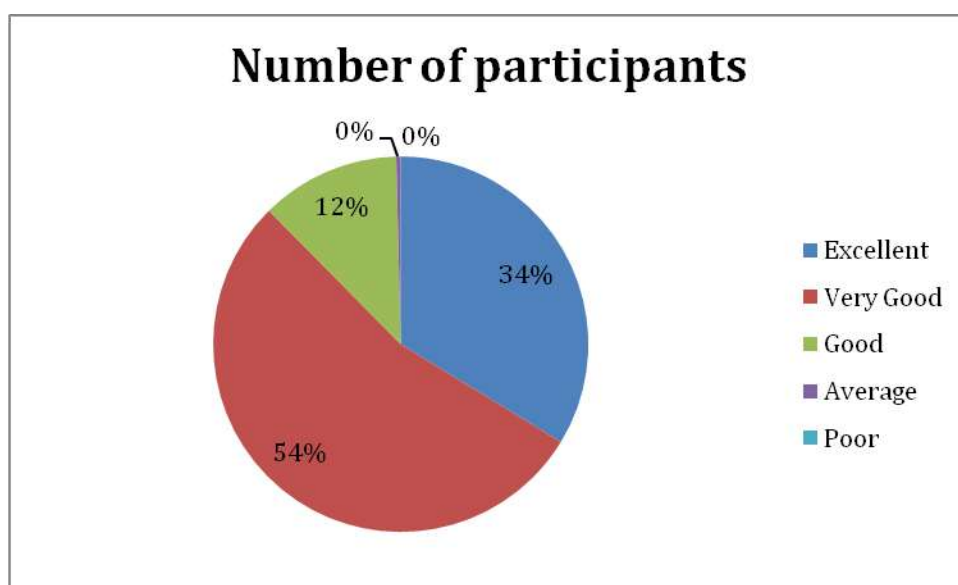
**Interpretation:** The above chart depicts that 100% parents are satisfied by the college to enhance the creativity and innovative ideas among students

# KHALSA COLLEGE, PATIALA

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## Q.9 Overall progress of college is

Criterion	Number of participants	% of participants
Excellent	87	34
Very Good	139	54
Good	31	12
Average	1	0
Poor	0	0



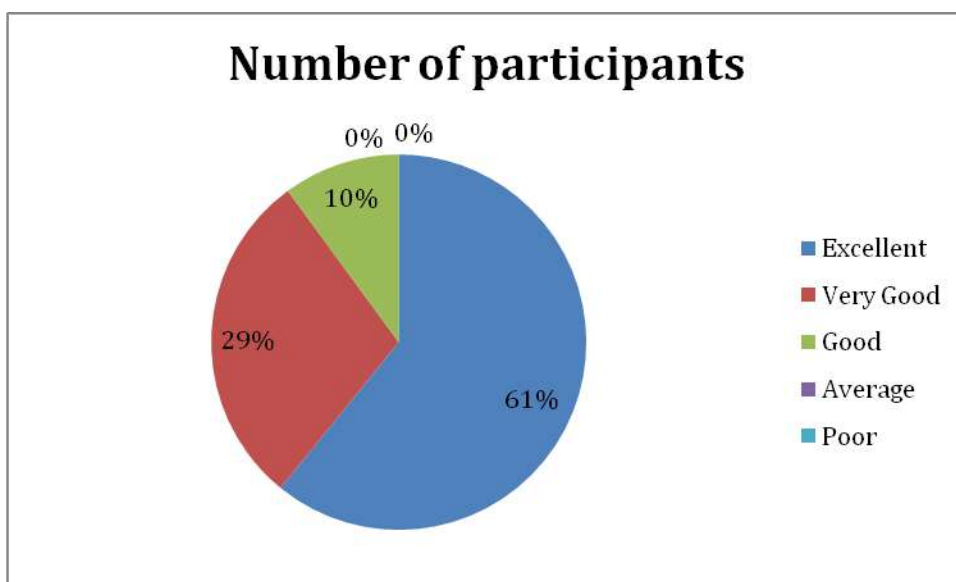
**Interpretation:** The above chart depicts that 100% parents are satisfied by the overall progress of the College.

## KHALSA COLLEGE, PATIALA

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### Q.10 College for safety of students are

Criterion	Number of participants	% of participants
Excellent	157	61
Very Good	75	29
Good	26	10
Average	0	0
Poor	0	0



**Interpretation:** The above chart depicts that 100% parents are satisfied with safety of students in the College.

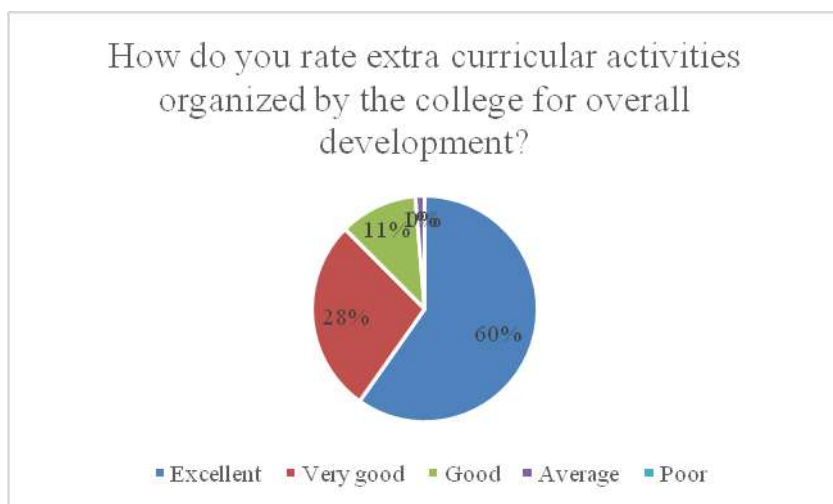
# KHALSA COLLEGE, PATIALA

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## ALUMINI FEEDBACK ANALYSIS REPORT (2016-17)

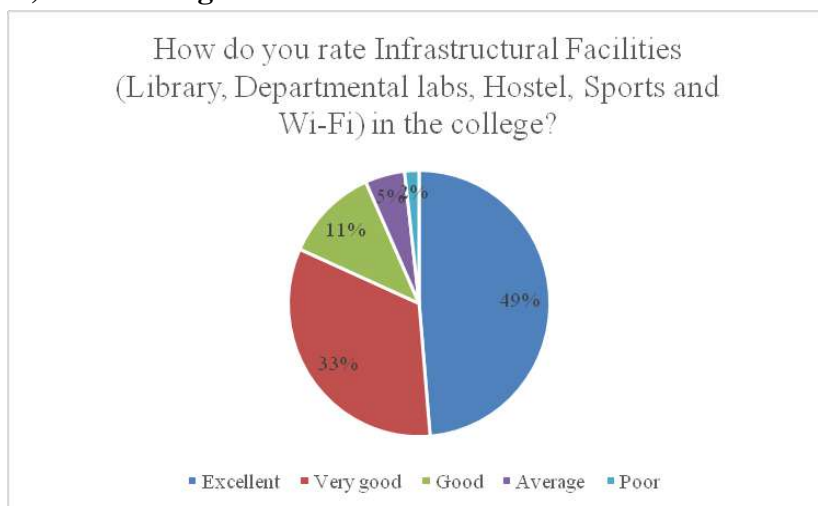
Total number of participants=224

**Question1: How do you rate extra-curricular activities organized by the college for overall development?**



**Interpretation:** 60% of alumni rated extra-curricular activities organized by the college as excellent, 28% rated as very good, 11% as good and 1% as average.

**Question2: How do you rate Infrastructural Facilities (Library, Departmental labs, Hostel, Sports and Wi-Fi) in the college?**

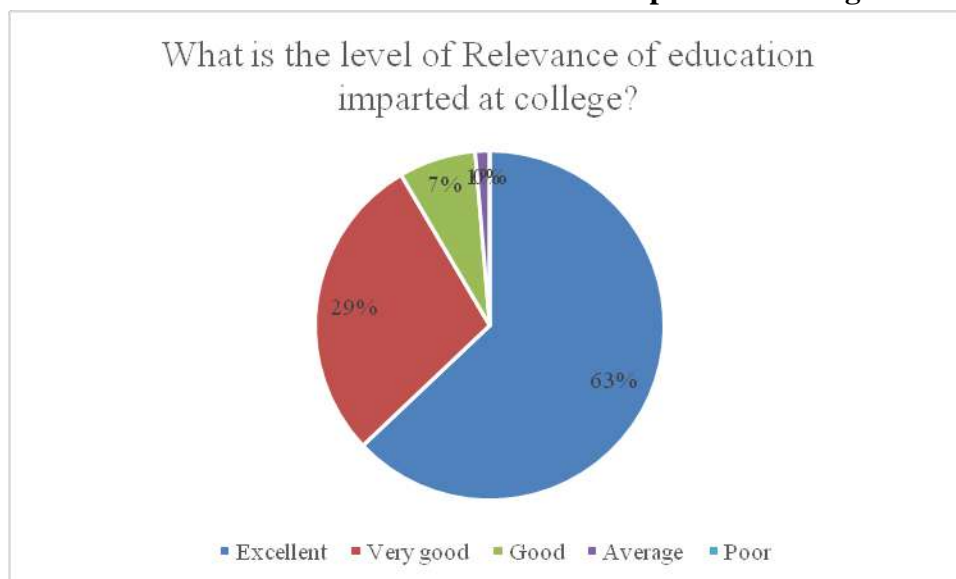


**Interpretation:** 49% of alumni rated Infrastructural Facilities of the college as excellent, 33% as very good, 11% as good, 5% as average and 2% as poor.

# KHALSA COLLEGE, PATIALA

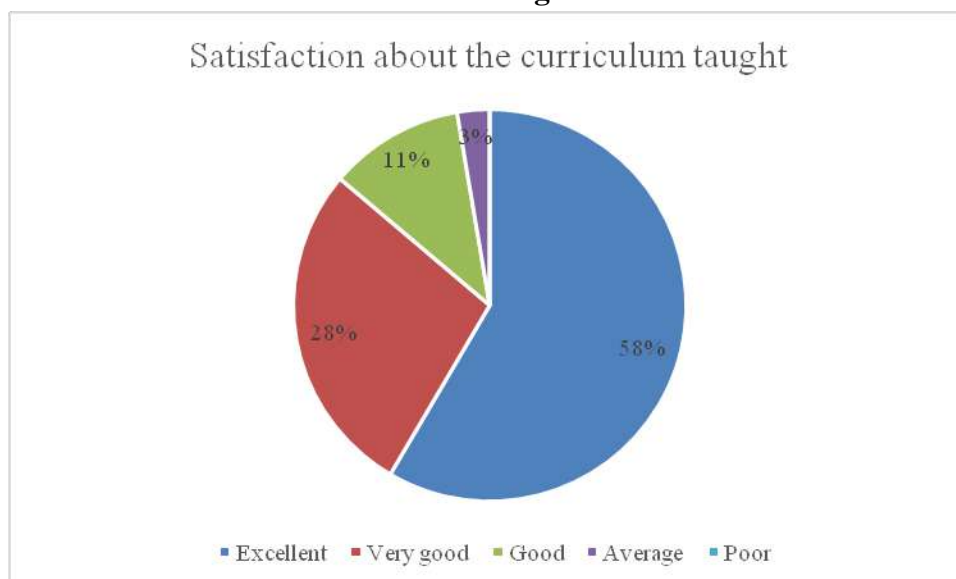
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## Question3: What is the level of Relevance of education imparted at college?



**Interpretation:** 63% of alumni rated level of education imparted in the college as excellent, 29% as very good, 7% as good and 10% as average.

## Question4: Satisfaction about the curriculum taught

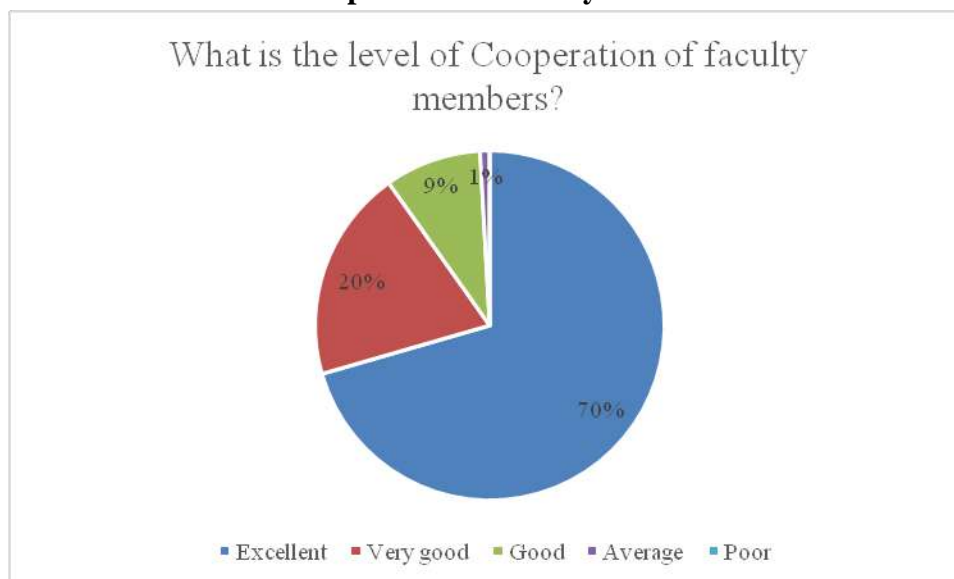


**Interpretation:** 58% of alumni rated satisfaction about the curriculum taught as excellent, 28% as very good, 11% as good and 3% as average.

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**Question5: What is the level of Cooperation of faculty members?**



**Interpretation:** 70% of alumni rated level of cooperation of faculty member as excellent, 20% as very good, 9% as good and 1% as average.

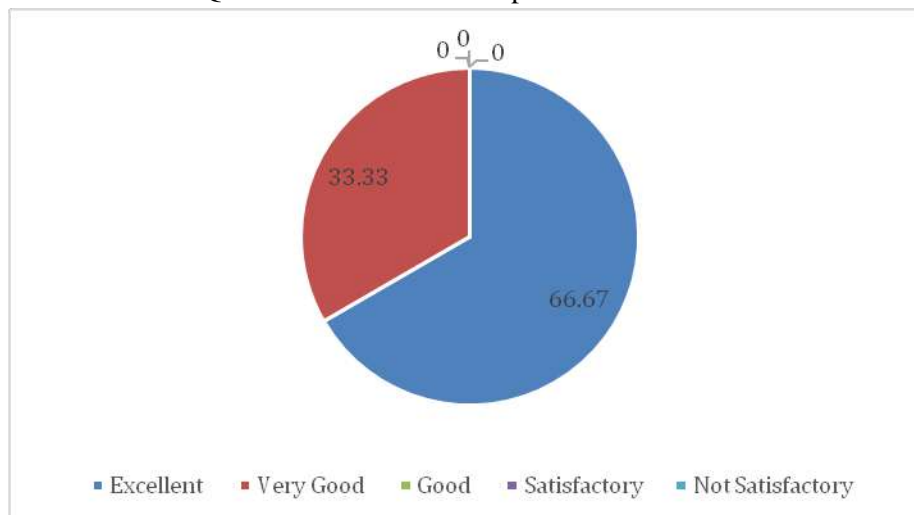


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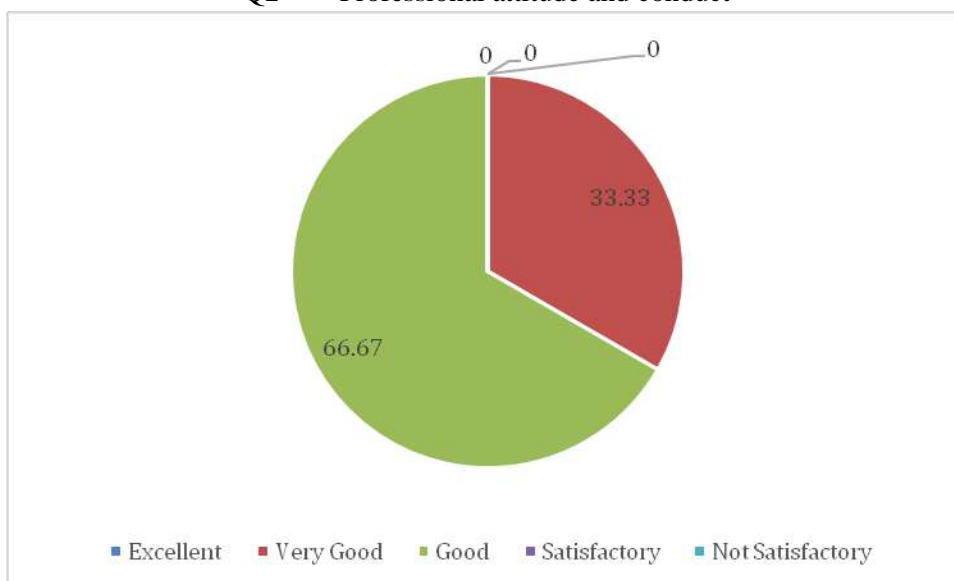
## EMPLOYERS FEEDBACK ANALYSIS REPORT (2016-17)

Q1 Presentation and aptitude skills



**Interpretation** from the above chart it is depicted that 66.67 % employers rated excellent and 33.33 % employers rated very good to presentation and aptitude skills of students.

Q2 Professional attitude and conduct

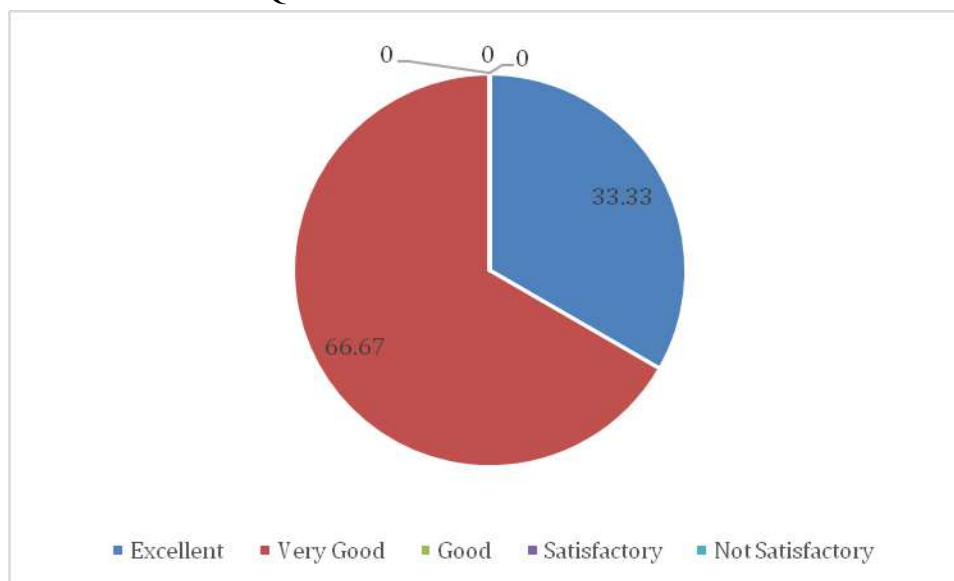


**Interpretation** from the above chart it is depicted that 33.33 % employers rated very good and 66.67% employers rated satisfactory to professional attitude and conduct of students.

# KHALSA COLLEGE, PATIALA

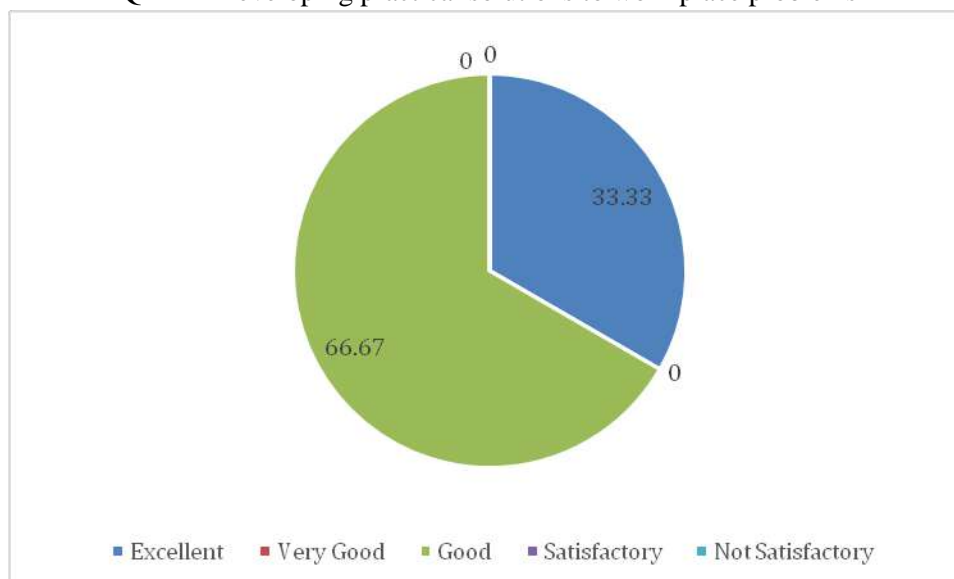
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Q3 General communication skills



**Interpretation** from the above chart it is depicted that 33.33 % employers rated excellent; 66.67 % employers rated very good to general communication skills of students.

Q4 Developing practical solutions to work place problems

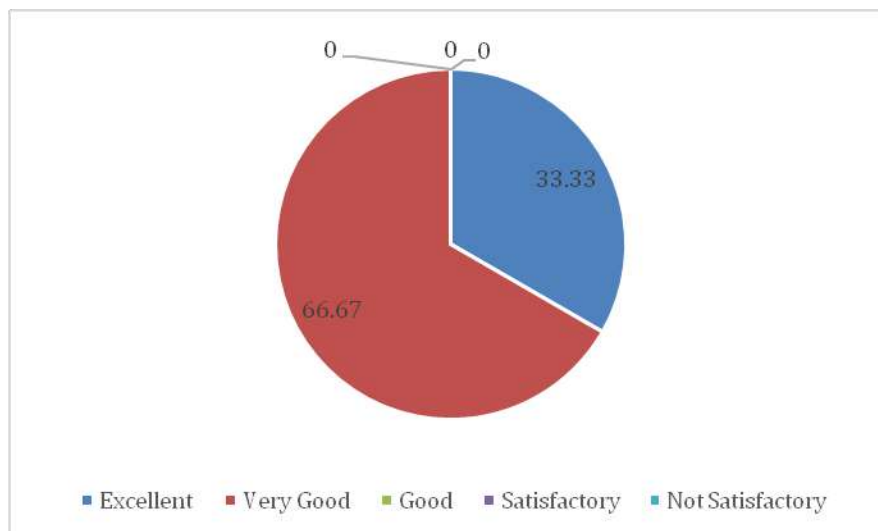


**Interpretation** from the above chart it is depicted that 33.33 % employers rated excellent, and 66.67% employers rated good to students being able to find practical solutions to work place problems.

# KHALSA COLLEGE, PATIALA

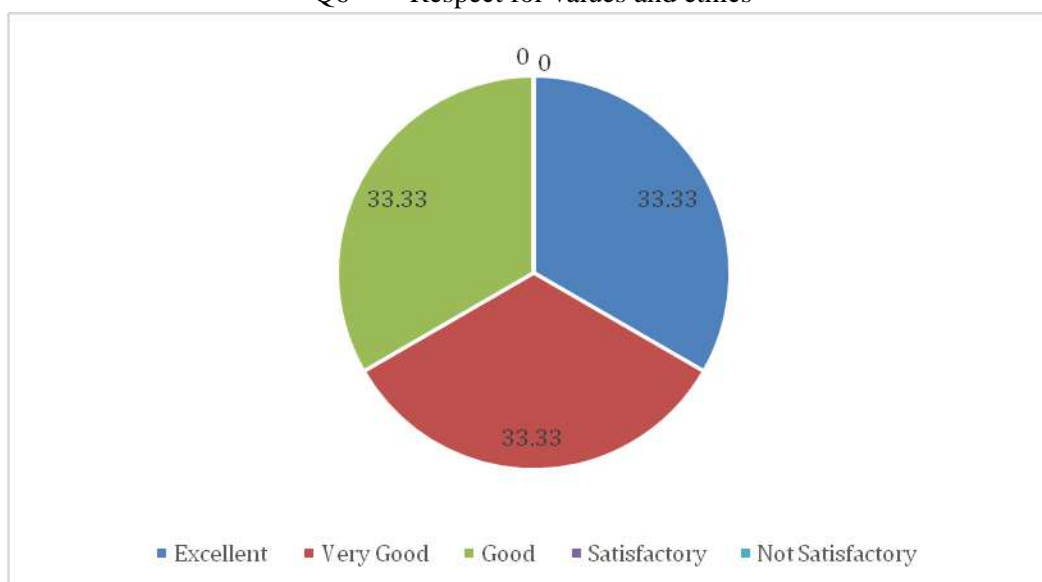
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Q5 Self-motivated and taking on appropriate level of responsibility



**Interpretation** from the above chart it is depicted that 33.33 % employers rated excellent and 66.67 % employers rated very good to students' ability for being self-motivated and taking on appropriate level of responsibility.

Q6 Respect for values and ethics

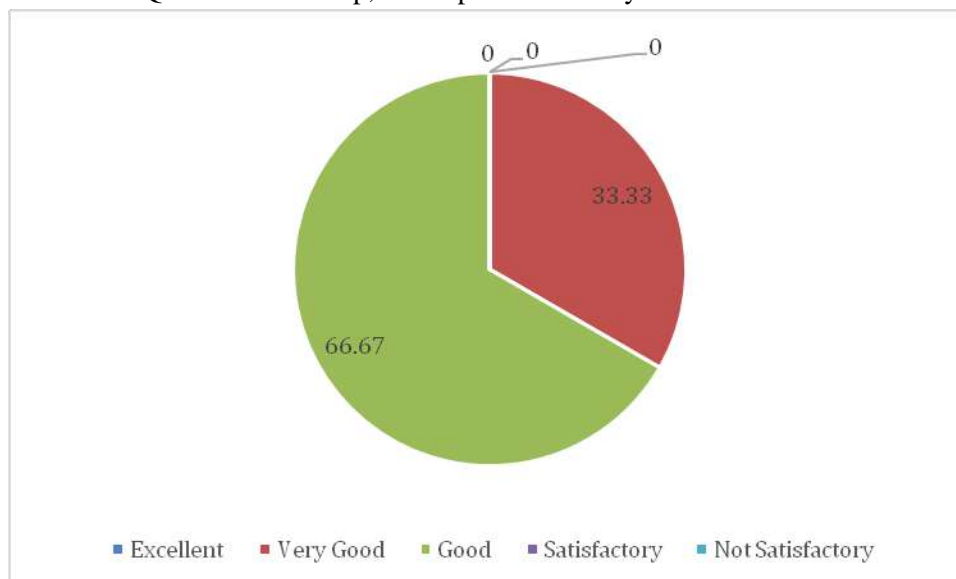


**Interpretation** from the above chart it is depicted that 33.33 % employers rated excellent, 33.33 % employers rated very good and 33.33% employers rated good to students' ability for being respectful for values and ethics.

# KHALSA COLLEGE, PATIALA

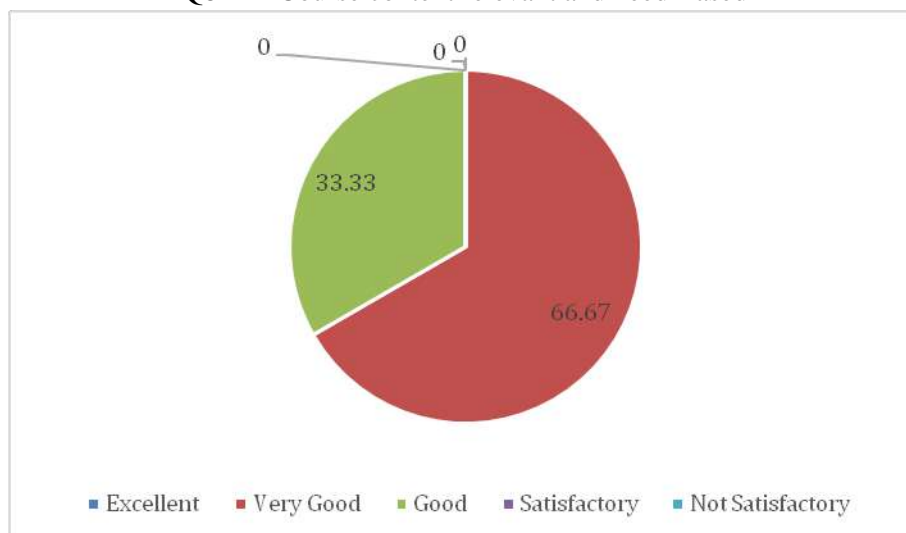
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Q7 Leadership, team spirit and ability to take initiative



**Interpretation** from the above chart it is depicted that 33.33 % employers rated very good and 66.67% employers rated good to students for having qualities like leadership, team spirit and ability to take initiative.

Q8 Course content relevant and need Based

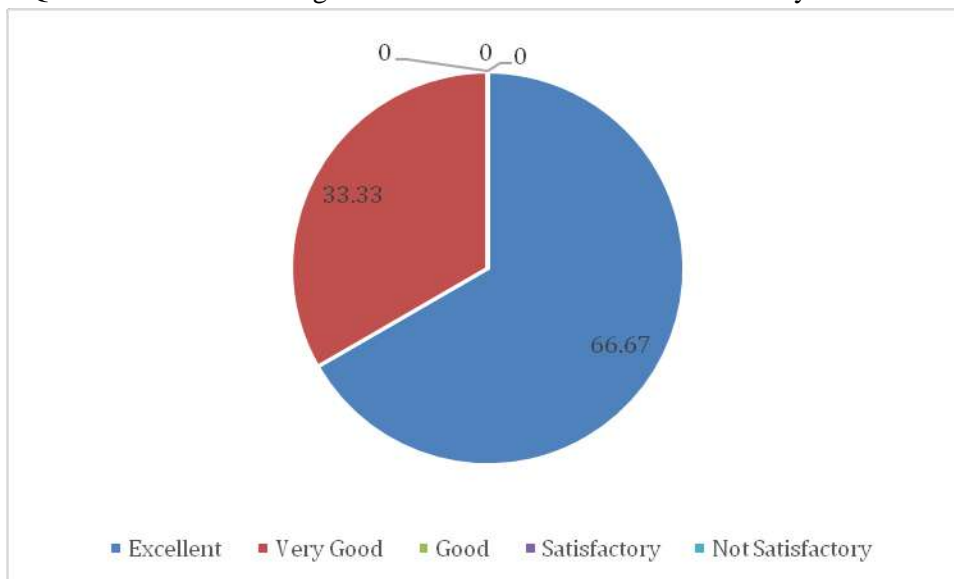


**Interpretation** from the above chart it is depicted that 33.33 % employers rated very good and 33.33% employers rated good to course content being relevant and need based.

# KHALSA COLLEGE, PATIALA

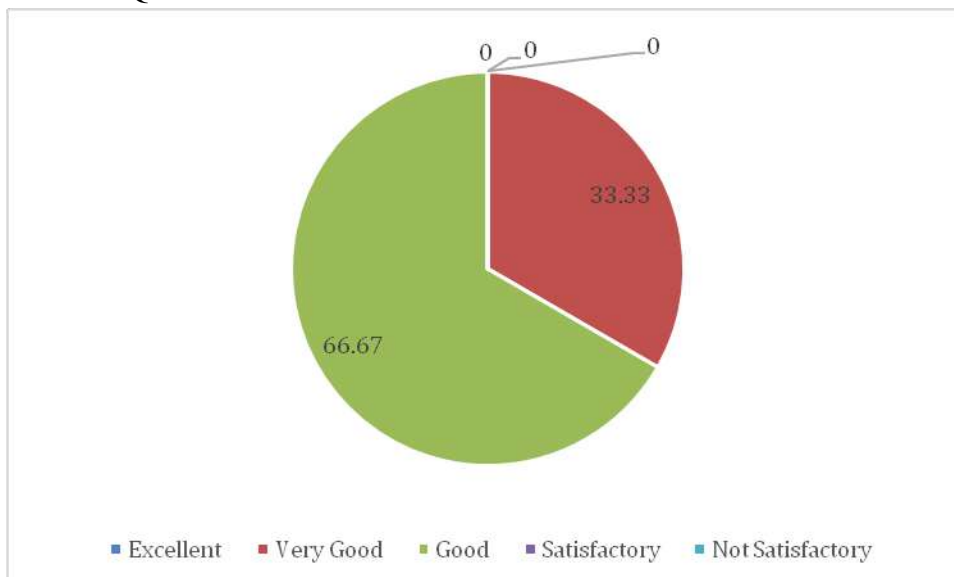
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Q9 Curriculum designed in accordance with needs of industry and market



**Interpretation** from the above chart it is depicted that 66.77 % employers rated excellent and 33.33 % employers rated very good to curriculum designed in accordance with needs of industry and market.

Q10 Overall satisfaction with our students and curriculum



**Interpretation** from the above chart it is depicted that 33.33 % employers rated very good and 66.67% employers rated good to overall satisfaction with our students and curriculum.